

Health Perceptions Assessment (HPA)

Spring 2021,
Government Controlled Areas (GCA) of
Donetsk and Luhansk



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Spring 2021,
Donetsk and Luhansk GCA

General Information & Methodology

- Part of the wider Health Assessment in Ukraine, coordinated by the Health Cluster
- 1600 individual phone interviews
- Whole Donetsk and Luhansk GCA covered: 4 strata – Donetska Urban, Donetska Rural, Luhanska Urban, Luhanska Rural
- Questionnaire developed in cooperation with the Health Cluster to gather data that fills information gaps

*graphs may contain rounded numbers



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Spring 2021,
Donetsk and Luhansk GCA

Research questions

- How do residents of Luhansk and Donetsk GCA **perceive their health status and related risk factors?**
- How do residents of Luhansk and Donetsk GCA **view their access to health care?**
- How do residents of Luhansk and Donetsk GCA **perceive health services?**

HPA Timeline

February-March 2021

April 2021

May-June 2021

PREPARATION

DATA COLLECTION

DATA ANALYSIS



HPA: Key findings

Key Findings

1. COVID-19 pandemic appears to have had an impact on people's attitude towards their own health and perceived level of access to healthcare
2. Lack of financial resources remain a barrier to respondents' access to healthcare
3. Lack of trust among the respondents towards the healthcare system and doctors is noticeably high

Selected Findings



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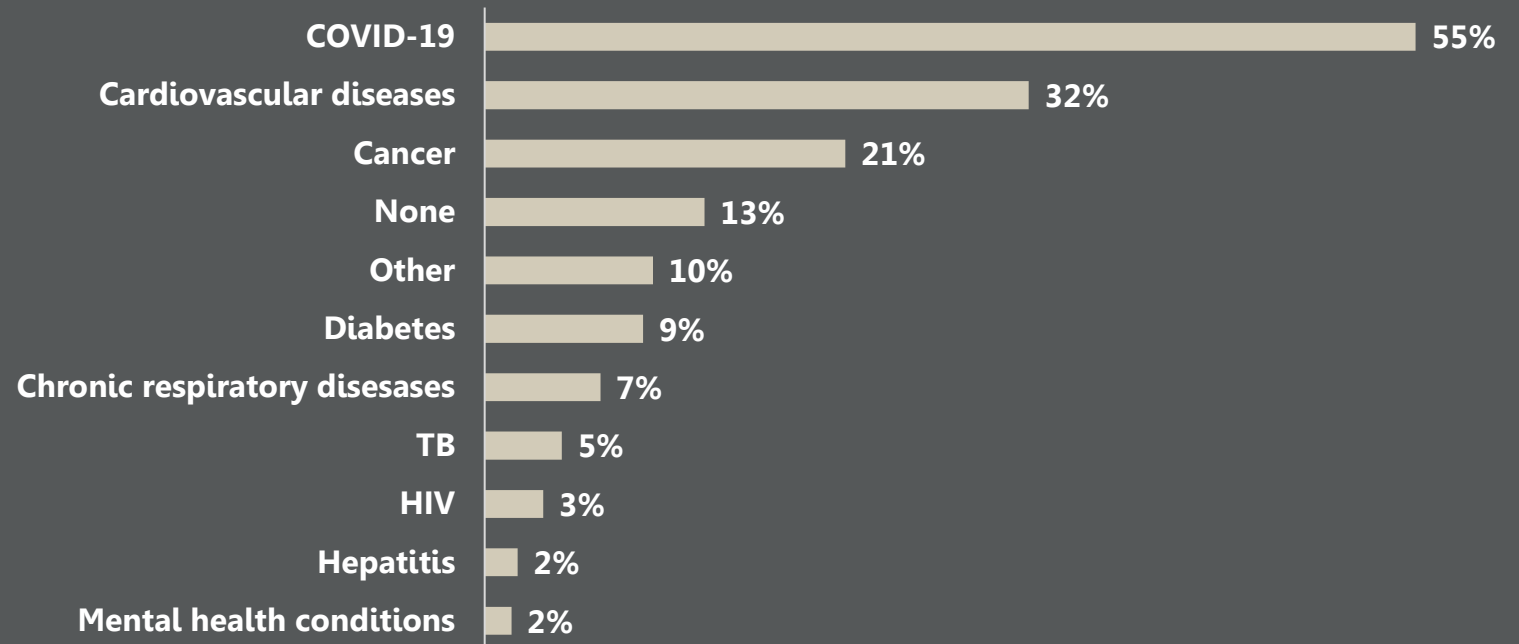
1. Health Status Perceptions: concerns, changes, affecting factors



HPA: Selected Findings

Health Status Perceptions

Health issues/diseases reported* as most serious for respondents at the time of interview or in the nearest future



