

Annex 1: Data analysis plan

<https://www.reachresourcecentre.info/country/kenya/>

Project Background	<p>Dadaab Refugee complex is located in Garissa County, Kenya. It consists of three camps, Dagahaley, Hagadera and Ifo. As of 31 January 2022, a total of 234,040 Refugees and Asylum seekers mostly from Somalia reside in Dadaab. The complex comprises of multiple shelter types and a variety of facilities including latrines, boreholes, tap stands, education facilities, health facilities and markets. Since 2014, there has been pressure to close down the camps, with The Government of Kenya in March 2021 communicating its intention to work towards the closure of the Dadaab, and Kakuma refugee camps by June 2022. In addition, the average population of refugees in Dadaab has been steadily increasing since 2018. Access to critical facilities therefore remain constrained as more people get added in the already populated camps. REACH conducted infrastructure mapping in January 2019 to understand the access to services and other key infrastructure elements in the three Dadaab refugee camps. REACH will therefore build on the infrastructure mapping conducted in 2019 to come up with a more comprehensive database of the key infrastructures and services offered. REACH will also seek to understand the humanitarian agencies providing different services in Dadaab. REACH will then identify gaps in service delivery to help the humanitarian agencies operating in Dadaab to prioritize their programming by developing Maps and a factsheet to highlight the actors, services and facilities in Dadaab.</p>
Primary data collection time period	Primary data will be collected from 16 April 2022 to 27 May 2022
Methodology	<p>REACH will use a mixed-methods approach with both qualitative and quantitative data to create a comprehensive actor, service and infrastructure database for Dagahaley, Hagadera and Ifo refugee camps in Dadaab</p> <p>First, secondary data on key community infrastructure (education facilities, health care facilities, water access points, financial institutions, protection facilities and other public services) from the infrastructure mapping conducted by REACH in 2019 will serve as a base for targeting facilities to be mapped through primary data collection as well as provide standards for naming facility types. Primary data collection will be targeted on all known and unknown facilities across the sectors of Health, Education, Trade, finance, Administration, and Protection through direct observation and GPS tracking. Key informant interviews will be conducted with relevant key informants (where they will be available) in these facilities to obtain data on services offered.</p> <p>Following successful completion of this, REACH will conduct FGDs with both male and female refugees and asylum seekers in each of the three camps to understand access to services offered in the infrastructure as well as barriers. In addition, REACH will visit the partners operating in Dadaab and map out their offices and the services they offer as well as discuss the findings with them so that they can provide input and feedback from the activity. If any gaps are identified by the partners, then REACH will aim to fill these gaps before the end of data collection. REACH will use the Open Data Kit (ODK)</p>

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	tool on smartphones to conduct primary data collection. A full methodology can be found in the terms of reference.
Geographic Coverage	This assessment will cover three refugee camps in Dadaab refugee complex, Garisa, Kenya (IFO, Dagahaley and Hagadera)
Contacts	kenya.research@reach-initiative.org

KEY INFORMANT INTERVIEWS (KIIs)

Research question	IN #	Data collection method	Indicator/Variable	Questionnaire question	Questionnaire Responses	Data collection level	Instructions	Sampling	Key disaggregation	Map planned
	1.0	KII	Consent of the key informant	My name is [[name]]. We are conducting an actor, service and infrastructure mapping assessment on behalf of REACH Initiative. This assessment aims to build a general understanding of key infrastructure	1. Yes 2. No	Individual	select one	Purposive	NA	No

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				<p>and services offered in the in Dadaab Refugee Camps in order to identify gaps in service delivery and help the humanitarian agencies operating in Dadaab to prioritize their programming. Any information that you provide will be confidential and anonymous. Participation is voluntary and you can choose not to answer any or all of the questions; however, we hope that you will participate since your views are important. Do you have any questions? Are you willing to be interviewed?</p>						
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What key infrastructure is available in Dadaab refugee Camps and where are they located?	1.1	KII or direct observation	camp	In which location is the assessment being conducted?	1.Dagahaley 2.Hagadera 3.Ifo 4.Dadaab town	comm unity	Select one	Purposive	Camp	yes
	1.2	KII or direct observation	Facility name	What is the name of the \${facility_type} facility?	Text	Comm unity	Insert a text	Purposive	NA	No
	1.3	KII or direct observation	Facility type	What is the type of the primary infrastructure?	1.Health.facility 2.Education facility 3.Water point 4. Financial institution 5. Market 6.NGO 7.Administrative offices 8.Community facility (Includes protection facilities)	Comm unity	Select one	Purposive	Type of facility	yes
	1.4	KII	% of infrastructure s where a key informant was available	Is there a Key informant available to respond to the interview?	1. Yes 2. No	Infrast ructur e	Select one	Purposive	NA	No
	1.5	KII	Position of the key informant	What is the position of the key informant? If other, specify	1. Doctor in charge 2. Nurse in charge 3. Laboratory technician 4. Community leader	Individ ual	Ask if 1.4 is yes	Purposive	NA	No

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					5. Aid worker 6. Community member 7. NGO staff member 8. Administrative leader (Chief, assistant chief, etc) 9. Religious leader 10. Teacher in charge 11. Deputy head teacher 12. Head teacher 13. Other					
	1.6	KII	Sex of the keyinformant	What is your sex?	1. Male 2. Female	Individual	Select one, ask if 1.4 is yes	Purposive	Gender	No
	1.7	KII	Telephone number of the Key informant	What is your telephone number?	number	Individual	Insert numbers, ask if 1.4 is yes	Purposive	NA	No

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Who are the implementing actors providing services to refugees within the refugee camps?	2.1	KII	Top reported actors that manage/provide services in facilities	Who provides/manages services at this facility?	1. Government 2. Community based organization 3. NGO 4. Private company 5. Individual 6. Community leader 7. None 8. I do not know 9. Other(specify)	Community	Ask if 1.3 is not NGO or administrative offices Select multiple	Purposive	NA	No
	2.2	KII	Top reported Institutions/organization that manage/provide services in facilities	What is the name of the organization that provides services in this facility?	Text	Community	Ask if 2.1 is Government, Community based organization or Private company Insert a text	Purposive	N/A	No
	2.3	KII	Top reported NGOs that manage/provide services in facilities	Which NGO manages/provides services in this facility?	1. DRC 2. AVSI 3. UNICEF 4. RCK 5. World vision 6. Save the children international 7. CVT 8. HI 9. NRC 10. FILM AID 11. LWF 12. UNHCR 13. INSO 14. WFP 15. IOM 16. CARE 17. TDH 18. RAS 19. RRDO	Community	Ask if 2.1 is NGO Select multiple	Purposive	By NGO	No

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					20. TUDO 21. KENYA RED CROSS 22. WTK 23. FAIDA 24. IRC 25. MSF 26. AEC 27. UN HABITAT 28. VSO 29. ITC 30. Nomad link 31. I do not know					
What are the conditions and functionality of the key infrastructure?	3.1	KII or direct observation	Number of health facilities by type	What type of health facility is this?	1. Hospital 2. Medical clinic 3. Mobile Clinic 4. Pharmacy 5. Dispensary 6. Other (specify)	Community	Ask if 1.3 is health facility, select one	Purposive	Type of health facility	No
	3.2	KII or direct observation	% of health facilities offering services at the time of data collection.	Currently, are there any services being offered in this health facility?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 1.3 is health facility, select one	Purposive	NA	No
	3.3	KII	Top reported services offered at health facilities	Which health services are available at this facility?	1. Pediatric services 2. In-patient services 3. Out-patient services 4. Nutrition services 5. Vaccination services 6. Maternal health services 7. Surgery	Community	Ask if 3.2 is yes , select multiple	Purposive	NA	No

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					8. Pharmacy 9. First-line TB treatment (for non-drug resistant) 10. Second-line TB treatment (for drug resistant) 11. Psychosocial services 12. Psychiatric services 13. Physical disability services (including follow up and physiotherapy) 14. Non-communicable diseases (Diabetes, Asthma, Hypertension HIV/ AIDS treatment) 15. Referral services 16. Other (specify)					
	3.4	KII	% of health facilities where community members are charged for	Are community members charged to access services offered at this health facility?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 3.2 is yes	Purposive	NA	No

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			services offered.							
3.5	KII		Top reported services that are charged at the health facility.	Which services are charged?	1. Pediatric services 2. In-patient services 3. Out-patient services 4. Nutrition services 5. Vaccination services 6. Maternal health services 7. Surgery 8. Pharmacy 9. First-line TB treatment (for non-drug resistant) 10. Second-line TB treatment (for drug resistant) 11. Psychosocial services 12. Psychiatric services 13. Physical disability services (including follow up and physiotherapy)	Community	Select multiple Ask if 3.4 is yes	Purposive	NA	No

