# Water, Sanitation and Hygiene Follow-up Assessment
# Monsoon Season (August - October 2018)
## Camp 9, Ukhia Upazila, Cox's Bazar District, Bangladesh

WASH Sector Cox's Bazar

## Overview & Methodology

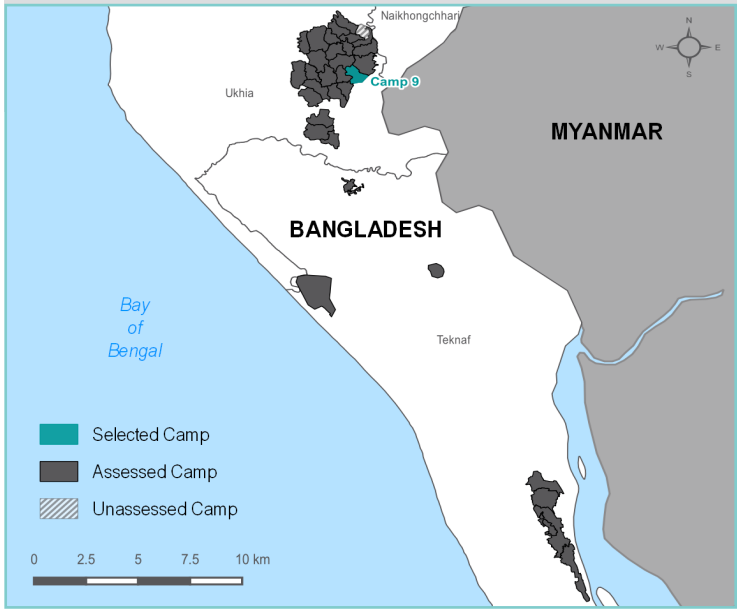
Since August 2017, an estimated 727,000 Rohingya refugees have arrived in Bangladesh's Cox's Bazar District from Myanmar, bringing the total number residing in Bangladesh to approximately 921,000.[1] The unplanned and spontaneous nature of the post-August Rohingya refugee camps have combined with high population densities and challenging environmental conditions to produce a crisis with especially acute water, sanitation and hygiene (WASH) needs.

In April 2018, REACH undertook a WASH household assessment in the framework of the Cox's Bazar WASH Sector with UNICEF support, which established a baseline for WASH conditions and perceptions amongst Rohingya refugee communities in Cox's Bazar District. Between August and October 2018, REACH undertook this follow-up assessment, taking the form of a household survey covering 33 out of the 34 Inter Sector Coordination Group-recognised camps, with Kutupalong RC the only exception due to ongoing security concerns. Due to issues surrounding access, enumerators were able to access some of the camps only intermittently between 12 and 26 September 2018.

This follow-up assessment aims to understand changing WASH conditions across the Rohingya refugee camps since April 2018, and where possible understand the impact of the monsoon season, to inform priority areas and types of humanitarian programming. Results of this follow-up assessment are generalizable at the camp level with a 95% confidence level and a 10% margin of error. The method of identifying heads of households as primary respondents in the baseline survey resulted in a low proportion of female respondents. To address this limitation, this follow-up survey required enumerators to interview refugees of the same gender only. As a result, menstrual hygiene indicators are not included in camp-level factsheets, due to an insufficient number of females having been interviewed to yield generalizable results, however these indicators are included in the all-camp summary factsheet. **This factsheet presents an analysis of data collected within Camp 9, where 117 households were surveyed,[2] as well as an indicator comparison table displaying changes in WASH conditions between the baseline and follow-up assessments.**

Enumerator training took place prior to the start of data collection, including sessions on testing for residual chlorine run by the Centre for Disease Control, as well as Prevention of Sexual Exploitation and Abuse (PSEA) run by UNHCR. Support for questionnaire translation from English to Rohingya language and enumerator language training was provided by Translators Without Borders.

