

Background & Methodology

As of 31 March, more than 4 million refugees have reportedly fled Ukraine, with 374,059 refugees arriving in the Republic of Moldova, around 100,000 of whom have remained in the country (UNHCR). To respond to their needs, the Moldovan authorities have established 100 Refugee Accommodation Centres (RACs) across the country. As of 31 March, centres have the capacity to host a total of 8,893 refugees, and are currently hosting 4,120 refugees.

To understand the needs of these centres, the National Agency for Social Assistance (ANAS), with the support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. Data collection took place on the 30th and 31st of March through phone interviews. This factsheet presents the main requests from 86 assessed RACs. Findings should be considered indicative.

Reported capacity of RACs

of people that can be hosted at the 100 RACs: **8,893**

4,120

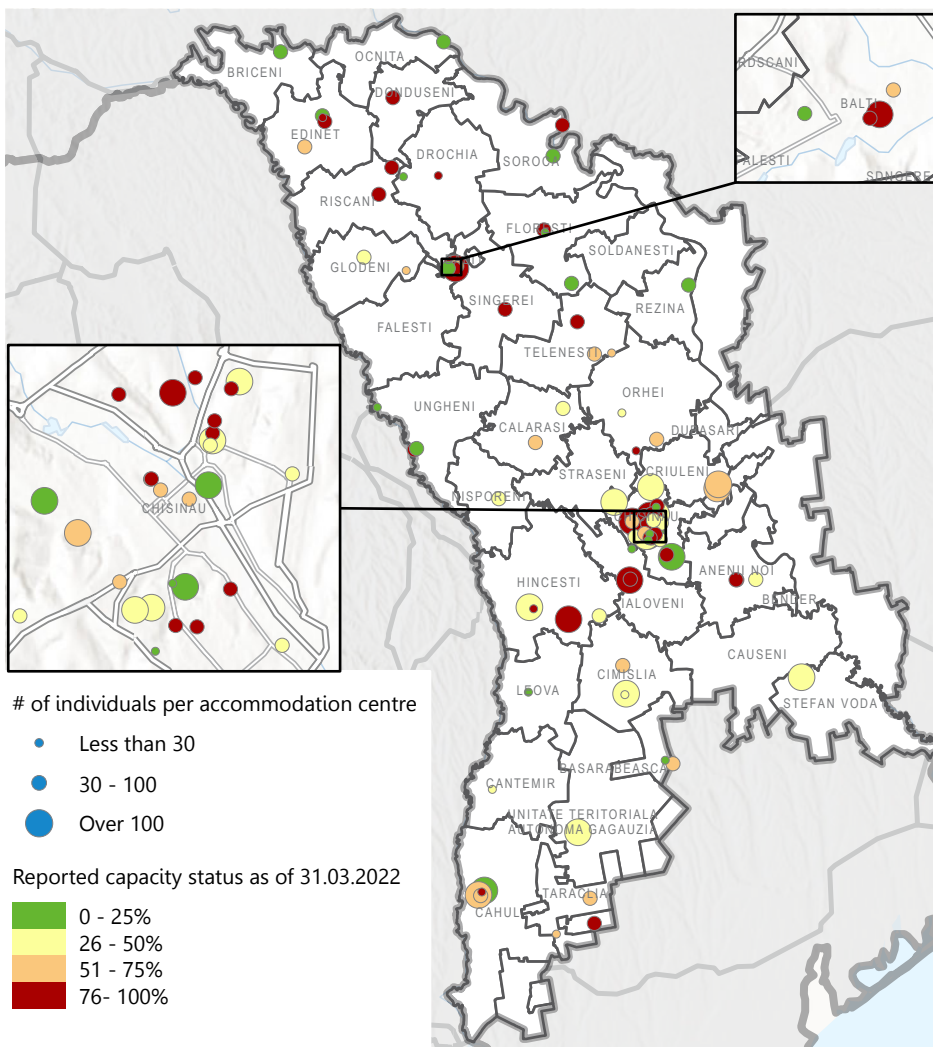
4,773

of people that are currently being hosted at the RACs

of places available at the RACs

Source: ANAS, Registry of Refugee Accommodation Centres, 31/03/2022

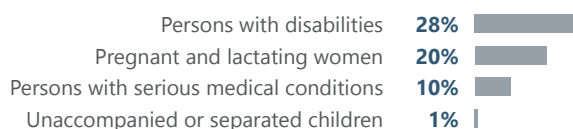
RAC Locations



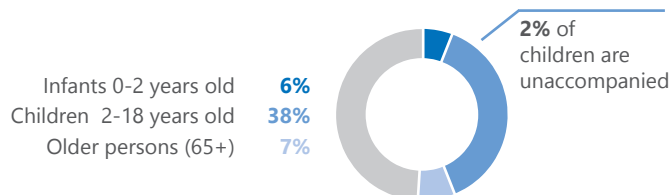
Source: ANAS, Registry of Refugee Accommodation Centres, 31/03/2022

Key information

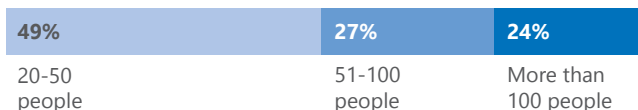
% of assessed RACs with the following vulnerable groups currently present