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					14. Non-communicable diseases (Diabetes, Asthma, Hypertension HIV/ AIDS treatment 15. Referral services 16. Other (specify)					
3.6	KII	% of health facilities that require community members to present identification documents to receive services	Are community members required to present identification documents to receive services at this facility?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 3.2 is yes	Purposive	NA	No	
3.7	KII	Top reported identification documents that community members are required to present at the health facility in order to access services	Which identification documents should community members present at this health facility before accessing services?	1. Passport for Country of origin 2. Identity card of Country of origin 3. Kenyan Identity cards 4. Refugees alien cards 5. Kenyan birth certificates 6. Birth certificates of Country of origin 7. School graduation	Community	Select multiple Ask if 3.6 is yes	Purposive	NA	No	

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					8. certificate 9. Proof of marriage 9. Other (Specify)					
3.8	KII	Number of days in a week when the health facility reportedly offers services	On which days does this health facility offer services?	1. Monday 2. Tuesday 3. Wednesday 4. Thursday 5. Friday 6. Saturday 7. Sunday 8. I do not know	Community	Select multiple, ask if 3.2 is yes	Purposive	Community facility	No	
3.9	KII	Proportion of health facility that operate during the day and night	At what time does this health facility offer services?	1. During the day 2. At night 3. During day and night 4. Do not know	Community	Select one, Ask if 3.2 is yes	Purposive	Community facility	No	
3.10	KII	Top reported reasons for health facilities not offering services	Why are there no services being offered at this health facility?	1. The structures (Buildings, furniture etc) are damaged 2. The facility is under construction 3. There are not enough personnel to offer services 4. There are no resources to run the facility 5. Other (specify)	Community	Ask if 3.2 is No, select multiple	Purposive	NA	No	

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	3.11	KII	% of health facilities that offer services to specific community groups	Are services at this facility offered to any specific community groups ?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 3.2 is yes	Purposive	NA	No
	3.12	KII	Top reported community groups that receive services at the health facility.	To whom are the services offered?	1. Older persons only 2. Only registered refugees and asylum seekers 3. Minority communities only 4. Persons living with disabilities 5. Adults only (18 years and above) 6. Children only (below 18 years) 7. Others (Specify)	Community	Select multiple ask if 3.11 is yes	Purposive	NA	No
	3.13	KII	Top reported workers at health facilities at the time of data collection.	Which health workers æ employed or attached to this facility?	1. Doctors 2. Surgeons 3. Nurses 4. Midwives 5. Community health workers 6. Public health officers 7. Registered clinical officers 8. Laboratory Technicians 9. Nutritionist 10. Pharmacist	Community	Select multiple, Ask if 3.2 is yes	Purposive	NA	No

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					11. Other (specify)					
	3.14	KII or direct observation	% of health facilitie s having a supply of power/l ighting	Does the facility have a supply of power?	1. Yes 2. No 3. I do not know	Comm unity	Select one Ask if 3.2 is yes	Purposive	NA	No
	3.15	KII or direct observation	Top reported types of power supply at health facilities	What is the supply of power?	1. Sol ar 2. Wi nd 3. Kenya power 4. Generator 5. Bio gas 6. I do not know 7. Other (specify)	Comm unity	Ask if 3.14 is yes, select multiple	Purposive	NA	No
	3.16	KII	% of health facilitie s having a supply of water	Does the facility have a supply to water?	1. Yes 2. No 3. I do not know	Comm unity	Select one Ask if 3.2 is yes	Purposive	NA	No

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	3.17	KII	Top reported types of water supply at health facilities	What is the supply of water available in this health facility?	<ol style="list-style-type: none"> 1. Tap stand 2. Borehole 3. Vendor 4. Water trucking 5. River/Lake 6. Harvested/Rainwater 7. Dam 8. Other (specify) 	Community	Ask if 3.16 is yes, select multiple	Purposive	NA	No
	3.18	KII	% of health facilities having functional latrines	Does the facility have usable (lockable, damaged free and clean) latrines?	<ol style="list-style-type: none"> 1. Yes 2. No 3. I do not know 	Community	Select one Ask if 3.2 is yes	Purposive	NA	No
	3.19	KII	% of health facilities having latrines that are separated for and gender?	Are the latrines separated by gender?	<ol style="list-style-type: none"> 1. Yes 2. No 3. I do not know 	Community	Select one Ask if 3.18 is yes	Purposive	NA	No

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	3.20	KII	% of health facilities having latrines that are adapted for persons living with disabilities	Are the latrines adapted for persons living with disabilities?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 3.18 is yes	Purposive	NA	No
	3.21	KII	% of health facilities having enough latrines for the patients and staff members	Is the number of latrines enough for the patients and staff members at this facility?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 3.18 is yes	Purposive	NA	No
	3.22	KII	% of health facilities with reported damaged structures at the time of data collection.	Currently, are there any structures in this health facility that are damaged?	1.Yes 2. No 3.I do not know	Community	Select one Ask if 3.2 is yes	Purposive	NA	No
	3.23	KII	Top reported structures that were damaged at health facilities	Which structures are damaged?	1. Doors 2. Windows 3. Floors 4. Roofs 5. Walls 6. Beds 7. Vital machines 8. All structures are totally damaged 9. Other (specify)	Community	Ask if 3.22 is yes, Select multiple	Purposive	NA	No

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	3.24	KII	Top reported causes for damaging structures at health facilities	What was the cause of the damage to the structures?	1. Flooding 2. Strong winds 3. Vandalism(st ealing) 4. Structures are old 5. I do not know 6. Other(specif y)	Comm unity	Ask if 3.22 is yes, Select multiple	Purposive	NA	No
What are the conditions and functionality of the key infrastructure?	4.1	KII	Number of education facilities by type	What level of education is taught at this facility?	1. Early childhood development(E CD) 2. Primary school 3. Secondary school 4. Accelerated learning program (ALP) 5. Vocational training center 6. Adult education program (AEP) 7. Islamic school 8. Alternative Basic Education (ABE) 9. College 10. University 11. Other	Comm unity	Select multiple, ask if 1.3 is education facility	Purposive	Type of education facility	No
	4.2	KII or direct observation	% of education facilities offering services in the three months prior to data collection	Has this education facility been offering services in the last three months?	1.Yes 2.No 3.I do not know	comm unity	Select one ask if 1.3 is education facility	Purposive	NA	No

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	4.3	KII	Top reported reasons for education facilities not offering services in the 3 months prior to data collection	Why has this education facility not been offering education services in the last 3 months?	<ol style="list-style-type: none"> 1. The structures (classrooms, furniture, staffroom or toilets) are damaged. 2. The facility is under construction 3. There are no teachers to offer services 4. There are no pupils/student s enrolled 5. There are no non-teaching staff to offer services. 6. The facility was closed down. 7. Other (specify) 	comm unity	Select multiple, ask if 4.2 is No	Purposive	NA	No
	4.4	KII	Number of days in a week when the education facility reportedly offers services	On which days of the week has this education facility offered services in the last three months?	<ol style="list-style-type: none"> 1. Monday 2. Tuesday 3. Wednesday 4. Thursday 5. Friday 6. Saturday 7. Sunday I do not know	Comm unity	Select multiple, ask if 4.2 is yes	Purposive	Communit y facility	No

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	4.5	KII	Proportion of education facilities that operate during the day and night in the three months prior to data collection	At what time has this education facility offered services in the last three months?	1. During the day 2. At night 3. During the day and night I do not know	Comm unity	Select one Ask if 4.2 is yes	Purposive	Communit y facility	No
	4.6	KII	% of education facilities that charge fees on students/pupils who access services	Is there a fee charged on students/pupils who access services in this education facility?	1.Yes 2.No 3.I do not know	Comm unity	Select one, ask if 1.3 is education facility	Purposive	NA	No
	4.7	KII	Top reported kinds of fees charged by education facilities	Which kind of fees is charged on pupils/students who access services at this education facility?	1. Tuition fees 2. Admission fees 3. Examination fees 4. Meals fees 5. Accommodation/b oarding fees 6. Other (Please specify)	Comm unity	Select multiple Ask if 4.2 is yes	Purposive	NA	No
	4.8	KII	Top reported community groups that receive services in the education facility.	To whom are the services offered ?	1. Children from 5-18 years 2. Older persons only (Above 60 years) 3. Only registered children refugees and asylum seekers 4. Children from minority	Comm unity	Select multiple, ask if 4.2 is yes	Purposive	NA	No