* Multiple options could be selected

HPA: Selected Findings

Health Status Perceptions

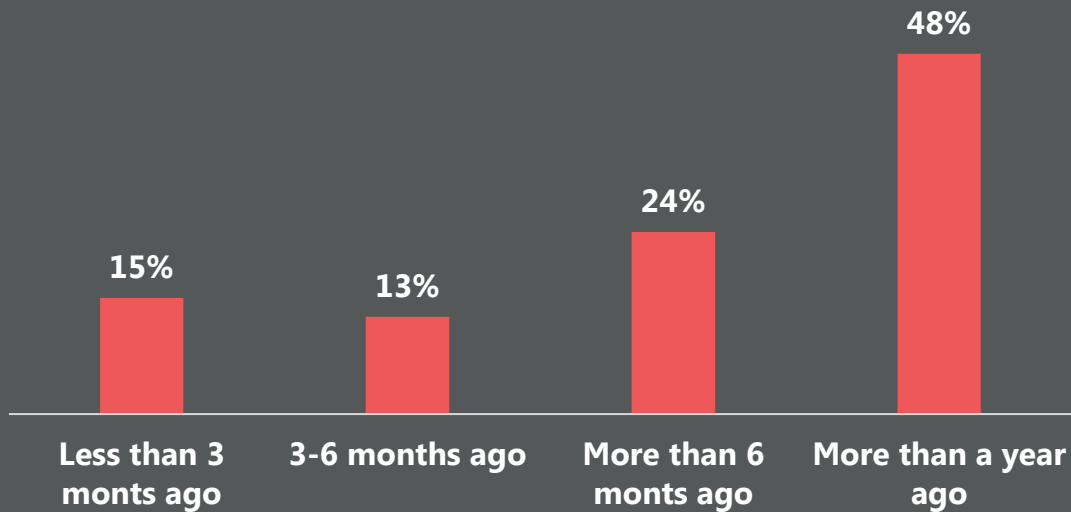
Health-related problems reported* as most relevant in respondents' area of residence

	Overall	Donetska Rural	Donetska Urban	Luhanska Rural	Luhanska Urban
Air pollution	50%	35%	58%	23%	35%
Water pollution	38%	30%	45%	17%	28%
Economic situation/living conditions	32%	31%	34%	31%	37%
Infectious diseases (including COVID-19)	32%	34%	35%	28%	31%
Social environment	18%	16%	20%	22%	25%
Threats to physical safety (conflict related, road accidents, criminals)	15%	16%	16%	12%	21%
Healthcare system not efficient	14%	15%	13%	15%	13%
Don't know/refuse to answer	7%	13%	4%	16%	5%
Work conditions	5%	3%	5%	4%	7%
Weather	5%	9%	4%	11%	6%

