

Methodology note :

2022 MSNA Key Findings: Accountability to Affected People (AAP)

July 2023

Global

METHODOLOGY OVERVIEW

Indicator availability was mapped for 21 out of the 23 Multi Sector Needs Assessments (MSNAs) REACH conducted in 2022. Only the Libyan refugee and migrant MSNA was excluded from the mapping, because most questions were phrased at the level of the respondent rather than the household level, rendering results incomparable to those of other MSNAs.

Of the 21 datasets included in the mapping, 14 were retained for the analysis under the assumption that they provided cross-crisis comparable data: Afghanistan (AFG), Burkina Faso (BFA), the Central African Republic (CAR), the provinces of Tanganyika and Sud Kivu in the Democratic Republic of the Congo (DRC - TS), Haiti (HTI), Iraq (IRQ), Lebanon (LBN), Libya (LBY, covering the Libyan population, excluding refugees and migrants), Mali (MLI), Niger (NER), North West Nigeria (NGA NW), the occupied Palestinian territory (OPT), Somalia (SOM), and Ukraine (UKR).

The following datasets were excluded:

- Moldova, Poland, Romania, Slovakia, and Syria: Due to a low number of indicators comparable with those collected in other contexts.
- Colombia, Myanmar: Due to the impossibility of generating comprehensive results about the humanitarian situation. Given the sampling strategy employed in these contexts, results can only be generated for each population group separately, making it difficult to compare these results to those of other contexts. Moreover, results for Myanmar had to be excluded because of data sensitivity.

For datasets that were deemed to be comparable for the purpose of cross-crisis analysis, recurrent indicators were identified, and the results for those indicators were compiled across the country datasets, provided that the wording of questions and option choices was mostly consistent.

LIMITATIONS

Findings are reflecting the situation at the time of data collection:

- **Contextual changes since the time of data collection may affect the relevance of the findings.** If contextual changes have occurred, these will have to be taken into account when interpreting the reported findings.

Coverage / sampling:

- **Not all MSNAs covered the entire national territory and affected population.** Most notably, the findings for the Democratic Republic of Congo (DRC), only refer to the provinces of Tanganyika and Sud Kivu (DRC - TS). In all other contexts, most of the national territory was covered, except in areas where access was limited, e.g. due to access constraints. Moreover, **findings are not always representative of all population groups.** Geographical coverage and population groups have to be considered when comparing the findings across contexts. **Please refer to the annex for more information on that topic.**
- **The level of precision of the findings varies by context according to the confidence level and margin of error applied.** Moreover, not all results are statistically representative and thus generalisable to the entire assessed population. Both have to be taken into consideration when interpreting and comparing the findings across contexts. **Please refer to the annex for more information on coverage and sampling.**

Methodological differences:

- **Differences in data collection methodologies,** including question and response option phrasing, may affect the comparability of the results. **For more information about indicator availability across countries, see Table 1.**
- For more information about the exact wording of each indicator / question asked to household in specific countries, kindly refer to the Terms of Reference referenced in Table 2 on the next page.

Indicator availability

Table 1: Indicator availability per location

Indicator availability	AFG	BFA	CAR	DRC - TS	HTI	IRQ	NGA NW	LBN	LBY	MLI	NER	OPT	SOM	UKR
Satisfaction with aid received		X		X	X		X	X		X	X	X	X	X
Satisfaction with behaviour of aid workers		X	X	X	X			X			X		X	
Barriers to access assistance		X	X	X	X		X	X	X		X		X	
Information most needed	X	X	X	X	X	X	X	X		X	X	X	X	X
Preferred channel to receive information		X	X	X	X		X	X		X	X		X	
Preferred source of information		X	X				X			X	X			
Awareness of complaint mechanisms	X		X	X	X	X		X		X	X	X	X	X
Preferred way to give feedback	X	X	X	X			X		X				X	X
Top 3 priorities (self-reported)	X	X	X	X	X	X		X	X	X	X		X	X
Modality preferences	X	X			X		X	X			X	X	X	

