

Rapid Response Mechanism (RRM): Central African Republic

Post-distribution monitoring of essential non-food item (NFI) distributions and water, hygiene and sanitation (WASH) interventions, January-December 2019



Post-distribution monitoring (PDM) and post-intervention monitoring are conducted after the RRM responses in essential non-food items (NFIs) and in water, hygiene and sanitation (WASH). The objective is to assess beneficiary satisfaction after the RRM interventions. These PDMs take place at the earliest 35 days after the end of the response and are led by the three RRM partners (Action Against Hunger, ACTED and Solidarités International).

Between January and December 2019, 21 PDMs were conducted as a result of interventions in which 103,697 individuals (approx. 21,000 households) benefited from NFIs and 33,844 individuals (approx. 7,000 households) benefited from WASH support. During these PDMs, 2,446 NFI beneficiary households and 568 WASH beneficiary households were randomly selected and surveyed. The indicators provided below are indicative and should not be considered representative of beneficiaries' satisfaction as a result of all RRM interventions.

Data on pre-intervention needs is based on multi-sectoral assessments (MSAs) conducted before the RRM interventions to assess the severity of needs. For the production of this document, 13 MSAs conducted in the same areas were used. The indicators provided below are indicative and should not be considered representative of the vulnerability of affected populations determined by all MSAs.

All RRM documents and tools are available on the portal [Humanitarian Response](#).

Median NFI score

Pre-intervention NFI score: **4.3**

Post-intervention NFI score: **2.9**

The NFI score is calculated at the household level by observing the presence and use of the following items: mosquito nets, cans, mat, sheet / blanket, buckets. It aims to estimate the vulnerability of households regarding the access and use of essential household items. 0 is the optimal score and 3.9 is considered the emergency threshold.

NFI beneficiary satisfaction

Proportion of beneficiary households reporting being satisfied

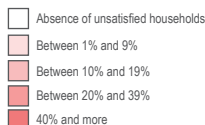
by the **quantity** of NFIs received: **87%**

Proportion of beneficiary households reporting being satisfied

by the **quality** of the NFIs received: **93%**

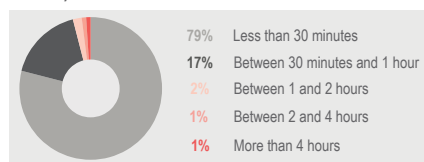
Of the 7% of households not satisfied with the quality of NFIs received, multiple reasons for dissatisfaction were mentioned:

	Tarpaulin	Can	Mat	Blanket	Kitchen Set	Mosquito net	Soap	Bucket
Worn	32%	34%	49%	20%	26%	44%	41%	15%
Fragile	68%	64%	50%	5%	16%	56%	47%	76%
Not adapted	0%	2%	1%	70%	55%	0%	12%	7%
Other	0%	0%	0%	5%	3%	0%	0%	2%

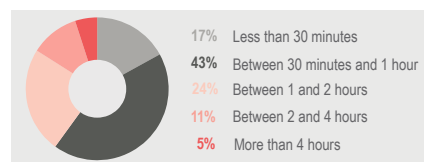


Duration reported by beneficiary households

Proportion of households by distance (expressed in time) to reach the distribution site:



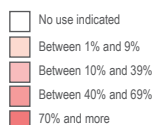
Proportion of households by waiting time reported for the NFI kit:



Use of essential household items received

Proportion of beneficiary households by type of use of NFIs received (multiple responses possible):

	Tarpaulin	Can	Mat	Blanket	Kitchen Set	Mosquito net	Soap	Bucket
In use	89%	98%	99%	99%	99%	99%	100%	98%
Shared/given/loaned	0%	1%	1%	1%	1%	1%	0%	1%
Sold	5%	1%	3%	3%	2%	2%	0%	1%
Stolen	1%	0%	0%	0%	0%	0%	0%	0%
Don't know	1%	0%	0%	0%	0%	0%	0%	0%
Other	6%	1%	0%	1%	0%	1%	1%	1%



Percentage of households having resold some or all of the NFIs received: **2%**

Main purchases made by households who resold some or all of the NFIs received:



Median earnings from NFI resales, in CFA (XAF) and US dollars (USD):
2,277 XAF / 3.9 USD

1 USD = 578 XAF (www.xe.com, consulted on 10th March 2020)

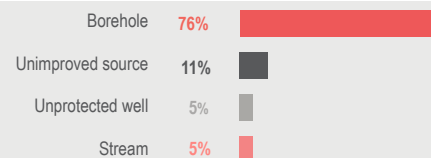
Location of NFI and WASH PDM

Location of PDM in 2019, by RRM partner



Water, Hygiene, Sanitation

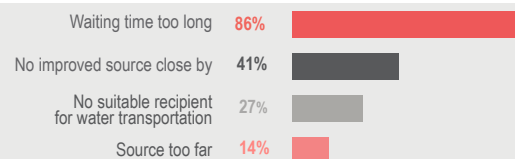
Main types of water sources used after WASH interventions:



Pre-intervention, the four main sources were: borehole (31%), unimproved source (28%), stream (25%) and unprotected well (12%).

Following WASH interventions, proportion of households indicating that they have sufficient access to drinking water: **74%**

26% of households reported four main reasons for not having sufficient access to sufficient drinking water (multiple responses possible):

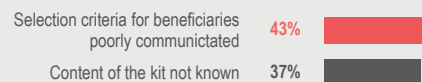


Accountability

Proportion of households reporting to be completely satisfied with the organisation of the distribution: **95%**

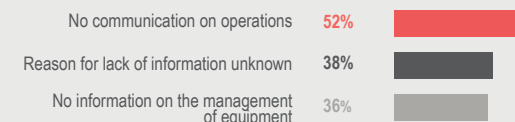
Proportion of households reporting that they received sufficient information about the NFI intervention: **99%**

Main reasons mentioned for lack of information (multiple responses possible):



Proportion of households reporting that they received sufficient information regarding the WASH intervention: **92%**

Main reasons mentioned for lack of information (multiple responses possible):



Proportion of households reporting that they felt completely secure at the site of distribution: **93%**

Proportion of households reporting that the distribution arrived "in time": **90%**

Proportion of households reporting that the RRM team's behavior during the intervention was "correct": **100%**

Proportion of households reporting to know about the complaint mechanism: **78%**

Proportion of households reporting that their children participated in the games organized by the RRM team: **92%**