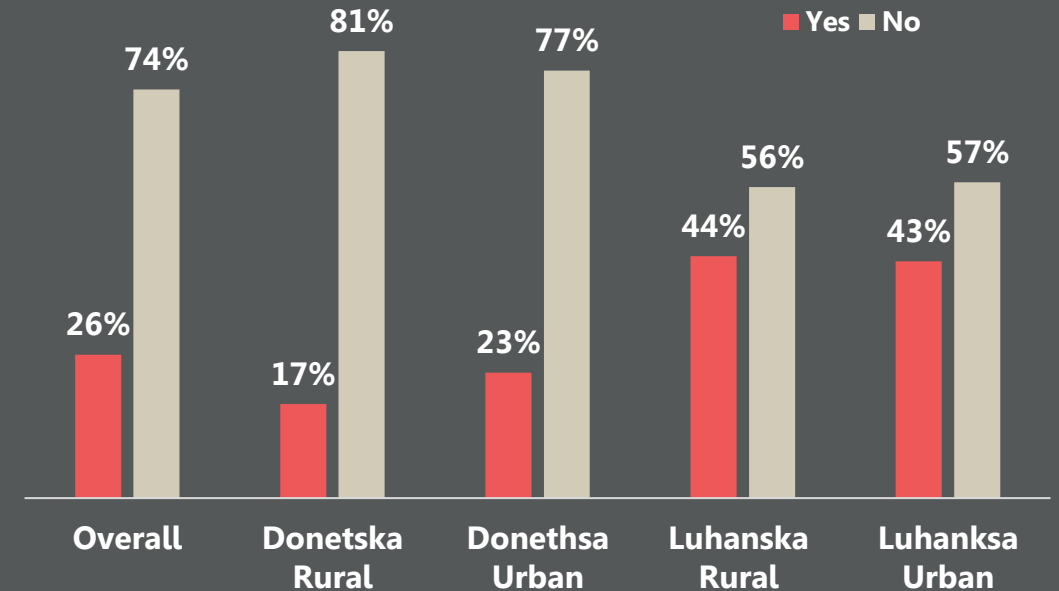
* Multiple options could be selected

Health Status Perceptions

Reported period for the most recent medical check-up

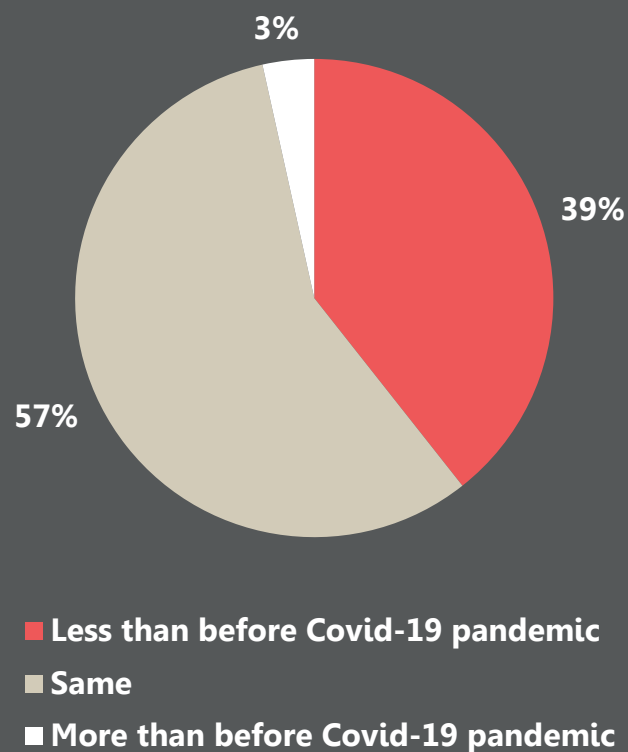


Among those, who reported having medical check-up more than a year ago, proportion of respondents who reported that the delay was related to the COVID-19 pandemic

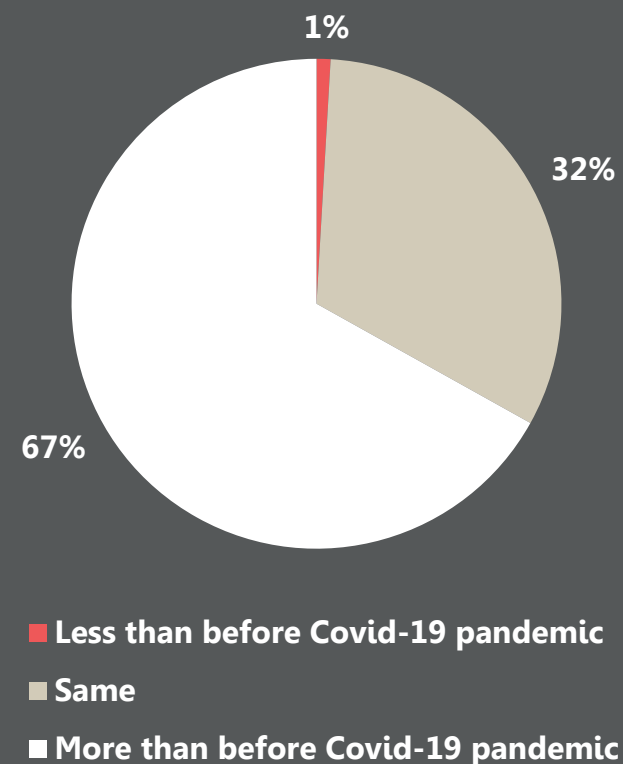


Health Status Perceptions

Proportion of respondents reporting frequency of seeing primary doctors compared to pre-COVID-19 pandemic time



Proportion of respondents reporting being cautious about their health compared to pre-COVID-19 pandemic time