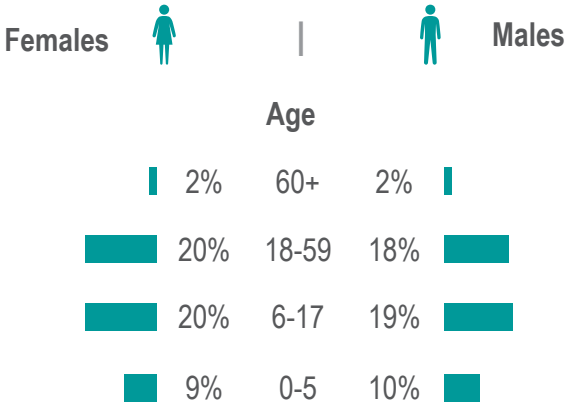
As part of this assessment, 33 camp-level factsheets and one all-camps summary factsheet display key findings from the survey. All REACH products, including those related to the baseline assessment, are available on the REACH Resource Centre. In addition, all datasets are available on Humanitarian Data Exchange, while all factsheets and maps are available on HumanitarianResponse.




## Demographics

| | |
|---|---|
| Population in camp (individuals)[3] | 36,623 |
| Population in camp (families)[3] | 8,642 |
| Average age of respondent | 35 |
| Average household size | 5.2 |

### Composition of surveyed households

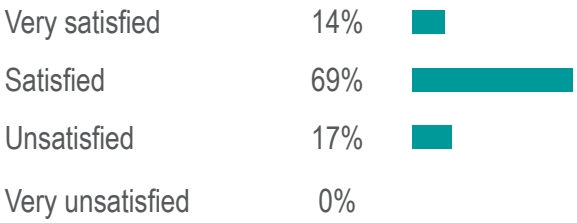



**53%** of respondents were female

**45%** of heads of households were female

**55%** of households with at least one child under 5 years old

### % of households reporting different levels of overall satisfaction with water, sanitation and hygiene




[1]Inter Sector Coordination Group Situation Report Data Summary (27 September, 2018). See: https://bit.ly/2D36vx5

[2]Please note that 2 surveys from Camp 9 contained water container measurement outliers and were excluded from data analysis, to avoid skewing data. This did not affect the confidence level for Camp 9.

[3]Due to relocations of refugees to extension camps occurring at the time of assessment, population numbers for Camp 4 Extension and Camp 20 Extension were derived from the UNHCR Family Counting August 15, 2018 dataset, while population numbers for the remaining 31 camps surveyed were derived from the July 15, 2018 dataset. This assessment considers a household a 'family' as defined in the UNHCR Family Counting datasets.

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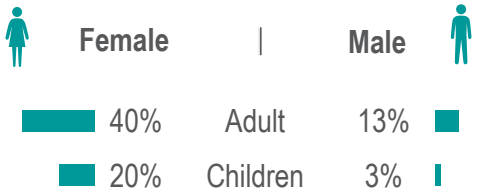
## Water

### Water access

**% of households reporting primary water sources for drinking water[4]**

| Primary drinking water sources | |
|---|---|
| ✓ **Improved water sources** | **100%** |
| Tubewells/boreholes/handpump | 86% |
| Tapstand | 14% |
| Protected dugwell | 0% |
| Protected spring | 0% |
| Cart with small tank/drum | 0% |
| Tanker truck | 0% |
| Water tank | 0% |
| Rainwater collection | 0% |
| Bottled water | 0% |
| x **Unimproved water sources** | **0%** |
| Unprotected dugwell | 0% |
| Unprotected spring | 0% |
| Surface water | 0% |

**% of households reporting household members that normally collect water**



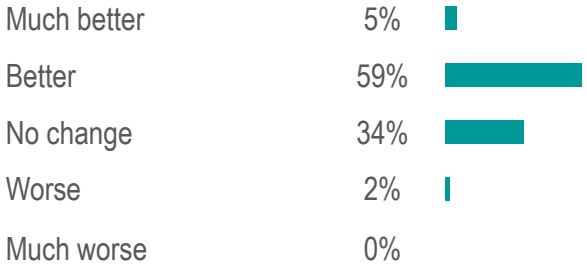

**11%** of households reported total water collection time (combined travel and waiting) as more than 30 minutes[5,6]

**28%** of households reported problems with accessing water

**% of households reporting different problems with accessing water[7]**

| | | |
|---|---|---|
| 1 | Path to water source is too steep | 18% |
| 2 | Long wait time | 13% |
| 3 | Source is too far away | 11% |

**% of households reporting changes in access to water compared to before the monsoon season**




### Water collection and storage

**Average amount of water collected by households[8]**

| | Drinking water | Non-drinking water | All domestic water |
|---|---|---|---|
| Average litres collected per person, per day for each household | 3L | 3L | 5L |