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					communities 5. Adults (18 years and above) 6. Children below 5 years 7. Children living with disabilities 8. Others (Specify)					
	4.9	KII	% of education facilities that require identification documents for pupils/students to be admitted in this education facility	Are there any identification documents that are required for pupils/students to be admitted in this education facility?	1. Yes 2. No 3. I do not know	Community	Select one ask if 4.2 is yes	Purposive	NA	No
	4.10	KII	Top reported identification documents that are required for pupils/students to be admitted in this education facility	Which identification documents are required for pupils/students to be admitted in this education facility	1. Passport for Country of origin 2. Identity card of Country of origin 3. Kenyan Identity cards 4. Refugees alien cards 5. Kenyan birth certificates 6. Birth certificates of Country of origin 7. School graduation certificate 8. Other (Specify)	Community	Select multiple ask if 4.9 is yes	Purposive	NA	No

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	4.11	KII	Composition of students per education type	What is the composition of students/pupils in the education facility?	1.Males/Boys only school 2.Females/Girls Only school 3. Mixed school with both males/boys and and girls	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No
	4.12	KII	Number of male pupils/students enrolled in the education facility	How many male pupils/students are enrolled in this education facility?	Number	Comm unity	Ask if 4.11 is Males/Boys only school or Mixed school with both males/boys and and girls	Purposive	NA	No
	4.13	KII	Reported number of girls/females enrolled in the school/college/university	How many female students are enrolled in this school/college/university?	Number	Comm unity	Ask if 4.11 is Females/Girls Only school or Mixed school with both males/boys and and girls	Purposive	NA	No
	4.14	KII	Proportion of pupils/students who dropped out of the education facility in the six months prior to data collection	Are there pupils/students who dropped out of the education facility in the last six months?	1.Yes 2.No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No
	4.15	KII	% of male students who dropped out of the education facility in the six months prior to data collection	How many male students dropped out of this education facility in the last six months?	Number	Comm unity	Ask if 4.14 is yes	Purposive	NA	No

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	4.16	KII	% of female students who dropped out of the education facility in the six months prior to data collection	How many female students dropped out of this education facility in the last six months?	Number	Comm unity	Ask if 4.14 is yes	Purposive	NA	No
	4.17	KII	Top reported reasons why male students dropped out of the education facility in the six months prior to data collection.	What are the reasons for male students dropping out of the education facility in the last six months?	<ol style="list-style-type: none"> 1. School is far 2. Fear of violence in school 3. Fear of violence/attack when going to school 4. Unable to purchase uniform 5. Lack of school fees 6. Looking for work 7. Overcrowded classes 8. Domestic chores 9. Attending madrassa 10. Low quality of teaching 11. Education is not important 12. Other (Specify) 13. I do not know 	School	Ask if 4.14 is yes	Purposive	NA	No
	4.18	KII	Top reported reasons why female students dropped out of the education facility in the six months prior to data collection	What are the reasons for female students dropping out of the education facility in the last six months?	<ol style="list-style-type: none"> 1. Pregnancy 2. Lack of school fees 3. Domestic chores 4. School is far 5. Education is not important 6. Fear of violence in school 7. Fear of violence/attack when going to school 8. Lack of gender facilities eg gender segregated 	School	Ask if 4.14 is yes	Purposive	NA	No

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					toilets 9. Unable to purchase uniform 10. Force marriages 11. Overcrowded classes 12. Lack of sanitary pads 13. Low quality of teaching 14. Attending madrassa 15. Other (Specify) 16. I do not know					
	4.19	KII	Number of usable classrooms available at education facility at the time of data collection	Currently, how many usable classrooms does the education facility have?	Number	Comm unity	Insert text ask if 4.2 is yes	Purposive	NA	No
	4.20	KII	Number of teachers/tutors/lectures reported to be working at the education facility at the time of data collection	How many teachers/tutors/lecturers are working at the education facility?	Number	Comm unity	Insert text ask if 4.2 is yes	Purposive	NA	No
	4.21	KI	% of education facilities having a feeding programme	Is there a feeding programme active at this education facility?	1.Yes 2.No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No
	4.22	KI	Top reported number of meals provided per day at the education facility	How many meals are provided per day?	Number	Comm unity	Ask if 4.21 is yes Maximum five meals a day	Purposive	NA	No

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	4.23	KII or direct observation	% of education facilities having usable latrines	Does the facility have usable (free of damage, clean and lockable) latrines ?	1.Yes 2.No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No
	4.24	KII	% of education facilities having latrines that are separated for men and women?	Are the latrines separated by gender?	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 4.23 is yes and 4.11 is Mixed school with both males/boys and girls	Purposive	NA	No
	4.25	KII	% of education facilities having latrines that are adapted for persons living with disabilities	Are the latrines adapted for persons living with disabilities?	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 4.23 is yes	Purposive	NA	No
	4.26	KII	% of education facilities having enough latrines for students	Is the number of usable latrines enough for the students at this facility?	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 4.23 is yes	Purposive	NA	No
	4.27	KII or direct observation	% of education facilities reportedly having a supply	Does the education facility have access to power?	1.Yes 2.No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No

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			of power							
	4.28	KII or direct observation	Top reported types of power supply at education facilities	What is the supply of power in this education facility?	1.Solar 2.Wind 3. Kenya power 4.Generator 5. Bio gas 6. I do not know 7.Other (specify)	Comm unity	Ask if 4.27 is yes, select multiple	Purposive	NA	No
	4.29	KII or direct observation	% of education facilities having supply of water	Does the facility have access to water?	1.Yes 2.No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No
	4.30	KII	Top reported types of water supply at education facilities	What is the supply of water available in this education facility?	1.Tap stand 2.Borehole 3.Vendors 4.Water trucking 5. River/Lake 6. Harvested/Rainwater 7.Dam 8.Other (specify)	Comm unity	Ask if 4.29 is yes, select multiple	Purposive	NA	No
	4.31	KII	% of education facilities with reportedly damaged education facilities at the time of data collection.	Currently, are any structures in this education facility damaged?	1.Yes 2. No 3.I do not know	Comm unity	Select one ask if 4.2 is yes	Purposive	NA	No

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	4.32	KII	Top reported damaged structures	Which structures are damaged?	1.Doors 2.Windows 3.Floors 4.Roofs 5.Walls 6.All structures are totally damaged 7.Other (specify)	Comm unity	Ask if 4.31 is yes or 4.3 is structures are damaged. Select multiple	Purposive	NA	No
	4.33	KII	Top reported causes of damaging structures	What was the cause of the damage to the structures?	1. Flooding 2. Wind 3. Vandalism(stealing) 4. Structures are old 5. I do not know 6. Other(specify)	Comm unity	Ask if 4.31 is yes or 4.3 is structures are damaged. Select multiple	Purposive	NA	No
What are the conditions and functionality of the key infrastructure?	5.1	KII or direct observation	Number of water points by type	What is the type of water point?	1. Water storage tank (related to distribution point) 2. Tap stand 3. Tanker truck 4. Borehole with submersible pump 5. Water kiosk 6. Water pan/pond 7. Protected well (sealed, not only covered in sticks) 8. Unprotected well 9. Spring water (underwater) 10. Other	Comm unity	Select one, Ask if 1.3 is water point	Purposive	Type of water point	No

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	5.2	KII or direct observation	Number of water points reportedly in good working condition	Is the water point working?	1. Yes 2. No 3. I do not know	Comm unity	Select one, Ask if 1.3 is water point	Purposive	NA	No
	5.3	KII or direct observation	Top reported reasons why water points were reportedly not functioning	Why is the water point not working?	1. Storage tanks broken 2. Taps are broken 3. Water is contaminated 4. Pump or generator broken 5. Unknown 6. Other (Specify)	Comm unity	Select multiple Ask if 5.2 is No	Purposive	NA	No
	5.4	KII	% of reported channels through which members raise complaints if the water points are not working	How do community members raise complaints if the water points are not working?	1. Through community leaders (block leaders) 2. Report to NGO staff 3. Reporting to help desks 4. Use notice boards 5. Through community group discussions 6. None 7. I do not know 8. Other (Specify)	Comm unity	Select multiple Ask if 5.2 is No	Purposive	NA	N0
	5.5	KII or direct observation	Average capacity of water tanks in litres	What is the capacity of the tank in litres?	Enter integer	Comm unity	Ask if 5.1 is water storage tank, Insert 999 if it is unknown	Purposive	NA	No