Selected Findings

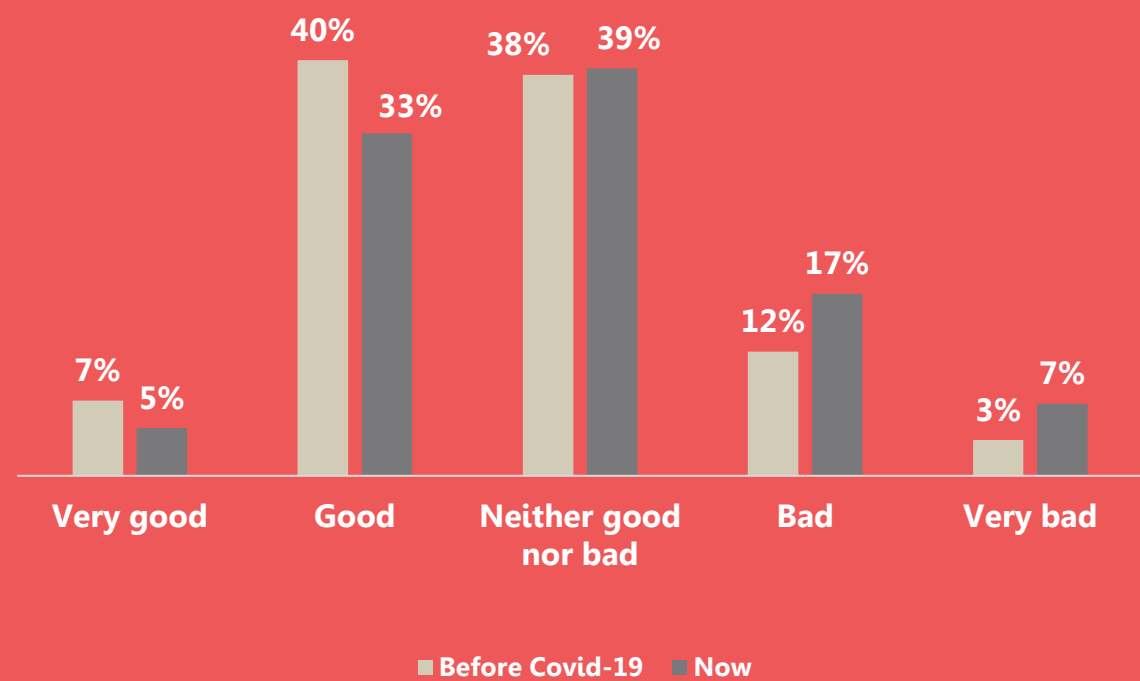


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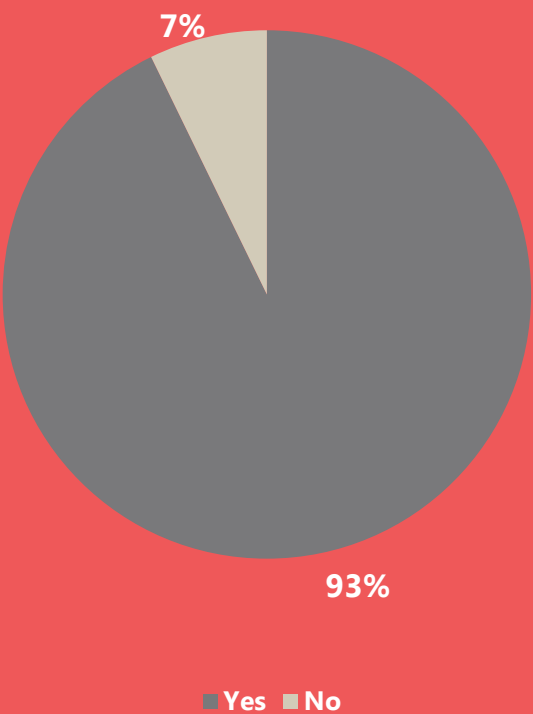
2. Access to Healthcare Perceptions: availability, proximity, affordability and trust

Access to Healthcare Perceptions

Reported level of access to healthcare at the time of interview and before the COVID-19 pandemic



Proportion of respondents who reported having a family doctor

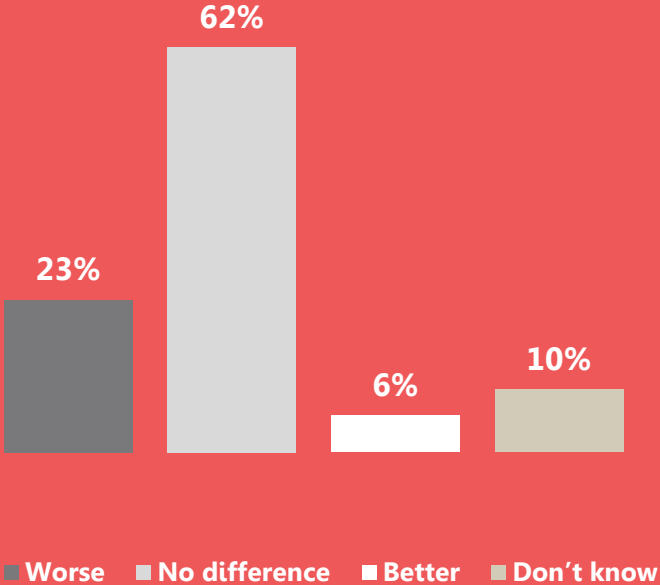


Access to Healthcare Perceptions

Reported time needed, on average, to make an appointment with a doctor of preference, in the last 12 months before interview