**37%** of households reported collecting at least 15 litres of water for all domestic uses per person, per day[9]

**90%** of households reported collecting at least 3 litres of drinking water per person, per day[10]

**% of containers within households that were:**

Covered: **99%** Clean: **95%** Covered AND clean: **95%**

[4]Cox's Bazar WASH Sector considers 'improved' water sources as listed
[5]There were no significant differences in responses from females and males
[6]SDG JMP standard for combined travel time to/waiting time at water source: 30 minutes or less: See: https://bit.ly/2ONrjQg
[7]Respondents could select multiple options
[8]Respondents were asked to present all water containers used to collect water the day prior to the survey, then identified which containers are used for drinking water, non-drinking water, or both. All containers were measured with tape measures to determine approximate volume.
[9]SPHERE minimum standard for all domestic water: 15 litres/person/day See: https://bit.ly/UKcX1Z
[10]SPHERE minimum standard for drinking water: 2.5 - 3 litres/person/day: See: https://bit.ly/UKcX1Z

# Water, Sanitation and Hygiene Follow-up Assessment Monsoon Season (August - October 2018)

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### % of households reporting using types of containers used for all domestic water[11,12]

| | | |
|---|---|---|
| 1 | Aluminium pitcher | 97% |
| 2 | Bucket | 51% |
| 3 | Plastic container | 3% |

### % of households reporting duration of all domestic water storage within the household

| | |
|---|---|
| Less than one day | 83% |
| 1-2 days | 17% |
| 3-4 days | 0% |
| 5 days or more | 0% |

**12%** of households possessed at least one water container containing chlorine[13]

### % of containers tested for chlorine returning chlorine residual (c/r) values[13]

| 3 c/r | 2 c/r | 1.5 c/r | 1 c/r | .6 c/r | .3 c/r | 0.1 c/r | 0.0 c/r |
|---|---|---|---|---|---|---|---|
| 0% | 0% | 0% | 0% | 0% | 0% | 0% | 100% |

**20%** of households reported witnessing someone treating water with chlorine the last time they were at a waterpoint[14]

**38%** of households reported normally treating water before drinking

### % of households reporting using types of water treatments[11,15]

| | | |
|---|---|---|
| 1 | Aquatabs | 31% |
| 2 | Cloth filters | 7% |
| 3 | Boiling | 2% |

### % of households reporting reasons for not using aquatabs[16]

| | | |
|---|---|---|
| 1 | Never received aquatabs | 75% |
| 2 | Don't know about aquatabs | 25% |
| 3 | Don't know how to use aquatabs | 25% |

## Coping strategies

**3%** of households reported facing problems accessing water in the month prior to data collection

### % of households reporting employing different coping strategies to compensate for water insufficiency in the month prior to data collection[11,17]

| | | |
|---|---|---|
| 1 | Use a source that is further away | 3% |
| 2 | Send children to collect water | 1% |
| 3 | Use untreated water for drinking | 0% |

# Sanitation

## Defecation and latrines

### % of households reporting different household members normally defecating in different spaces

| Places of defecation | Females ≥5 | Males ≥5 | Children <5 |
|---|---|---|---|
| Communal/public latrines | 73% | 74% | 19% |
| At facilities (e.g. school, clinic) | 0% | 0% | 0% |
| Single household latrine (self-made) | 2% | 2% | 2% |
| Single household latrine (non-self made) | 0% | 0% | 0% |
| Shared household latrine (self-made) | 21% | 20% | 3% |
| Shared household latrine (non-self made) | 4% | 4% | 0% |
| Open defecation | 0% | 0% | 59% |
| Bucket | 0% | 0% | 17% |
| Other | 0% | 0% | 0% |

**76%** of households reported presence of soap the last time they were at the latrine

### % of households reporting women and men facing problems with accessing latrines

Women **51%** | **41%** Men

[11]Respondents could select multiple options
[12]Three most common types of water containers for all domestic purposes are shown
[13]Enumerators tested water for chlorine with pool testers in containers where respondents reported using the container for collecting drinking water. 134 out of 222 total water containers were tested for chlorine across within Camp 9
[14]This indicator relates to an initiative in camps where volunteers or staff assist people put chlorine in their water containers when at a waterpoint
[15]Three most common types of water treatments used are shown
[16]This question was asked when respondents reported not using aquatabs. Three most common reasons for not using aquatabs are shown
[17]Three most common strategies to compensate for water insufficiency are shown