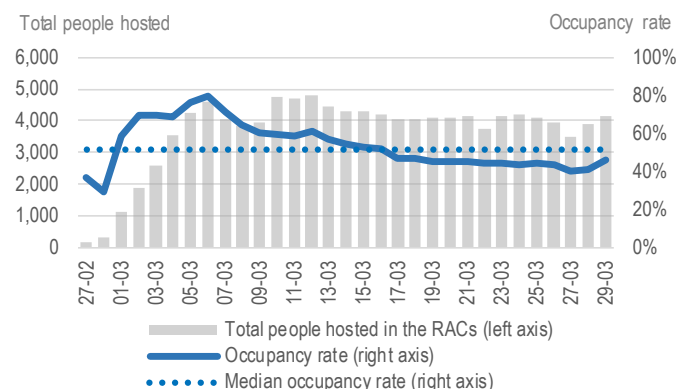
Estimated % of people currently hosted at the assessed RACs who are infants, children, or older persons



% of RACs by hosting capacity (out of 100 RACs)



































People hosted in RACs since receiving approval to open



Source: ANAS, Registry of Refugee Accommodation Centres, 31/03/2022

Most Requested Items from RACs

Below is an overview of items most frequently requested by RACs during structured phone interviews with KIs. It should be noted that in view of the high rotation of refugees going in and out of RACs, the requested items are based on ongoing requirements for normal RAC functioning. **These requests do not necessarily mean RACs do not currently have the requested items. Rather, these requests may be based on forward looking considerations about maintaining steady supplies. Hot meals have been distributed by the government, UN agencies, NGOs and local organisations, and no major shortages of essential food items have been reported.**

Types of item	% of assessed RACs requesting items in:			Percentage point change since previous round
	14th March round	22nd March round	Current round	
 Hygiene items (personal care)	 78%	 38%	 37%	↓ -1%
 Cleaning items	 78%	 41%	 43%	↑ +2%
 Appliances (e.g. microwaves, fridges, washing machines)	 71%	 27%	 36%	↑ +9%
 Sleeping items	 65%	 30%	 26%	↓ -4%
 Infant products	 52%	 26%	 29%	↑ +3%
 First aid supplies	 52%	 29%	 28%	↓ -1%
 Clothing	 35%	 21%	 24%	↑ +3%
 Items for older persons and people with disabilities	 13%	 5%	 10%	↑ +5%

Infrastructure-Level Data



Building Information

% of assessed RACs by type of centre

Long stay centres (>72 hours) **79%**
Short stay centres (<72 hours) **21%**



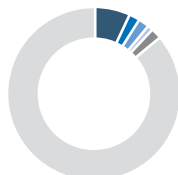
% of assessed RACs by type of building

Student dormitories	23%	
Education building	23%	
Religious building	10%	
Specialised institution*	10%	
Summer camp	10%	
Public building	9%	
Cultural building	3%	
Private building	3%	
Sanatorium	3%	
Charity/NGO building	2%	
Hotel/touristic complex	1%	
Exhibition centre	1%	
Hospital	1%	

*Specialised institutions include facilities normally used to provide services for people with disabilities or mental health issues

14% of assessed RACs reportedly need to return to their previous usage, in the following timeframe:

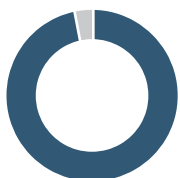
Less than 1 month **7%**
1 to 2 months **2%**
3 to 6 months **2%**
In more than 6 months **1%**
Not sure of timeframe **2%**



591
7 Number of people involved in RAC activities at the assessed RACs (employed staff, volunteers, etc) per centre on average



Internet and Connectivity



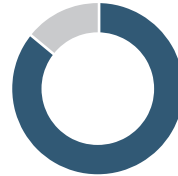
In 97% of assessed RACs, centre managers have access to the internet



In 90% of assessed RACs, there is free internet access for hosted people



Access to Education Services



In 86% of assessed RACs, hosted children reportedly have access to education services



Raionul-Level Information

Raionul	#RACs	Capacity	People hosted	Spaces available	Capacity level
Anenii Noi	3	106	71	45	67%
Balti	4	342	240	102	70%
Basarabeasca	2	85	38	47	45%
Briceni	1	60	11	49	18%
Cahul	4	416	183	233	44%
Calarasi	2	100	63	37	63%
Chisinau	34	4,402	1,728	2,674	39%
Cimisia	3	200	73	158	37%
Comrat	2	190	79	111	42%
Criuleni	2	350	158	192	45%
Donduseni	1	60	56	4	93%
Drochia	2	40	20	20	50%
Dubasari	1	228	127	101	56%
Edinet	4	172	96	76	56%
Falesti	1	80	74	6	93%
Floresti	2	68	5	63	7%
Glodeni	2	102	44	58	43%
Hincesti	4	420	218	202	52%
Ialoveni	3	265	209	56	79%
Leova	1	25	5	20	20%
Nisporeni	1	100	40	60	40%
Ocnita	1	60	12	48	20%
Orhei	3	140	91	49	65%
Rezina	1	44	0	44	0%
Riscani	2	60	56	4	93%
Singerei	1	90	74	16	82%
Soroca	2	120	60	60	50%
Stefan Voda	1	115	38	77	33%
Straseni	1	160	51	109	32%
Taraclia	3	75	40	35	53%
Telenesti	3	118	94	24	80%
Ungheni	3	100	49	51	49%

Source: ANAS, Registry of Refugee Accommodation Centres, 31/03/2022