Table 2: Methodologies, datasets and publications for MSNAs included in this analysis, by location

Countries	Methodology / publications
Afghanistan	Available upon request
Burkina Faso	Terms of Reference (ToRs) Data and Analysis tables Publications
Central African Republic	Terms of Reference (ToRs) Data and Analysis tables Publications
Democratic Republic of Congo	Terms of Reference (ToRs) Data and Analysis tables Publications
Iraq	Terms of Reference (ToRs) Data and Analysis tables Publications
Lebanon	Terms of Reference (ToRs) Data and Analysis tables Publications
Libya	Terms of Reference (ToRs) Data & Analysis tables Publications
Mali	Terms of Reference (ToRs) Data & Analysis tables Publications
Niger	Terms of Reference (ToRs) Data and Analysis tables Publications
Nigeria (North West)	Terms of Reference (ToRs) Data and Analysis tables Publications
Occupied Palestinian Territory	Terms of Reference (ToRs) Data and Analysis tables Publications
Somalia	Terms of Reference (ToRs) Data and Analysis tables Publications
Ukraine	Terms of Reference (ToRs) Data and Analysis tables Publications

ANNEX: METADATA

Country	Period of data collection	Total number of surveys	Population groups	Coverage / representativeness
AFG	30/07/2022 - 04/09/2022	17,262	Refugee; recent IDP; non-recent IDP; recent returnee; other vulnerable households (host community / non-displaced)	<p>- Geographical coverage: All 34 provinces, with the exception of the urban population in Kandahar province - province-level results are representative at a 90% confidence level and with a 9% margin of error.</p> <p>- Population group results: Results are representative of each population group at a 95% confidence level and with a 5% margin of error.</p> <p>- Overall results: Representative at a 95% confidence level and with a 5% margin of error of the assessed population.</p>
BFA	06/06/2022 - 14/07/2022	5,629	IDP; host community / non-displaced	<p>- Geographical coverage: Nationwide.</p> <p>- Population group results: Results are representative of non-displaced households in accessible areas (at the region level) at a 90% confidence level and with a 10% margin of error. Results for IDP households, as well as non-displaced households in inaccessible areas and for whom data was collected remotely, are indicative only.</p> <p>- Overall results: Indicative.</p>
CAR	18/07/2022 - 16/09/2022	12,328	In-camp IDP; out-of-camp IDP; returnee / repatriate; host community / non-displaced	<p>- Geographical coverage: 66 sub-prefectures (excluding Ouanda-Djallé, Ouadda, Yalinga, Bambouti, Zangba, and Ngaoundaye) - sub-prefecture-level results are representative at a 92% confidence level and with a 10% margin of error.</p> <p>- Population group results: Results are representative of each population group at the prefecture level at a 92% confidence level and with a 10% margin of error.</p> <p>- Overall results: Representative of the assessed population.</p>
DRC - TS	06/06/2022 - 25/08/2022	9,889	IDP; returnee; host community / non-displaced	<p>- Geographical coverage: Accessible areas in Tanganyika and Sud Kivu provinces - results are representative at the zone de santé (health zone) level at a 95% confidence level and with a 10% margin of error (for accessible areas).</p> <p>- Population group results: Results are representative of each population group at the territory (or admin 2) level at a 95% confidence level and with a 10% margin of error (for accessible areas).</p> <p>- Overall results: Representative of the assessed population.</p>
HTI	12/06/2022 - 13/09/2022	3,896	Rural; urban	<p>- Geographical coverage: All departments were assessed - department-level results are representative at a 95% confidence level and with a 10% margin of error.</p> <p>- Population group results: Results are representative of each population group at a 95% confidence level and with a 10% margin of error.</p> <p>- Overall results: Representative of the assessed population.</p>
IRQ	05/06/2022 - 16/08/2022	12,839	In-camp IDP; out-of-camp IDP; returnee; host community / non-displaced	<p>- Geographical coverage: 64 (out of 120) districts, including those with a sufficient number of out-of-camp IDP households, or returnee households, as well as those with a high number of host community households in need; 26 IDP camps - district- / camp-level findings are representative at a 90% confidence level and with a 10% margin of error.</p> <p>- Population group results: Results are representative for the district / camp level at a 90% confidence level and with a 10% margin of error of out-of-camp IDP households, returnee households, and in-camp IDP households. Host community households were only surveyed in 10 high-vulnerability districts. Findings for the host community are representative of their district at a 90% confidence level and with a 10% margin of error. They should not be considered representative of the host community throughout Iraq.</p> <p>- Overall results: Results are representative of the assessed population.</p>

