

Joint Post Distribution Monitoring in Zaatari Camp

Basic Needs and Livelihoods Working Group

January 2017

Distribution of cash assistance for shelter maintenance

Total camp population: 79,559¹

Background

Between 15 December 2016 and 8 January 2017, REACH in collaboration with UNHCR, NRC, UNICEF and IRD conducted a joint Post-Distribution Monitoring (PDM) assessment in Zaatari Camp. The PDM assessed two distributions conducted by UNHCR to meet families' winterization needs in November and December 2016. These included 20 JOD given to almost all families in the camp to assist with shelter maintenance, and cash assistance for gas (heating and cooking) distributed to all families in the camp. For the latter, the amount was adjusted according to case size².

The primary objective of the PDM was to identify whether this cash assistance adequately met the needs of families in Zaatari camp. The distribution was assessed in terms of usage of and satisfaction with the amount of money received as well as satisfaction with distribution experience. Findings from the assessment will inform future distributions from UNHCR and camp partners to ensure evidence-based targeting and that assistance meets the needs of families living in the camp.

The present factsheet provides key findings from the distribution of 20 JOD of cash for shelter maintenance provided to almost all families in the camp. This cash was funded by UNHCR and distributed by NRC.

Assessment methodology

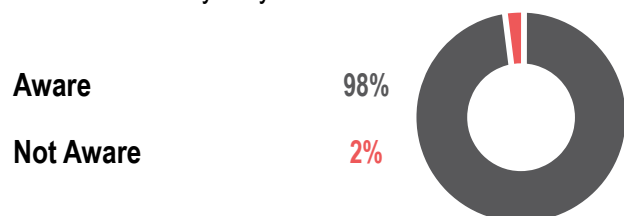
All respondents were a family member above 18 years, and when possible the head of family was interviewed. A representative sample of 503 families was drawn from the targeted population; findings are generalizable to the camp level with a 97% confidence level and a 4% margin of error. 74% of cases had a male head of case. A large majority (94%) of the respondents interviewed about winterization assistance reported receiving both the cash for gas assistance and the cash for shelter maintenance assistance. In total, 96% of the sample reported receiving the shelter assistance, and 98% the cash for gas assistance.

¹Source: UNHCR Information Sharing Portal, January 2017.

²A "case" is the UNHCR unit used to register refugees.

Awareness of Amount Entitled To

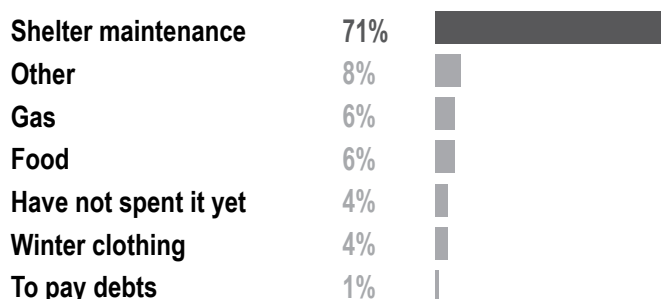
Proportion of respondents who reported being aware of the amount of money they were entitled to:



98% of recipients also reported being aware of the intended purpose of the assistance. This implies that community outreach and information dissemination regarding information about the distribution was effective.

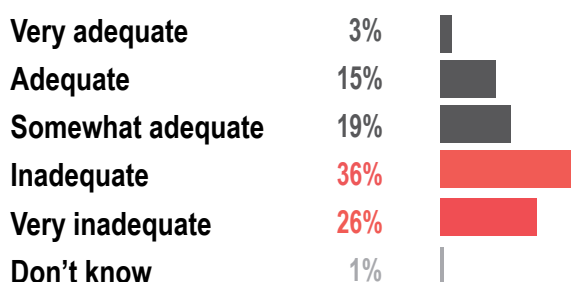
Primary Expenditure

Most frequently reported first use of cash distributed:



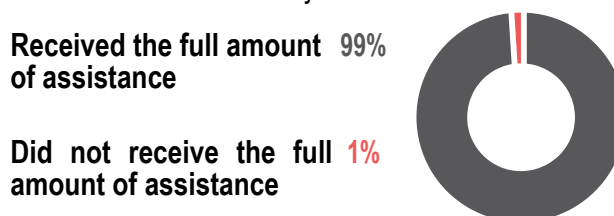
Perceived Adequacy of Cash Assistance

Proportion of respondents' perceptions of the adequacy of the assistance to their needs:



Reported Amount Received

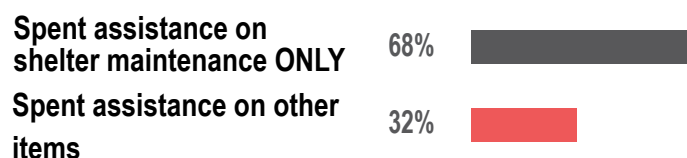
Proportion of respondents who reported receiving the full amount of assistance they were entitled to:



Almost all recipients (99%) reported receiving the full 20 JOD that they were entitled to, which confirms reported awareness of amount entitled to by recipients.

Shelter Maintenance Expenditure

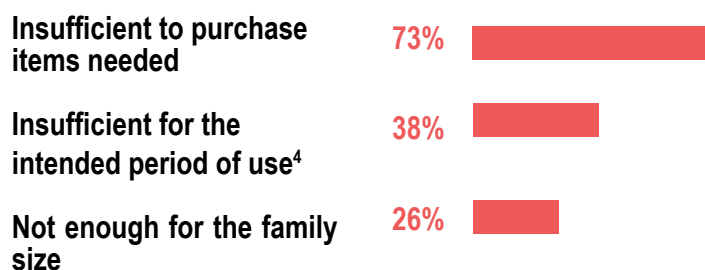
Proportion of recipients by sole expenditure of assistance on shelter maintenance:



68% spent their assistance on shelter maintenance only and 32% on other items, including shelter maintenance. This indicates that shelter maintenance is a priority winter need.

Reasons for Perceived Inadequacy

Frequency of top 3 reported reasons for perceived inadequacy of assistance to meet their needs³.



³Multiple responses could be selected.

⁴In this case "intended period of use" refers to the duration of winter.