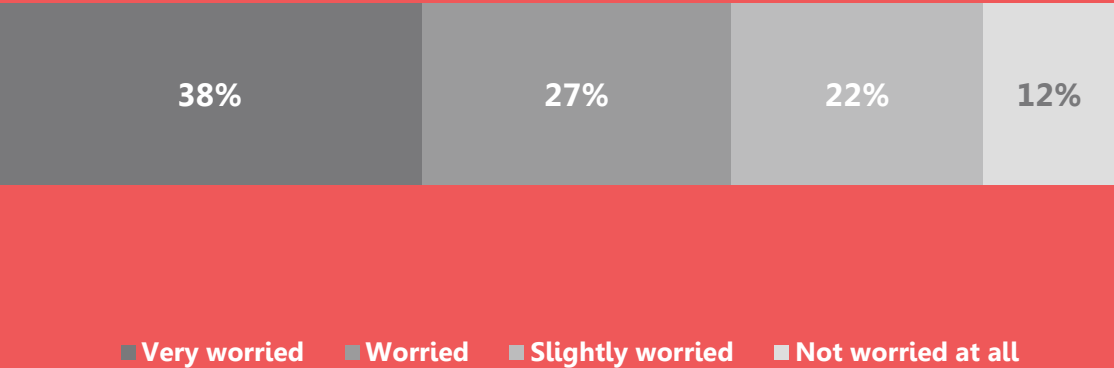


Reported change of this time compared to pre-COVID-19 pandemic

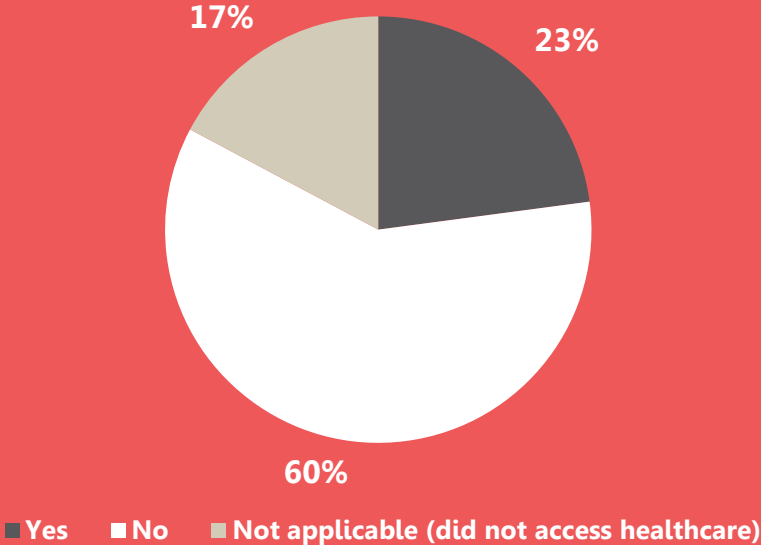


Access to Healthcare Perceptions

Proportion of respondents reporting being worried about not being able to afford health services when they are needed

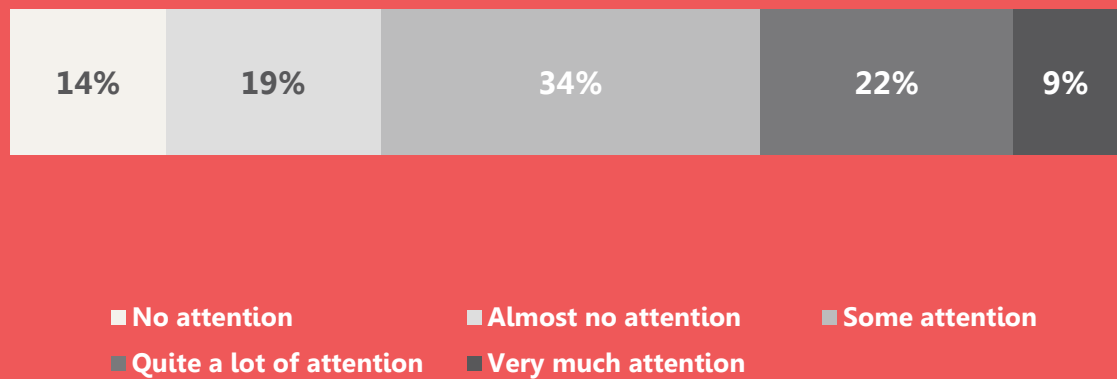


Proportion of respondents reporting not taking laboratory tests because of their costs, in the past 12 months before interview