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5.6	KII or direct observation	Average number of taps at water points	How many taps does the water point have?	Enter integer	Comm unity	Ask if 5.1 is tap stand, Insert 999 if it is unknown	Purposive	NA	No
5.7	KII	% of water points reported to have treated water	Does the water point have clean water that is safe for drinking?	1.Yes 2.No 3.Do not know	Comm unity	Select one Ask if 1.3 is water point	Purposive	NA	No
5.8	KII	% of water points where water there is a charge for water	Is there a charge for water at this waterpoint?	1.Yes 2.No 3. I do not know	Comm unity	Select one , Ask if 5.2 is yes	Purposive	NA	No
5.9	KII	Average cost of filling a 20 litre jerry can.	How much does it cost to fill a 20L Jerry Can of water in Kenya shillings?	Enter integer	Comm unity	Ask if 5.7 is yes, Insert 999 if it is unknown	Purposive	NA	No
5.10	KII	Top reported community groups that receive services at the water point	Who has access to water from this water point?	1. All community members 2. Older persons only (Above 60 years Only) 3. Only registered refugees and asylum seekers 4. Persons from minority communities only 5. Adults (18 years and	Comm unity	Select one, Ask if 5.2 is yes	Purposive	NA	No

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					above) 6. Children below 18 years 7. Children below 5 years 8. Persons with disabilities 9. Others (Specify)					
	5.11	KII	% of water points that require identification documents for community members to access	Are there any identification documents that are required for community members to access this water point?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 5.2 is yes	Purposive	NA	No
	5.12	KII	Top reported identification documents that are required for community members to use this water point	Which identification documents are required for community members to access this water point?	1. Membership cards 2. Passport for Country of origin 3. Identity card of Country of origin 4. Kenyan Identity cards 5. Refugees alien cards 6. Kenyan birth certificates 7. Birth certificates of Country of origin 8. Other (Specify)	Community	Select multiple ask if 5.11 is yes	Purposive	NA	No
What services are being provided by the implementing actors to the refugees in the refugee camps?	6.1	KII or direct observation	Number of financial institutions by type	Which type of financial institution is this?	1. Mobile money banking (Mpesa, airtel, Telkom) 2. Banking agents (Equity, Kenya Commercial Bank, cooperative, etc) 3. Savings and Credit Cooperative Societies(SACCO) 4. Bank	Community	Select one Ask if 1.3 is financial institution	Purposive	Type of financial facility	No

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					5. Insurance companies 6. Other (specify					
6.2	KII or direct observation	% of financial institutions reportedly offering services	Is the financial institution offering services?	1.Yes 2.No 3.Do not know	Comm unity	Select one Ask if 1.3 is financial institution	Purposive	NA	No	
6.3	KII or direct observation	% of services offered at financial institutions	Which financial services are offered at this facility?	1. Opening bank account 2. Cash withdrawal 3. Cash deposit 4. Saving schemes 5. Insurance services 6. Bank loans 7. Business loans 8. Savings and Credit Society loans 9. Others (Specify)	Comm unity	Select multiple Ask if 6.2 is yes	Purposive	N/A	No	
6.4	KII	% of financial institutions require users to have specific documentation to access services	Do financial institutions require users to have specific documentation to access services?	1.Yes 2.No 3.Do not know	Comm unity	Select one Ask if 6.2 is yes	Purposive	Na	No	
6.5	KII	Top reported documentation that community members require to	Which documents do community members need to access this financial	1. Kenyan ID cards 2. Mobile money registration (MPESA, Airtel money,	Comm unity	Select multiple, ask if 6.4 is yes	Purposive	NA	No	

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			access services from this financial institution.	institution?	Telkom) 3. Alien cards 4. Birth certificates 5. Savings account 6. Membership to a Savings and credit Union 7. Bank accounts 10. Other (Specify)					
6.6	KII		Top reported community members who can access services from this financial institution	Who is eligible to access financial services at this facility?	1. Any individual who qualifies to access the financial facility 2. Persons aged over 18 years 3. Registered refugees and asylums seekers only 4. Persons living with disabilities only 5. Adults (18-60 years) 6. Youth (18 to 35 years) 7. Other (Please specify)	Comm unity	Select multiple, Ask if 6.2 is yes	Purposive	N/A	No
6.7	KII		Number of days in a week when the financial institution is operational	On which days does this financial facility offer services?	1. Monday 2. Tuesday 3. Wednesday 4. Thursday 5. Friday 6. Saturday 7. Sunday I do not know	Comm unity	Ask if 6.2 is yes Select multiple,	Purposive	Communit y facility	No

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	6.8	KII	Proportion of financial institutions that operate during the day and night	At what time does this financial facility offer services?	1. During the day 2. At night 3. During the day and night 4. Do not know	Community	Ask if 6.2 is yes Select one,	Purposive	Community facility	No
	6.9	KII	Top reported reasons for financial institutions not offering services	Why is the financial institution not offering services?	1.The structures are damaged 2.The facility is under construction 3. There is no capital/equipment for transaction 4.There are no personnel 5.Other (specify)	Community	Ask if 6.2 is no Select multiple	Purposive	NA	No
	6.10	KII	Top reported structures that were damaged at financial facilities	Which structures are damaged?	1. Doors 2. Windows 3. Floors 4. Roofs 5. Walls 6. Beds 7. Vital machines 8. All structures are totally damaged 9. Other (specify)	Community	Ask if 6.9 is structures are damaged, Select multiple	Purposive	NA	No
	6.11	KII	Top reported causes for damaging structures at financial facilities	What was the cause of the damage to the structures?	1.Flooding 2. Strong winds 3. Vandalism(theft) 4. Structures are old 5. I do not know 6. Other(specify)	Community	Ask if 6.9 is structures are damaged, Select multiple	Purposive	NA	No

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What are the conditions and functionality of the key infrastructure?	7.1	KII or direct observation	Number of markets by type	What type of market is this?	1.Main Market (A market where food, non-food items and livestock if available are sold) 2. Livestock Market (A market where only livestock are sold) either one type of livestock or more types) 3.Food Market (A market where only food items are sold) 4. Non-food Market (A market where only non-food items are sold) 4. Other(Specify)	Community	Select one, Ask if 1.3 is market	Purposive	NA	No
	7.2	KII or direct observation	% of markets that were reportedly operating at the time of data collection.	Currently, is this market operating?	1.Yes 2.No 3. I do not know	Community	Select one Ask if 1.3 is market	Purposive	NA	No
	7.3	KII or direct observation	Proportion of markets that operate during the day and night	At what time does this market operate?	1. During the day 2. At night 3. During the day and night Do not know	Community	Select one Ask if 7.2 is yes	Purposive	Community facility	No

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	7.4	KII	Number of days in a week when the market is operational	On which days does this market operate?	1. Monday 2. Tuesday 3. Wednesday 4. Thursday 5. Friday 6. Saturday 7. Sunday I do not know	Community	Select multiple, Ask if 7.2 is yes	Purposive	Community facility	No
	7.5	KII	Top reported reasons why administration offices are not offering services	Why is the market not operating?	1. The structures (Stalls) are damaged or vandalised. 2. The market is under construction 3. The market was closed by authorities 4. There is Conflict/insecurity Migration 5. I do not know 6. Other (specify)	Community	Select multiple Ask if 7.2 is No.	Purposive	NA	No
	7.6	KII or direct observation	% of markets reportedly having a supply of power	Does the market have access to power?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.2 is yes	Purposive	NA	No
	7.7	KII or direct observation	Top reported types of power supply at markets	What is the supply of power in this market?	1.Solar 2.Wind 3. Kenya power 4.Generator 5. Bio gas 6.Other (specify)	Community	Ask if 7.6 is yes, select multiple	Purposive	NA	No

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	7.8	KII or direct observation	% of markets reportedly having a supply of water	Does the market have access to water?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.2 is yes	Purposive	NA	No
	7.9	KII or direct observation	Top reported types of water supply at markets	What is the supply of water available in this market?	1.Tap stand 2.Borehole 3.Vendors 4.Water trucking 5. River/Lake 6. Harvested/Rainwater 7.Dam 8.Other (specify)	Community	Ask if 7.8 is yes, select multiple	Purposive	NA	No
	7.10	KII	% of markets having latrines	Does the facility have usable (lockable, clean and damage free) latrines?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.2 is yes	Purposive	NA	No
	7.11	KII	% of markets having latrines that are separated by gender	Are the latrines separated by gender?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.10 is yes	Purposive	NA	No
	7.12	KII	% of markets having latrines that are adapted for persons living with disabilities	Are the latrines adapted for persons living with disabilities?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.10 is yes	Purposive	NA	No
	7.13	KII	% of markets having enough latrines for men and women.	Is the number of latrines enough for men and women using this market?	1.Yes 2.No 3.I do not know	Community	Select one Ask if 7.10 is yes	Purposive	NA	No