Country	Period of data collection	Total number of surveys	Population groups	Coverage / representativeness
LBN	28/07/2022 - 26/11/2022	5,659	Palestinian refugee; migrant; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: Nationwide. - Population group results: Results are representative of each population group at a 95% confidence level and with a 10% margin of error at the governorate level for migrants and Palestinian refugees, and at the district level for host community / non-displaced households. - Overall results: Results are representative of the assessed population.
LBY	04/07/2022 - 04/10/2022	3,757	IDP; returnee; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: The following Baladiyas were covered: Abusliem, Albayda, Alghrayfa, Aljufra, Azzahra, Bani Waleed, Benghazi, Derna, Ghat, Jalu, Murzuq, Rigdaleen, Sebha, Tazirbu, Ubari - with the exception of Azzahra, baladiya-level results are representative at a 95% confidence level and with a 10% margin of error. Results for Azzahra are indicative only. - Population group results: Indicative. - Overall results: Indicative.
MLI	05/09/2022 - 16/10/2022	7,640	IDP; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: Nationwide. - Population group results: With the exception of the region of Mopti, results are representative of non-displaced households in accessible areas (at the cercle or 'admin 2' level) at a 95% confidence level and with a 10% margin of error. Results for IDP households (region level), as well as non-displaced households (cercle level) in inaccessible areas, are indicative only. - Overall results: Indicative.
NER	20/06/2022 - 10/08/2022	9,212	IDP; refugee; returnee; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: All departments, with the exception of the regions of Agadez, Dosso, and Zinder, as well as part of the department of Téra (Tillabéry) - results are indicative as not all communes could always be accessed. - Population group results: Indicative. - Overall results: Indicative.
oPt	30/05/2022 - 06/07/2022	8,331	In-camp refugee; out-of-camp refugee; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: Gaza Strip and West Bank - for the West Bank, results are representative of the population in Oslo Areas A, B and C, for each governorate, at a 95% confidence level and with a 9% margin of error. They are representative of the population in Hebron City, as well as in East Jerusalem, at a 95% confidence level and with a 9% margin of error. For the Gaza Strip, results are representative of the population in each locality, as well as camp, at a 95% confidence level and with a 9% margin of error. - Population group results: Results are representative of each population group. - Overall results: Results are representative of the assessed population.
SOM	19/07/2022 - 20/08/2022	13,720	IDP; host community / non-displaced	<ul style="list-style-type: none"> - Geographical coverage: All regions were covered, with the exception of Middle Juba - however, the sampling frame and coverage were designed based on accessibility and the location of population groups from previous assessments, and may thus be biased towards (1) urban and peri-urban areas, as well as (2) areas with relatively less active conflict / armed actors. - Population group results: Indicative. - Overall results: Indicative.
UKR	10/10/2022 - 21/12/2022	13,449	NA	<ul style="list-style-type: none"> - Geographical coverage: Nationwide - results are representative of the population in newly accessible areas, as well as in government-controlled conflict-affected areas, at the raion (or 'admin 2') level at a 95% confidence level and with a 5% margin of error. They are representative of the population in other accessible government-controlled areas at the raion-level (as well as for Kyiv city) at a 95% confidence level and with a 7% margin of error. They are indicative for the population in inaccessible conflict-affected areas (representative by groups of raions among those having had access to phones). - Overall results: Results are representative of the assessed population.