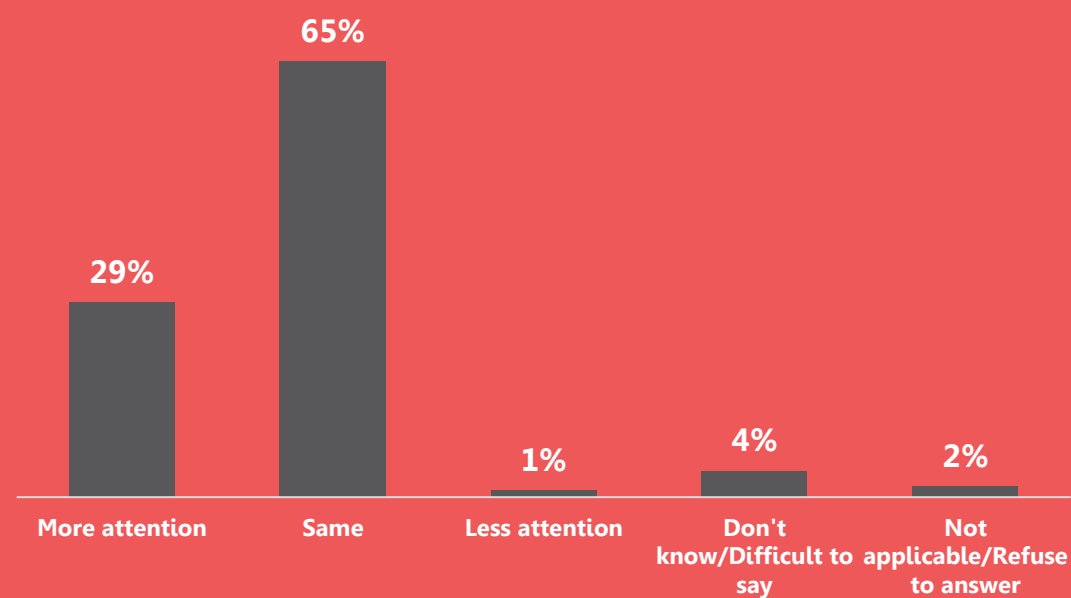


Access to Healthcare Perceptions

Reported amount of attention paid by respondents to states like low mood, anxiety, stress, sleeping problems while assessing their general health status

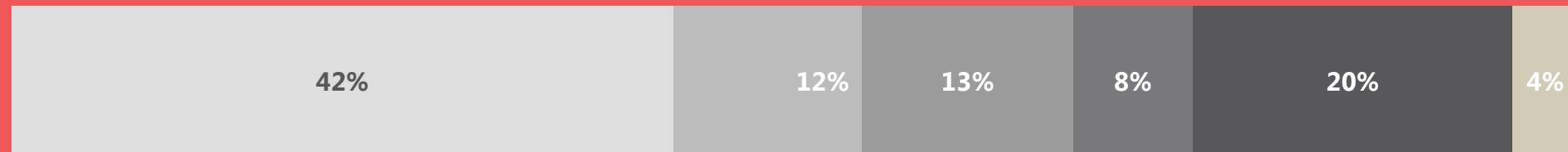


Reported change of such attention compared to pre-COVID-19 pandemic



Access to Healthcare Perceptions

Reported level of disruptions in access to medical care in the past year before the interview, among respondent household members with a chronic illness



■ No disruptions

■ Minor disruptions

■ Some disruptions

■ Significant disruptions

■ Medical care was completely disrupted

■ Don't know/refuse to answer

Selected Findings

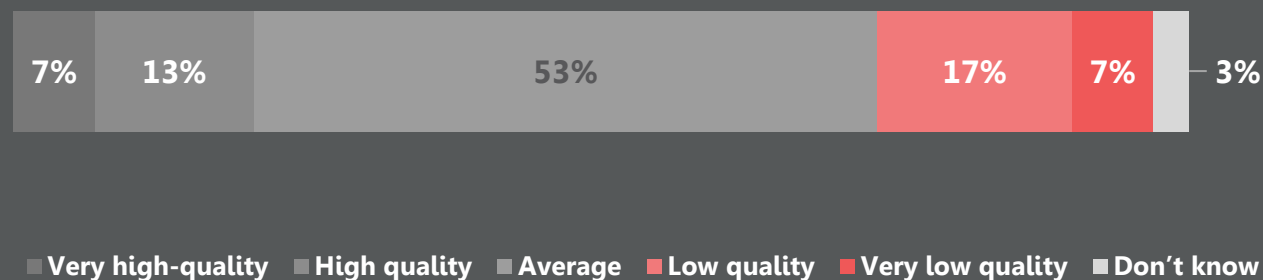


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3. Health Services Perceptions: concept of quality, quality of services and staff