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	7.14	KII or direct observation	Top reported food types stocked in the markets	Which of the following food types are stocked in this market?	1. Cereals 2. Roots/tubers 3. Milk and milk products 4. Meat/Fish/ Eggs 5. Fruits 6. Vegetables 7. Oils/Fats/Butter 8. Sugar or sugar products 9. Other	Comm unity	Select multiple, select if 7.1 is main market or food market	Purposive	NA	No
	7.15	KII or direct observation	Top reported livestock stocked in the markets	Which of the following livestock are stocked in the market?	1. Cow 2. Goat 3. Sheep 4. Camel 5. Horse 6. Chicken 7. Pig 8. Other	Comm unity	Select multiple, select if 7.1 is main market or livestock market	Purposive	NA	No
	8.1	KII or direct observation	Number of administrative offices by type	What type of administrative office is this?	1. Police post 2. Police Station 3. Government Offices 4. Other (Please specify)	Comm unity	Ask if 1.3 is Administrative offices, Select one	Purposive	Type of administrative office	No
	8.2	KII and direct observation	% of administrative offices that were reportedly operating at the time of data collection.	Currently, does this administrative office offer services?	1. Yes 2. No 3. I do not know	Comm unity	Select one Ask if 1.3 is Administrative offices,	Purposive	NA	No
	8.3	KII	Top reported services offered by administrative offices	Which services does this administrative office offer?	1. Crime reporting 2. Child protection services 3. Help desks for citizen complaints 4. Refugee protection services 5. Registration services	Comm unity	Select multiple Ask if 8.2 is yes	Purposive	NA	No

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					6. Immigration services 7. Business registration services 8. Other services					
8.4	KII	% of administrative offices where services are charged	Is there a charge for services offered at this administrative office?	1. Yes 2. No 3. I do not know	Community	Select one , ask if 8.2 is yes	Purposive	NA	No	
8.5	KII	Top reported services that are charged at administrative offices	Which services are charged at this administrative office?	1. Crime reporting 2. SGBV help desks 3. Child protection services 4. Help desks for citizen complaints 5. Refugee protection services 6. Registration services 7. Immigration services 8. Business registration services 9. Other services	Community	Select multiple Ask if 8.4 is yes	Purposive	NA	No	
8.6	KII	% of administrative offices that require community members required to have identification documents to access services	Are community members required to have identification documents before accessing services at administrative offices?	1. Yes 2. No 3. I do not know	Community	Select one ask if 8.2 is yes	Purposive	NA	No	
8.7	KII	Top reported documentation that community members require to	Which documents do community members need to access this administrative office?	1. Passport for Country of origin 2. Identity card of Country of origin 3. Kenyan Identity cards	Community	Select one, ask if 8.6 is yes	Purposive	NA	No	

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			access services from this financial institution.		4. Refugees alien cards 5. Kenyan birth certificates 6. Birth certificates of Country of origin 7. Other (Specify)					
	8.8	KII	Proportion of community groups that receive services from this administrative office	To whom are the services offered to in this administrative office?	1. All community members 2. Older persons only (Above 60 years) 3. Only registered refugees and asylum seekers 4. Persons from minority communities only 5. Adults (18 years and above) 6. Children below 18 years 7. Children below 5 years 8. Persons with disabilities 9. Others (Specify)	Community	Select multiple, ask if 8.2 is yes	Purposive	NA	No
	8.9	KII	Number of days in a week when the administrative office reportedly offers services	On which days does this administration office offer services?	1. Monday 2. Tuesday 3. Wednesday 4. Thursday 5. Friday 6. Saturday 7. Sunday 8. I do not know	Community	Select multiple, ask if 8.2 is yes	Purposive	Community facility	No

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	8.10	KII	Proportion of administration offices that offer services during the day and night	At what time does this administration office offer services?	1. During the day 2. At night 3. During the day and night 4. Do not know	Community	Select one, Ask if 8.2 is yes	Purposive	Community facility	No
	8.11	KII	Top reported reasons why administration offices are not offering services	Why is the administration office not offering services?	1. The structures are damaged or vandalised. 2. The facility is under construction 3. There are no staff to offer services 4. There is no power 5. There is no furniture 6. There are no resources (money to facilitate operations) 7. There is Conflict/insecurity 8. I do not know 5. Other (specify)	Community	Select multiple Ask if 8.2 is No.	Purposive	NA	No
	8.13	KII	% of administration offices that reportedly had damaged structures	Are any structures in this administration office damaged?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 1.3 is Administrative offices	Purposive	NA	No
	8.14	KII	Top reported structures that were damaged	Which structures are damaged?	1. Doors 2. Windows 3. Floors 4. Roofs 5. Walls 6. All structures are totally damaged 7. Other (specify)	Community	Select multiple, ask if 8.13 is yes or 8.11 is option 1	Purposive	NA	No

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	8.15	KII	Top reported causes for the damage on structures	What was the cause of the damage to the structures?	1.Flooding 2.wind 3. Vandalism(stealing) 4. Structures are old 5. Other(specify)	Comm unity	Select multiple, ask if 8.13 is yes	Purposive	NA	No
What are the conditions and functionality of the key infrastructure?	9.0	KII and direct observation	Number of community facilities by type	What kind of community facility is this?	1. Recreational facility 2. Playing ground (for games) 3. Social hall/building 4. Girls friendly space 5. Child friendly space 6. Counselling centre 7. Safe haven 8. Transit centre 9. Help desk 10. ICLA center (Information, counselling and legal assistance) 11. Facility offering peace building 12. Facility offering CCCM (Camp coordination and camp management) services 13. Facility offering assistance for housing services (shelter, house lending or purchase) 14. Facility offering Livelihoods/jobs 15. Facility offering assistive devices for persons with disabilities 16. Other facility 17. Other(specify)	Comm unity	Select one, ask if 1.3 is community facility	Purposive	Community facility	No

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	9.1	KII and direct observation	% of community facilities that offer services at the time of data collection.	Currently, does this community facility offer services?	1. Yes 2. No 3. I do not know	Comm unity	Select one	Purposive	NA	No
	9.2	KII	Top reported services offered at Community facilities	Which services are offered at this community facility?	1. Counselling services 2. Reporting of general cases (Assault, SGBV etc) 3. Children services 4. Women services 5. LGBTQ issues 6. Others (Specify)	Comm unity	Ask if 9.1 is yes	Purposive	NA	No
	9.3	KII	% of community facilities where services are charged	Is there a charge for services offered at this community facility?	1.Yes 2.No 3.I do not know	Comm unity	Select one , ask if 9.1 is yes	Purposive	NA	No
	9.4	KII	Top reported services that are charged at community facilities	Which kind of charge is required to access services at this community facility?	1. Entrance fee 2. Membership fee 3. Counselling fee 4. Consultation fee 5. Enrolment fee 6. Other fees (Specify)	Comm unity	Select multiple Ask if 9.3 is yes	Purposive	NA	No

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	9.5	KII	% of community facilities that require community members to have identification documents to access services	Are community members required to have identification documents before accessing services at community facility?	1. Yes 2. No 3. I do not know	Community	Select one ask if 9.1 is yes	Purposive	NA	No
	9.6	KII	Top reported documentation that community members require to access services from this community facility	Which documents do community members need to access this community facility?	1. Passport for Country of origin 2. Identity card of Country of origin 3. Kenyan Identity cards 4. Refugees alien cards 5. Kenyan birth certificates 6. Birth certificates of Country of origin Other (Specify)	Community	Select multiple, ask if 9.5 is yes	Purposive	NA	No
	9.7	KII	Proportion of community groups that receive services from this community facilities	To whom are the services offered to in this community facility?	1. All community members 2. Older persons only (Above 60 years) 3. Only registered refugees and asylum seekers 4. Persons from minority communities only 5. Adults (18 years and above) 6. Children below 18 years 7. Children below 5 years 8. Persons with disabilities 9. Others (Specify)	Community	Select multiple, ask if 9.1 is yes Cannot select option 1 with any other.	Purposive	NA	No