# Water, Sanitation and Hygiene Follow-up Assessment Monsoon Season (August - October 2018)

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### % of households reporting women and men facing types of problems accessing latrines[18,19]

| | Women | | Men | |
|---|---|---|---|---|
| 1 | Too many people | 39% | Too many people | 33% |
| 2 | No gender separation | 28% | No gender separation | 21% |
| 3 | Latrine is full | 21% | Latrine is full | 17% |

**36%** of households reported at least one member feeling unsafe when using latrines

### % of households reporting different family members feeling unsafe when using latrines

| Female | | Male |
|---|---|---|
| 4% | Elderly | 1% |
| 20% | Adults | 15% |
| 9% | Children | 9% |

### % of households reporting changes in access to latrines compared to before the monsoon season

| | |
|---|---|
| Much better | 2% |
| Better | 46% |
| No change | 46% |
| Worse | 6% |
| Much worse | 0% |

## Environmental sanitation

**22%** of households reported stagnant water gathering around the household following heavy rain

### % of households reporting spaces used for disposing of domestic waste[20]

| | | |
|---|---|---|
| 1 | Communal pit | 45% |
| 2 | Designated open area | 33% |
| 3 | Household pit | 11% |

### % of households reporting employing different methods for disposing of children's faeces[21,22]

| Methods | |
|---|---|
| ✓ **Safe methods** | **56%** |
| Collected, rinsed and disposed in latrine | 46% |
| Collected and disposed in latrine (not rinsed) | 10% |
| x **Unsafe methods** | **21%** |
| Collected, rinsed and disposed in the shelter | 0% |
| Collected and disposed in an open area | 13% |
| Disposed with other garbage | 3% |
| Buried it | 0% |
| Open defecation | 5% |

# Hygiene

## Soap and handwashing

### % of households reporting possession of soap for handwashing[23]

Yes (enumerator did see soap): **84%** Yes (enumerator did not see soap): **11%** No: **4%**

**16%** of households reported facing challenges with accessing soap

### % of households reporting facing different problems with accessing soap[24]

| | | |
|---|---|---|
| 1 | Soap is too expensive | 12% |
| 2 | Insufficient soap is provided in distributions | 7% |
| 3 | Other needs are prioritised | 1% |

**74%** of households were able to identify at least three critical handwashing times[25]

[18]Respondents could select multiple options
[19]Top three most common problems with accessing latrines are shown
[20]Top three most common locations for disposing of domestic waste are shown
[21]Only households with at least one child under 5 were asked where they dispose of children's faeces. Global WASH Cluster standard: collecting and disposing of children's faeces in a latrine (rinsed and non-rinsed) is considered safe. See: https://bit.ly/2ACcRCf
[22]Only households reporting having at least one child under 5 were asked about disposing of child faeces; data shown relates to the proportion of all surveyed households and therefore does not equal 100
[23]Respondents were asked to present soap to enumerators
[24]Top three most common problems with accessing soap are shown
[25]Global WASH Cluster standard: the six critical times when people should wash their hands are (1) before eating, (2) before cooking, (3) after defecation, (4) before breastfeeding, (5) before feeding children, and (6) after handling a child's stool/changing a child's nappy/cleaning a child's bottom. See: https://bit.ly/2ACcRCf

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### % of households identifying different times when someone should wash their hands[26]

| | | | |
|---|---|---|---|
| Before eating | 99% | Before prayer | 25% |
| After defecation | 91% | When hands look dirty | 24% |
| After eating | 85% | Before breastfeeding | 23% |
| Before cooking/ meal preparation | 64% | After handling child faeces | 19% |
| Before feeding children | 34% | When hands feel dirty, sticky, oily | 13% |

### % of households reporting methods for handwashing

| | |
|---|---|
| Soap and water | 93% |
| Water only | 5% |
| Water and ash | 2% |

## Bathing

### % of households reporting women and men using types of bathing facilities

| Women | | Men |
|---|---|---|
| 37% | Communal bathing facility | 23% |
| 2% | Tubewell platform | 62% |
| 59% | Makeshift space in shelter | 9% |
| 0% | No designated spot | 0% |

### % of households reporting durations to walk to and from bathing facilities normally used

| | |
|---|---|
| >30 mins | 0% |
| 30 mins | 0% |
| 20 mins | 1% |
| 15 mins | 6% |
| 10 mins | 21% |
| ≤5 mins | 72% |

