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| Assessment Helpdesk for Yemen |
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The REACH Assessment Helpdesk provides remote support in planning, conducting and analysing results of assessments to humanitarian actors in Yemen.

## How the Helpdesk service operates

Use our Helpdesk website and service for:

* advice on assessment design, data collection planning and sampling,
* review of assessment tools, data analysis and reports, or
* familiarizing yourself with assessment resources across different sectors.

For more specialised capacity building requests, we also provide customised training in English and Arabic according to your agency’s assessment needs.

Email us at yemen@reach-initiative.org to outline your request. Our team will confirm the query and inform you of an estimated time for response.

An important part of ensuring the quality of Helpdesk responses is for us to understand your exact needs and tailor our response to match to the purpose of your assessment, thus please include all relevant details in the request, such as:

* If you are planning a survey, what are the objectives;
* If you have already conducted a survey, what were the research questions, methodology, data collection method, tool, timeframe, geographical scope;
* If it is a GIS-related request, what is the software used and how is data collected.

Below are a few request examples that can be addressed by the Assessment Helpdesk:

* What are good practices on representative sampling for displaced populations?
* Do you have any training materials in Arabic that we could use to organise a training session for staff on key informant interviews?
* Can you review our data collection Terms Of Reference and data analysis framework?
* What are the standard global indicators for a Protection-related assessment?
* Do you provide customised training on spatial data collection?

## Who are we?

The Helpdesk comprises a team of REACH Yemen assessment staff based in Amman that is supported by a larger international network of REACH teams. Through the Helpdesk, humanitarian actors in Yemen can call on REACH’s established institutional expertise and network of assessment practitioners.

Our aim is to improve the capacity of operational actors in Yemen to contribute to methodologically rigourous data collection and to facilitate the standardisation of assessment methodologies, tools and coordination.

## List of resources

**Designing Your Assessment Project**

* ACAPS: ACAPS Assessment Resources,(English)
* Sphere Minimum Standards in Humanitarian Response (English, Arabic)
* Building Better Response,Online Courses (English, Arabic)
* Building Better Response,MIRA Training Materials (English, Arabic)
* World Health Organization,General Humanitarian/Clusters (English, Arabic)
* CHS Guidance Notes and Indicators (English, Arabic)
* CHS Training Handbook - Introduction to the Core Humanitarian Standard on Quality and Accountability (English, Arabic)
* ALNAP, Technical Guidelines for Identifying and Addressing HLP Issues in Informal Settlements/Camps and Collective Centres in Northern Syria,(Arabic)
* ALNAP, CLARA – Cohort Livelihoods and Risk Analysis Guidance,(Arabic)

**Conducting Data Collection**

* Generic Focus Group Discussion training materials (English, Arabic)
* Generic Key Informant Interview training materials (English, Arabic) (to be added based on Helpdesk requests)
* Community Tool Box ,Focus Group Discussion (English, Arabic)
* Better Evaluation , Key Informants Interview (English, Arabic)
* ACAPS, Secondary Data Review - Sudden Onset Natural Disasters,(English)
* ACAPS, Qualitative and Quantitative Research Techniques,( English)

**Data Analysis tools**

* ACAPS, How to Approach a Dataset: Part 1 - Database Design,(English)
* ACAPS, How to Approach a Dataset: Part 2 - Data Preparation,(English)

Please get in touch via email at yemen@reach-initiative.org if there are specific resources not on this list that are of interest to your assessment. We look forward to hear from you!

## About REACH

REACH is a joint initiative of two international non-governmental organisations, ACTED and IMPACT Initiatives, and the United Nations Operational Satellite Applications Programme (UNOSAT). REACH was created in 2010 to facilitate the development of information tools and products that enhance the capacity of aid actors to make evidence-based decisions in emergency, recovery and development contexts.

[Read more](http://www.reach-initiative.org/)