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	9.8	KII	Top reported recreational facilities	Which type of recreational facility is this?	1. Movie theater 2. Art/dance studio 3. Nature park 4. Fitness gymnasium 5. Pool table room 6. Camping site 7. Other (specify)	Community	Select multiple ask if 9.0 is Recreational facility	Purposive	NA	No
	9.9	KII	Number of days in a week when the community facility is operational	On which days does this community facility offer services?	1. Monday 2. Tuesday 3. Wednesday 5. Thursday 6. Friday 7. Saturday 8. Sunday 9. I do not know	Community	Ask if 9.1 is yes Select multiple,	Purposive	Community facility	No
	9.10	KII	Proportion of community facilities that operate during the day and night	At what time does this community facility offer services?	1. During the day 2. At night 3. During the day and night 4. I do not know	Community	Select one, Ask if 9.1 is yes	Purposive	Community facility	No
	9.11	KII or direct observation	% of community facilities reportedly having a supply of power	Does this community facility have access to power?	1. Yes 2. No 3. I do not know	Community	Select one Ask if 9.1 is yes	Purposive	NA	No

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	9.12	KII and direct observation	% of community facilities that are powered	What is the source of power for reportedly having a community facility?	1. Solar panel 2. Kerosene light 3. Liquefied petroleum gas 4. Electric generators 5. Other (Specify) 6. None 7. Do not know	Comm unity	Select multiple, Ask if 9.11 is yes.	Purposive	NA	No
	9.13	KII or direct observation	% of community facilities reportedly having a supply of water	Does this community facility have access to water?	1. Yes 2. No 3. I do not know	Comm unity	Select one Ask if 9.1 is yes	Purposive	NA	No
	9.14	KII or direct observation	Top reported types of water supply at the community facility	What is the supply of water available at this community facility	1. Tap stand 2. Borehole 3. Vendors 4. Water trucking 5. River/Lake 6. Harvested/Rain water 7. Dam 8. Other (specify)	Comm unity	Ask if 9.13 is yes, select multiple	Purposive	NA	No
	9.15	KII	% of community facility having latrines	Does the community facility have usable (lockable, clean and damage free) latrines?	1. Yes 2. No 3. I do not know	Comm unity	Select one Ask if 9.1 is yes	Purposive	NA	No

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	9.16	KII	% of community facilities having latrines that are separated by gender	Are the latrines separated by gender	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 9.15 is yes	Purposive	NA	No
	9.17	KII	% of community facilities having latrines that are adapted for persons living with disabilities	Are the latrines adapted for persons living with disabilities?	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 9.15 is yes	Purposive	NA	No
	9.18	KII	% of community facilities having enough latrines for men and women.	Is the number of latrines enough for men and women using this market?	1.Yes 2.No 3.I do not know	Comm unity	Select one Ask if 9.15 is yes	Purposive	NA	No
	9.19	KII	Top reported reasons for community facilities not offering services	Why is the community facility not offering services?	1.The structures are damaged 2.The facility is under construction 3. There are no staff to offer services 4. The is no power 5. There is no furniture 6. There are no resources (money to facilitate operations) 7. There is Conflict/insecurityMigration 8. I do not know	Comm unity	Select multiple Ask if 9.1 is No	Purposive	NA	No

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					5.Other (specify)					
	9.20	KII	% of community facilities that reportedly had damaged structures	Are any structures at this community facility damaged?	1.Yes 2. No 3.I do not know	Comm unity	Select one Ask if 1.3 is community facility	Purposive	NA	No
	9.21	KII	Top reported structures that were damaged	Which structures are damaged?	1.Doors 2.Windows 3.Floors 4.Roofs 5.Walls 6.All structures are totally damaged 7.Other (specify)	Comm unity	Select multiple, ask if 9.20 is yes or 9.19 is option1	Purposive	NA	No
	9.22	KII	Top reported causes for the damage on structures	What was the cause of the damage to the structures?	1.Flooding 2.wind 3. Vandalism(stealing) 4. Structures are old 5. Other(specify)	Comm unity	Select multiple, ask if 9.20 is yes or 9.19 is option1	Purposive	NA	No

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What services are being provided by the implementing actors to the refugees in the refugee camps?	10.0	KII	Agency names	What is the name of the agency?	1. DRC 2. AVSI 3. UNICEF 4. RCK 5. World vision 6. Save the children international 7. CVT 8. HI 9. NRC 10. FILM AID 11. LWF 12. UNHCR 13. INSO 14. WFP 15. IOM 16. CARE 17. TDH 18. RAS 19. RRDO 20. TUDO 21. KENYA RED CROSS 22. WTK 23. FAIDA 24. IRC 25. MSF 26. AEC 27. UN HABITAT 28. VSO 29. ITC 30. Nomad link 31. Other	Organisation	Ask if 1.3 is NGO, select one	Purposive	By agency	No
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	10.1	KII and direct observation	Camps where agencies provided services/interventions in	In which camp is this agency providing services/interventions?	1.Dagahaley 2.Hagadera 3.Ifo	Comm unity	Ask if 1.3 is NGO, select multiple	Purposive	By camp	No
	10.2	KII	Top reported services offered by agencies in Dadaab	Which services is the agency providing to refugees and asylum seekers in this camp?	1. Protection 2. Health and nutrition 3. Food security 4. Education 5. Water 6. Assistance for housing services (shelter, house lending or purchase) 7. Logistics 8. Livelihoods/jobs 9. Energy 10. Other (specify)	Comm unity	Repeat for camp selected in 10.1, Select multiple, Ask if 1.3 is NGO	Purposive	NA	No
	10.3	KII	Top reported protection services that the agency is providing to refugees and asylum seekers?	Which protection services is the agency providing to refugees and asylum seekers?	1. ICLA (Information, counselling and legal assistance) 2. Peace building 3. Inclusion 4. Communication 5. CCCM (Camp coordination and camp management) 6. Supportive devices for persons with disabilities 7. Other (Specify)	Comm unity	Ask if 10.2 is Protection Select multiple	Purposive	Protection services	No

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	10.4	KII	Top reported protection facilities where agencies provide services in	Which facility does this agency provide services in?	<ol style="list-style-type: none"> 1. Information help desks 2. NGO offices 3. ICLA center 4. Transit center 5. Child friendly space 6. Girls friendly space 7. Safe haven 8. CCCM offices/center 9. Other 	Comm unity	Ask if 10.2 is Protection Select multiple	Purposive	N/A	No
	10.5	KII	Top reported health services that the agency is providing to refugees and asylum seekers?	Which health services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Pediatric services 2. In-patient services 3. Out-patient services 4. Nutrition services 5. Vaccination Services 6. Maternal health services 7. Surgery 8. Pharmacy 9. First-line TB treatment (for non-drug resistant) 10. Second-line TB treatment (for drug resistant) 11. Psychosocial services 12. Psychiatric services 13. Physical disability 	Comm unity	Ask if 10.2 is Health and nutrition Select multiple	Purposive	Health services	No

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					services (including follow up and physiotherapy 14. Non-communicable diseases (Diabetes, Asthma, Hypertension HIV/ AIDS treatment) 15. Referral services 16. Other					
	10.6	KII	Top reported health facilities that agencies provide services in.	Which health facility does this agency provide services in?	List of health facilities (Choices to be provided after round one of infrastructure mapping)	Community	Ask if 10.2 is Health and nutrition Select multiple	Purposive	Types of health services	No
	10.7	KII	Top reported nutrition services that the agency is providing to refugees and asylum seekers?	Which nutrition services is the agency providing to refugees and asylum seekers?	1. Stabilization Center (SC) Out-patient 2. Therapeutic Care Programme (OTP) 3. Targeted Supplementary Feeding Programme (TSFP) 4. Blanket Supplementary Feed Programme (BSFP)	Community	Ask if 10.5 is nutrition services Select multiple	Purposive	Nutrition services	No

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					5. Wet Feeding Infant and young Child feeding (IYCF) 6. Micronutrient supplementati on 7. None of the above 8. Other (Specify)					
	10.8	KII	Top reported vaccination services that the agency is providing to refugees and asylum seekers	Which vaccination services is the agency providing to refugees and asylum seekers?	1. BCG 2. DTP 3. TT - Tetanus 4. Measles 5. Pentavalent 6. Polio 7. Other	Comm unity	Ask if 10.5 is vaccination services Select multiple	Purposive	Vaccinatio n services	No
	10.9	KII	Top reported food security services that the agency is providing to refugees and asylum seekers	Which food security services is the agency providing to refugees and asylum seekers?	1. General food distribution (cereals, vegetable oil) 2. Supplementary nutritious foods for malnourished refugee children under five years and pregnant and lactating women. 3. Hot meals for refugee school children and food-for-training programs. 4. Food vouchers 5. Conditional cash transfers for food 6. Other	Comm unity	Ask if 10.2 is food security Select multiple	Purposive	Food security services	No