### % of households reporting women and men facing problems with accessing bathing facilities

Women 13% | 3% Men

### % of households reporting women and men facing types of problems with accessing bathing facilities[26,27]

| Women | | | Men | |
|---|---|---|---|---|
| 7% | Too many people | 1 | Too many people | 3% |
| 5% | Facility is unclean | 2 | Not private | 2% |
| 4% | No gender separation | 3 | Too far away | 1% |

### % of households reporting different family members feeling unsafe using bathing facilities

| Females | | Males |
|---|---|---|
| 2% | Elderly | 0% |
| 2% | Adults | 0% |
| 1% | Children | 0% |

### % of households reporting changes in access to bathing facilities compared to before the monsoon season

| | |
|---|---|
| Much better | 2% |
| Better | 63% |
| No change | 35% |
| Worse | 0% |
| Much worse | 0% |

## Laundry

### % of households reporting using types of spaces to do laundry

| | |
|---|---|
| Tubewells | 39% |
| Inside the shelter | 33% |
| Communal bathing facility | 28% |

[26]Respondents could select multiple options
[27]Top three difficulties with accessing bathing facilities for women and men are shown

# Water, Sanitation and Hygiene Follow-up Assessment
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## Hygiene distributions

### % of households reporting having received a 'full' WASH hygiene kit[28]


### % of households reporting having received a 'top-up' WASH hygiene kit[29]


## Hygiene training and demonstrations

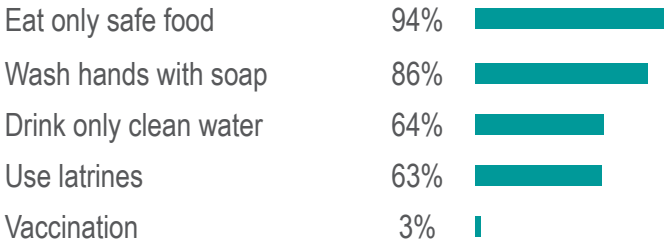
**43%** of households reported having participated in at least one hygiene training or demonstration within two weeks prior to the survey

### % of households reporting different hygiene training or demonstrations that households members[30,31]

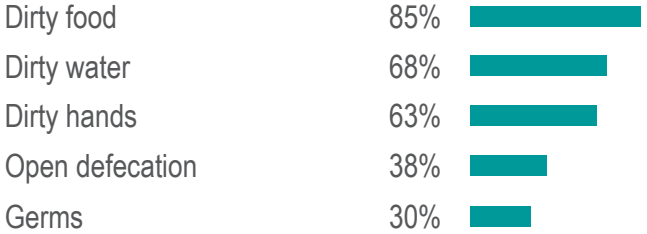
| Have participated in already: | | | Would like to participate in: | |
|---|---|---|---|---|
| 42% | Food hygiene | 1 | Food hygiene | 31% |
| 40% | Hand washing with soap | 2 | Hand washing with soap | 25% |
| 30% | Safe water chain management | 3 | Use of aquatabs | 23% |

## Diarrhoea and cholera/acute water diarrhoea[32]

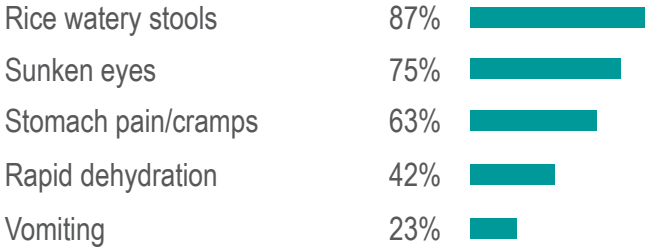
### % of households identifying different diarrhoea prevention methods[31]




### % of households identifying different diarrhoea causes[31]




### % of households identifying different signs of cholera/ acute watery diarrhoea[31]




[28] 'Full' hygiene kits include non-consumables (i.e. water containers)
[29] 'Top-up' hygiene kits include consumables (i.e. soap, shampoo)
[30] Top three most common hygiene trainings that households have participated in and would like to participate in are shown
[31] Respondents could select multiple options
[32] Acute water diarrhoea is commonly referred to as AWD