Health Services Perceptions

Reported perceived level of quality of healthcare available to respondents



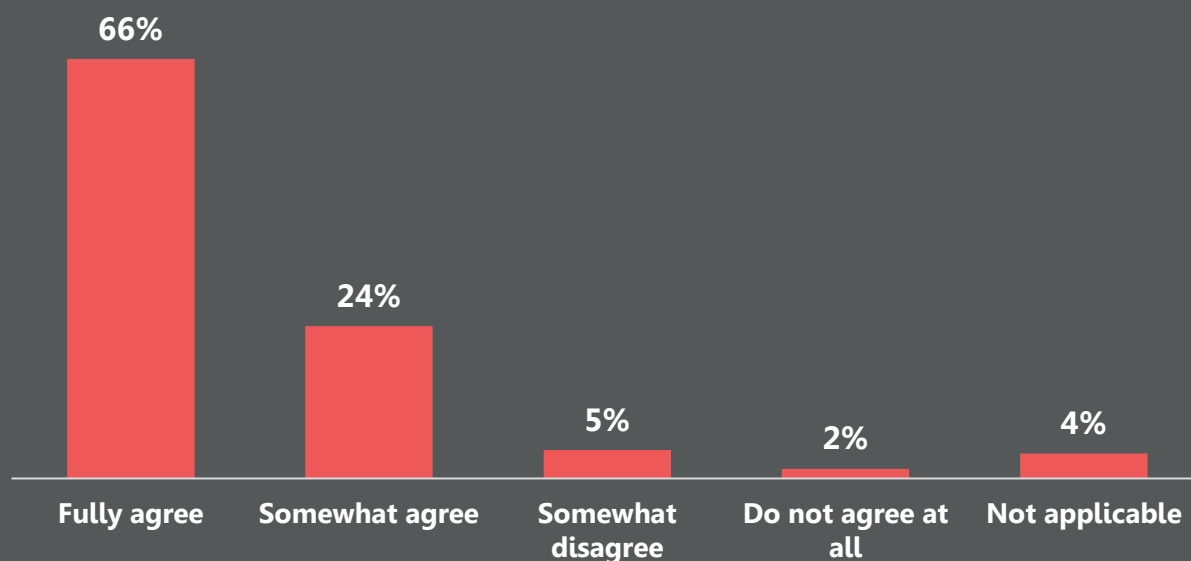
Reported factors* considered by respondents as the most important for defining "high-quality healthcare" in general



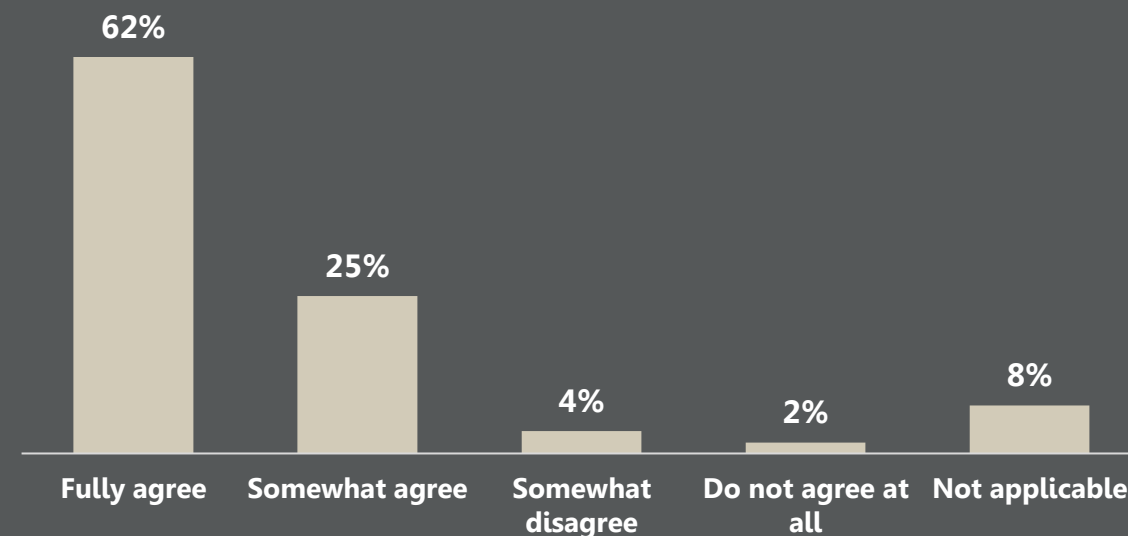
*Multiple options could be selected

Health Services Perceptions

Proportion of respondents who agreed that the doctors were respectful towards them