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	10.10	KII	Top reported facilities where agencies provide food security services	Which facility does this agency provide food security services in?	<ol style="list-style-type: none"> 1. Schools 2. Health centers 3. Food distribution centers (FDCs) 4. Expanded delivery point (EDPs) 5. Other 	Comm unity	Ask if 10.2 is Food security Select multiple	Purposive	N/A	No
	10.11	KII	Top reported livelihood services that the agency is providing to refugees and asylum seekers	Which livelihood services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Vocational (at YEP centres) and technical skills training 2. Enterprise Development / employment creation 3. Artist for Refugees project (talent harnessing and nurturing) 4. Advocacy and sensitization sessions; 5. Incentives to start businesses 6. Incentives for farming/Subsidies 7. Other(Specify) 	Comm unity	Ask if 10.2 is livelihoods Select multiple	Purposive	N/A	No
	10.12	KII	Top reported facilities where agencies provide livelihood services	Which facility does this agency provide livelihood services in?	<ol style="list-style-type: none"> 1. Youth Empowerment centers 2. Social halls/buildings 3. Youth polytechnics 4. Schools 5. Others 	Comm unity	Ask if 10.2 is livelihood services Select multiple	Purposive	N/A	No

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	10.13	KII	Top reported shelter services that the agency is providing to refugees and asylum seekers	Which shelter services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Emergency shelter response 2. Transitional shelter response 3. Permanent shelter 4. Other 	Comm unity	Ask if 10.2 is shelter Select multiple	Purposive	Shelter services	No
	10.14	KII	Top reported water services that the agency is providing to refugees and asylum seekers	Which water services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Water treatment 2. Water drilling 3. Water transport (Water bowsers) 4. Other 	Comm unity	Ask if 10.2 is water Select multiple	Purposive	Water services	No
	10.15	KII	Top reported logistics services that the agency is providing to refugees and asylum seekers	Which logistics services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Waste management and recycling 2. Transport for livestock: small (sheep and goats) trade 3. Transport for commodities for trade 4. Transport for vegetable and fruit production 5. Other 	Comm unity	Ask if 10.2 is logistics Select multiple	Purposive	Logistics services	No
	10.16	KII	Top reported energy services that the agency is providing to refugees and asylum seekers	Which energy services is the agency providing to refugees and asylum seekers?	<ol style="list-style-type: none"> 1. Torch batteries 2. Improved cookstoves for firewood and Charcoal 3. Solar lanterns, 4. Solar panels, 5. Kerosene stoves and torches 6. Generators 	Comm unity	Ask if 10.2 is energy Select multiple	Purposive	Energy services	No

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					7. Gas 8. Charcoal 9. Firewood 10. Other					
	10.17	KII	Top reported level of education that the agency is providing to refugees and asylum seekers	Which level of education does this agency provide to refugees and asylum seekers?	1. Early childhood development (ECD) 2. Primary school 3. Secondary School 4. Accelerated learning program (ALP) 5. Vocational training center 6. Adult education program (AEP) 7. Islamic school 8. Alternative Basic Education (ABE) 9. College education 10. University education 11. Other	Comm unity	Ask if 10.2 is education Select multiple	Purposive	N/A	No
	10.18	KII	Top reported education facilities where agencies provide services	Which education facility does this agency provide services ?	1. UNDUGU (ECD)-Hagadera 2. UPENDO (ECD) Hagadera 3. BIDII (ECD) Hagadera 4. CENTRAL (ECD) Hagadera 5. IFTIN (ECD) Hagadera 6. AMANI (ECD) Hagadera	Comm unity	Select multiple Ask if 10.17 is Primary or Early childhood development or secondary school or Alternative Basic Education (ABE) or Adult education program (AEP)	Purposive	N/A	No

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					<p>7. UMOJA (ECD)- Hagadera</p> <p>8. Central (ECD) - Dagahaley</p> <p>9. Illeys (ECD) - Dagahaley</p> <p>10. Juba (ECD) - Dagahaley</p> <p>11. Elnino (ECD) - Dagahaley</p> <p>12. Unity (ECD) - Dagahaley</p> <p>13. Wadajir (ECD) - Dagahaley</p> <p>14. Bahati (ECD) - Dagahaley</p> <p>15. FRIENDS (ECD) -Ifo</p> <p>16. MIDNIMO (ECD) -Ifo</p> <p>17. HORSEED (ECD) - Ifo</p> <p>18. ABDIAZIZ (ECD) - Ifo</p> <p>19. HORYAL (ECD) -Ifo</p> <p>20. HORMUD (ECD) - Ifo</p> <p>21. HORNIMO (ECD) - Ifo</p> <p>22. HALANE (ECD) -Ifo</p> <p>23. UNDUGU Primary – (Hagadera)</p> <p>24. UPENDO Primary - Hagadera</p> <p>25. BIDII Primary - Hagadera</p> <p>26. CENTRAL Primary - Hagadera</p> <p>27. IFTIN Primary - Hagadera</p>					
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					28. AMANI Primary - Hagadera					
					29. UMOJA Primary - Hagadera					
					30. Central Primary - Dagahaley					
					31. Illeys Primary - Dagahaley					
					32. Juba Primary – Dagahaley					
					33. Elnino Primary - Dagahaley					
					34. Unity Primary - Dagahaley					
					35. Wadajir Primary - Dagahaley					
					36. Bahati Primary - Dagahaley					
					37. FRIENDS Primary - lfo					
					38. MIDNIMO Primary - lfo					
					39. HORSEED Primary -lfo					
					40. ABDUL-AZIZ Primary -lfo					
					41. HORYAAL Primary - lfo					
					42. HORMUD Primary - lfo					
					43. HORNIMO Primary - lfo					
					44. Halane Primary -lfo					

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					<p>45. Ifo YEP AEP (Primary)</p> <p>46. Ifo FRIENDS AEP (Primary)</p> <p>47. DAGAHLEY AEP (Primary)</p> <p>48. UMOJA AEP (Primary) Hagadera</p> <p>49. IFTIN AEP Hgadera (Primary)</p> <p>50. TOWFIQ Secondary (Ifo)</p> <p>51. IFO Secondary</p> <p>52. DAGAHLEY Secondary</p> <p>53. TAWAKAL (Dagahaley)</p> <p>54. WABERI Secondary (Ifo)</p> <p>55. Ihya Ulum Academy (Community sch) Ifo</p> <p>56. Darul Hikma Academy (Community sch) Ifo</p> <p>57. Liban Academy (Community sch) Ifo</p> <p>58. Qudwa Academy (Community sch) Ifo</p> <p>59. Iqra Academy (Community sch) Ifo</p> <p>60. Iqlas Academy Primary (Community sch) Ifo</p>					
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					61. Almamun Academy (Community sch) Dagahaley					
					62. Dagahley Academy (Community sch) Dagahaley					
					63. Ibnu Abass Academy (Community sch) Dagahaley					
					64. Imam Shafii Academy (Community sch) Dagahaley					
					65. Taqwa primary					
					66. Dayah Academy (Community sch) Dagahaley					
					67. Mumtaz Academy (Community sch) Dagahaley					
					68. Iftin Academy Primary (Community sch) Dagahaley					
					69. Bushra academy Primary (Community sch) Hagadera					
					70. Fafi academy (Community sch) Hagadera					
					71. Al Amin academy (Community sch) Hagadera					
					72. Shamsul Amal academy (Community sch) Hagadera					
					73. Ihsan academy (Community sch) Hagadera					
					74. Nurul absar academy					

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					(Community sch) Hagadera					
					75. Isra integrated academy (Community sch) Hagadera					
					76. Mubarak integrated academy (Community sch) Hagadera					
					77. Huda academy (Community sch) Hagadera					
					78. Al hamdu academy (Community sch) Hagadera					
					79. Hureira integrated (Community sch) Hagadera					
					80. Ihya academy (Community sch) Hagadera					
					81. Al Miraj academy (Community sch) Hagadera					
					82. Nuradin academy (Community sch) Hagadera					
					83. Kheyraat academy (Community sch) Hagadera					
					84. Jowhar academy (Community sch) Hagadera					
					85. Miftah academy (Community sch) Hagadera					
					86. Jamarat academy (Community sch) Hagadera					
					87. Nurul hidaya academy					

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					(Community sch) Hagadera					
					88. Hikma academy (Community sch) Hagadera					
					89. Jowhar secondary (Hagadera)					
					90. Jarajilla secondary (Hagadera)					
					91. Hikma secondary (Hagadera)					
					92. Al miraj secondary (Hagadera)					
					93. Northern Cambridge sec (Hagadera)					
					94. Ihsan secondary					
					95. Huda secondary (Hagadera)					
					96. Bushra high (Hagadera)					
					97. Al amin secondary (Hagadera)					
					98. Ibnu Abass High (Dagahaley)					
					99. Iqra High (Dagahaley)					
					100. Taqwa High (Dagahaley)					
					101. Ushindi High (Dagahaley)					
					102. Gedi Secondary (Ifo)					
					103. Ihya High (Ifo)					
					104. Yusra Secondary (Ifo)					
					105. Elite secondary (Ifo)					
					106. Badbado ABE-SCI (Hagadera)					
					107. Daryel ABE-SCI (Dagahaley)					
					108. Horsed ABE-SCI (Ifo)					