WASH Sector Cox's Bazar

# Water, Sanitation and Hygiene Follow-up Assessment - Monsoon Season (August - October 2018)

## Camp 9, Ukhia Upazila, Cox's Bazar District, Bangladesh

## Indicator Comparison Table: Baseline (April 2018) & Follow-up (August - October 2018) Assessments

The following table displays a comparison of findings from the REACH WASH Household Baseline (April 2018) and Monsoon Follow-up (August - October 2018) assessments, showing changes in WASH conditions within Camp 9 in Cox's Bazar District, Bangladesh. The table identifies the recognised WASH monitoring frameworks from which indicators were adopted in designing the assessments, highlighting indicators reportable across muliple frameworks where applicable.

| | Monitoring frameworks | | | | | REACH WASH Household Data | |
|---|---|---|---|---|---|---|---|
| Indicators | Cox's Bazar WASH Sector | Global WASH Cluster | Rohingya Response Joint Response Plan | SDG Joint Monitoring Program | SPHERE Indicators | Baseline | Monsoon Follow-up |
| **Water** | | | | | | | |
| % of households with access to an improved[1] water source for drinking | ✓ | ✓ | ✓ | ✓ | ✓ | 100% | 100% |
| % of households with access to an improved[1] water source for other purposes (i.e. cooking and cleaning) | ✓ | ✓ | ✓ | ✓ | ✓ | 100% | 100% |
| % of households accessing an adequate/sufficient quantity of water[2,3]<br>- drinking water = 3 litres/person/day<br>- all domestic water = 15 litres/person/day | <br>✓<br>✓ | | | | <br>✓<br>✓ | <br>-<br>- | <br>90%<br>37% |
| % of households reporting facing problems with accessing water in the month prior to data collection | ✓ | | | | | - | 3% |
| % of households that use improved[1] water sources exceeding 30 minutes collection time[4] | | | | ✓ | ✓ | - | 11% |
| % of households reporting being satisfied or very satisfied with access to water | ✓ | | | | ✓ | 62% | 83% |
| % of households that practice household water treatment | ✓ | ✓ | | | ✓ | 12% | 38% |

Colour key:
Green = positive change from baseline
Orange = no change from baseline
Red = negative change from baseline
Grey = not assessed in baseline

**Footnotes:**
[1]Cox's Bazar WASH Sector standard for improved water sources: piped water into settlement site/public tap/standpipe, tubewell/borehole/handpump, protected dugwell, protected spring, rainwater collection, bottled water, cart with small tank/drum, water tank
[2]SPHERE standard for sufficient quantity of water: drinking water = 2.5 - 3 litres/person/day; drinking and non-drinking water combined: 15 litres/person/day.
[3]Water quantity data from the baseline survey is not included in this comparison table due to limitations resulting from the method of estimating water capacity through enumerators' observation of water containers within households. Water quantity data from the follow-up survey is included due to the more reliable method used of enumerators measuring each water container within the household with a tape measure to determine approximate litre capacity of drinking and non-drinking water.
[4]SDG JMP standard for collection time is <30 minutes. Data used to report on this standard from follow-up assessment includes combined travel time to/from the waterpoint plus waiting/queueing time at the waterpoint

**Please note:** Indicators identified as reportable across multiple monitoring frameworks are worded primarily as per Cox's Bazar WASH Sector indicators, with additional monitoring frameworks containing similar indicators identified in the same row with a tick. For example, the Cox's Bazar WASH Sector water indicator is listed in the table: *% of households with access to an improved water source*. Additional monitoring frameworks have been ticked as they contain indicators that may be reported on by using the same findings from the baseline and/or follow-up surveys, as follows: Global WASH Cluster: *% of households with access to a source of safe water*; SDG Joint Monitoring Program: *the proportion of the population that used improved water sources*; Rohingya Response JRP: *# of targeted people in settlements benefitting from safe water of agreed standards and meeting demand for domestic purposes*; SPHERE: *% of households where only safe water is used for drinking and cooking.* As such, assessment findings may be aggregated to the five listed monitoring frameworks. The same principle applies to all common indicators.