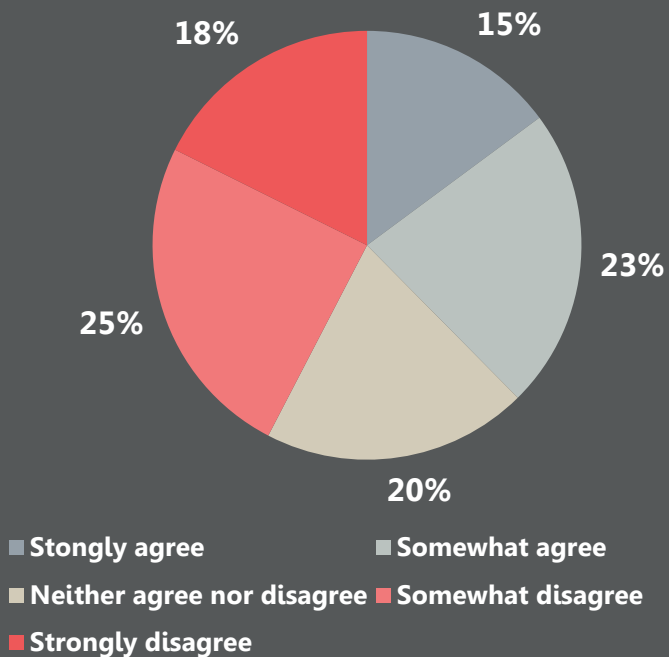


Proportion of respondents who agreed that the nurses and assistant nurses were respectful towards them

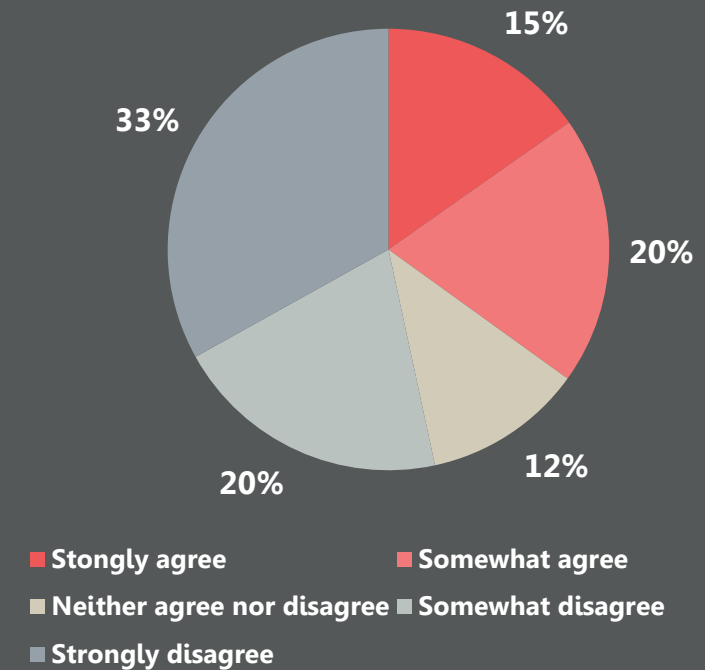


Health Services Perceptions

% of respondents reporting feeling safe when being treated by a doctor whom they do not know or about whom they do not have any recommendations from family or friends

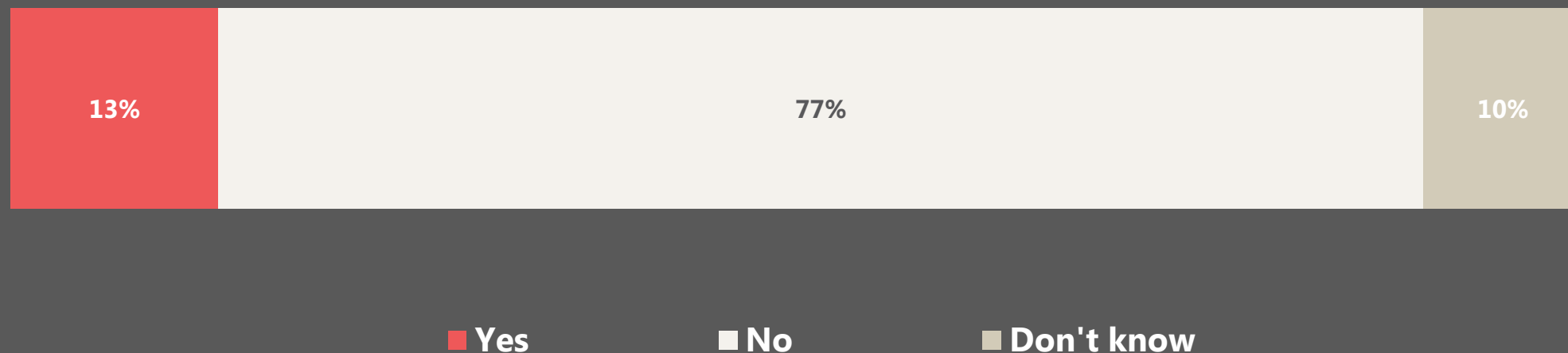


% of respondents reporting feeling a necessity to personally pay doctors/medical staff to be treated in an appropriate way (beside official fees)



Health Services Perceptions

% of respondents reporting having experienced a situation when they were asked to pay for medical services or medicine that is supposed to be for free, in the past 12 months before the interview



Published assessment outputs



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REACH Resource Centre (accessible via this [link](#)):

- Dataset**
- Factsheet**
- Presentation**

Thank you for your attention



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