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					109. Waberi ABE-SCI (Dagahaley) 110. Liban ABE-SCI (Hagadera) 111. Unity ABE-SCI (Dagahaley) 112. Giduday ABE-SCI (Hagadera) 113. Dwatobeer ABE-SCI(Ifo) 114. Halgan ABE-SCI (Ifo) 115. Other					
	10.19	KII	Top reported courses that the agency is providing to refugees and asylum seekers	Which types of courses does this education agency provide to refugees and asylum seekers?	1. Journalism. 2. Hospitality, catering and Accommodation. 3. Teacher training (ECDE) 4. Community Development and Social Work 5. Hair dressing and beauty therapy 6. Dress making and tailoring 7. Computer repair and maintenance 8. Electrical installation 9. Automotive engineering 10. Masonry, building and Construction 11. Plumbing and pipe fitting 12. Business management 13. Welding and Fabrication 14. Secretarial studies 15. Teacher training (Primary option)	Community	Ask if 10.13 is college or vocational training Select multiple	Purposive	N/A	No

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					16. Teacher training (Secondary option) 17. Other (Specify)					
	10.20	KII	% of agencies that provide education support to communities	Does this agency provide any education support to the community?	1. Yes 2. No 3. I do not know	comm unity	Ask if 10.2 is education Select multiple	Purposive	NA	No
	10.21	KII	Top reported education support that agencies provide to communities	Which type of support does this agency provide to communities?	1. School meals 2. Textbooks 3. School uniform 4. Stationery 5. Students bursaries 6. Student scholarships	comm unity	Ask if 10.20 is yes	Purposive	NA	No
What key infrastructure is available in Dadaab refugee Camps and where are they located?	12	KII	GPS coordinates of primary infrastructure	What is the GPS location of the primary infrastructure?	Please take the GPS coordinates of the facility, if inside hold the phone by a window or leave the building, please wait for accuracy to drop below 5 metres.	community	Take geo-point	Purposive	NA	No

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FOCUS GROUP DISCUSSIONS (FGDs)

Research questions	SUBQ#	Questionnaire QUESTION	Probes	Data collect ion metho d	Sampling	Key dis aggregation s (Group types)
Introduction	1.0	My name is [[name]]. We are conducting an actor, service and infrastructure mapping assessment on behalf of REACH Initiative. This assessment aims to build a general understanding of key infrastructure and services offered in the in Dadaab Refugee Camps in order to identify gaps in service delivery and help the humanitarian agencies operating in Dadaab to prioritize their programming Any information that you provide will be confidential and anonymous. The discussion will take about 45 minutes. Participation is voluntary and you can choose not to answer any or all of the questions; however, we hope that you will participate since your views are important. Do you have any questions? Are you willing to be interviewed?		FGD	Purposive	NA
	1.1	In which location is the assessment being conducted?	1.Dagahaley 2.Hagadera 3.Ifo	FGD	Purposive	Location of refugee Camp
	1.2	How many participants are in this FGD?		FGD	Purposive	Gender of FGDs

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	1.3	Please indicate the gender of the FGD participants		FGD	Purposive	Male and female refugees and asylum seekers per camp
<p>1. What services are being provided by the implementing actors to the refugees in the refugee camps?</p> <p>2. What are the barriers to assessing services in the key infrastructures in Dadaab?</p>	2.1	Please show us on this map the health facilities that community members mostly access in this camp. (Please write all the names of the facilities mentioned)	<p>i. Which services if any, are currently not available in health facilities in the camps and that refugees and asylum seekers are in need of? (<i>If any are not available, please indicate where community members go to access such services</i>)</p> <p>ii. What is the most common means of transport that community members use to access health facilities.</p> <p>iii. What factors encourage/favour the access to the health services that are available in the camps? (<i>If any are unique to different types of health facilities, indicate separately for each type of health facility</i>)</p> <p>iv. What barriers if any, do refugees and asylum seekers face in accessing health facilities that are not in the camps? (<i>Indicate separately, if any are unique to different types of health facilities, or community groups e.g PWDS, abandoned children, unregistered persons etc</i>)</p>	FGD	Purposive	Male and female refugees and asylum seekers per camp
	3.1	Please show us on this map the education facilities accessed by members of this camp.	<p>i. Which services if any, are not currently available in the education facilities in the camps and that refugees and asylum seekers are in need of? (<i>If any are not available, please indicate where community members go to access such services</i>)</p> <p>ii. What factors encourage/favour the access to the education services (<i>Please indicate separately if any are unique to different types of education facilities eg Islamic schools, private schools, public schools, NGO schools, ECD, primary, tertiary level</i>)</p> <p>iii. What barriers if any, do refugees and asylum seekers face in accessing education facilities in the camps? (<i>Indicate separately, if any are unique to different</i>)</p>	FGD	Purposive	Male and female refugees and asylum seekers per camp

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			<i>types of education facilities, or community groups e.g PWDS, abandoned children, unregistered persons etc)</i>			
	4.1	Please show us on this map the markets that are mostly accessed by members of this camp.	i. What services and products if any, are currently not available in the markets in this camp and that refugees and asylum seekers are in need of? (If any are not available, please indicate where community members go to access such Products/services) ii. What factors encourage/favour access to the markets in this camp? iii. What barriers if any, do refugees and asylum seekers face in accessing markets in the camps? (Indicate separately, if any are unique to different types of markets, or community groups e.g PWDS, abandoned children, unregistered persons, etc)	FGD	Purposive	Male and female refugees and asylum seekers per camp
	5.1	Please show us on this map the financial institutions that are mostly accessed by members of this camp.	i. Which services and products if any, are currently not available in the financial institutions and that refugees and asylum seekers are in need of? (If any are not available, please indicate where community members go to access such services) ii. What factors encourage/favour access to financial institutions? iii. What barriers if any, do refugees and asylum seekers face in accessing financial institutions in the camps? (Indicate separately, if any are unique to different types of financial institutions, or community groups e.g PWDS, abandoned children, unregistered persons, etc)	FGD	Purposive	Male and female refugees and asylum seekers per camp
	6.1	Please show us on this map the water points that are mostly accessed by members of this camp.	i. Are there times when there is no water at the water points in this camp? ii. If there are times when there is no water, what causes the lack of water, and how often does this happen?	FGD	Purposive	Male and female refugees and asylum seekers per camp

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			iii. What do community members do in case water points lack water? iv. If there are times when there is no water at the water points, which mechanisms have been put in place to report these issues and how long does it take before they are resolved?			
	7.1	Please show us on this map the community facilities that are mostly accessed by community members in this camp. (Community facilities refer to those offer either protection or recreation services).	i. Which services are currently not available in recreation facilities and that refugees and asylum seekers are in need of? (<i>If any are not available, please indicate where community members go to access such services.</i>) ii. Which services are currently not available in the protection facilities and that refugees and asylum seekers are in need of? (<i>If any are not available, please indicate where community members go to access such services</i>) iii. What factors encourage/favour the access and use of the recreation facilities? iv. What factors encourage/favour the access and use of the protection facilities? v. What barriers if any, do refugees and asylum seekers face in accessing community facilities in the camps? (<i>Indicate separately, if any are unique to different types of recreation facilities, or community groups e.g PWDS, abandoned children, unregistered persons, etc</i>) vi. What barriers if any, do refugees and asylum seekers face in accessing community facilities in the camps? (<i>Indicate separately, if any are unique to different types of protection facilities, or community groups e.g PWDS, abandoned children, unregistered persons, etc</i>)	FGD	Purposive	Male and female refugees and asylum seekers per camp

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	8.1	Please show us on this map the administrative offices that members of this camp access.	i. Which services if any, are not currently available in the administrative offices and that refugees and asylum seekers are in need of? (If any are not available, please indicate where community members go to access such services) ii. What factors encourage/favour the access and use of the administrative services? iii. What barriers if any, do refugees and asylum seekers face in accessing administrative services in the camps? (Indicate separately, if any are unique to different types of administrative services, or community groups e.g PWDS, abandoned children, unregistered persons, etc)	FGD	Purposive	Male and female refugees and asylum seekers per camp
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