See monitoring frameworks at the following links: Cox's Bazar WASH Sector: https://bit.ly/2xZkzVO | Global WASH Cluster: https://bit.ly/2ACcRCf | Rohingya Response Joint Response Plan 2019: https://bit.ly/2NCSRmI | Sustainable Development Goals Joint Monitoring Program: https://bit.ly/2ONrjQg | SPHERE Indicators: https://bit.ly/UKcX1Z

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## Indicator Comparison Table: Baseline (April 2018) & Follow-up (August - October 2018) Assessments

| Indicators | Monitoring frameworks | | | | | REACH WASH Household Data | |
|---|---|---|---|---|---|---|---|
| | Cox's Bazar WASH Sector | Global WASH Cluster | Rohingya Response Joint Response Plan | SDG Joint Monitoring Program | SPHERE Indicators | Baseline | Monsoon Follow-up |
| **Water (cont.)** | | | | | | | |
| % of households possessing at least one acceptable narrow-necked or covered container for drinking | | ✓ | | | ✓ | 94% | 97% |
| % of households with appropriate household water storage containers (covered and clean) | ✓ | | | | ✓ | - | 95% |
| **Sanitation** | | | | | | | |
| % of households in which at least one member practices open defecation<br>- age five and over<br>- under five | | <br>✓<br>✓ | | | | <br>0%<br>75% | <br>0%<br>59% |
| % of households reporting being satisfied or very satisfied with access to latrines | | | | | | 57% | 75% |
| % of households reporting presence of human faeces around the site/block often or always | | | | | ✓ | 8% | 38% |
| % of households reporting disposing of faeces of children under 5 in a safe[5] manner | | ✓ | | | | 35% | 56% |
| % of households reporting being satisfied or very satisfied with the solid waste management system around the site/block | | | | | | 65% | 87% |

Colour key:
Green = positive change from baseline
Orange = no change from baseline
Red = negative change from baseline
Grey = not assessed in baseline

**Footnotes:**
[5]Global WASH Cluster standard: collecting and disposing of children's faeces in a latrine (rinsed and non-rinsed) is considered safe.

See monitoring frameworks at the following links: Cox's Bazar WASH Sector: https://bit.ly/2xZkzVO | Global WASH Cluster: https://bit.ly/2ACcRCf | Rohingya Response Joint Response Plan 2019: https://bit.ly/2NCSRmI | Sustainable Development Goals Joint Monitoring Program: https://bit.ly/2ONrjQg | SPHERE Indicators: https://bit.ly/UKcX1Z

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| Indicators | Monitoring frameworks | | | | | REACH WASH Household Data | |
|---|---|---|---|---|---|---|---|
| | Cox's Bazar WASH Sector | Global WASH Cluster | Rohingya Response Joint Response Plan | SDG Joint Monitoring Program | SPHERE Indicators | Baseline | Monsoon Follow-up |
| **Hygiene** | | | | | | | |
| % of households in which respondent can identify at least 3 of the critical hand washing times[6] | | ✓ | ✓ | | ✓ | - | 74% |
| % of households reporting possession of soap or rubbing agent or having received soap as part of a distribution | ✓ | ✓ | ✓ | | | 62% | 95% |
| % of households reporting problems with accessing soap | | | | | | 70% | 16% |
| % of households reporting problems with accessing bathing facilities | | ✓ | | | | - | 14% |
| % of households reporting being satisfied or very satisfied with access to bathing facilities | | | | | ✓ | 55% | 97% |
| % of households having received a WASH hygiene kit and/or top-up kit and/or a voucher[7] | ✓ | | ✓ | | | - | 22% |
| % of households having recently participated in at least one hygiene training or demonstration | | | | | | 58% | 43% |
| % of targeted women, men, boys and girls who are satisfied or very satisfied with the hygiene related information shared | | | ✓ | | | - | 97% |

Colour key:
Green = positive change from baseline
Orange = no change from baseline
Red = negative change from baseline
Grey = not assessed in baseline

**Footnotes:**
[6]Global WASH Cluster standard: the six critical times when someone should wash their hands are (1) before eating, (2) before cooking, (3) after defecation, (4) before breastfeeding, (5) before feeding children, and (6) after handling a child's stool/changing a nappy/cleaning a child's bottom.
[7]Respondents were asked when they last received (1) a hygiene kit containing non-consumables (i.e. water container) and (2) a hygiene kit containing consumables (i.e. soap). No questions in relation to vouchers were asked. Refer to page 6 of factsheet for more information.

See monitoring frameworks at the following links: Cox's Bazar WASH Sector: https://bit.ly/2xZkzVO | Global WASH Cluster: https://bit.ly/2ACcRCf | Rohingya Response Joint Response Plan 2019: https://bit.ly/2NCSRmI | Sustainable Development Goals Joint Monitoring Program: https://bit.ly/2ONrjQg | SPHERE Indicators: https://bit.ly/UKcX1Z