

Quantitative Questionnaire

Gaza Shelter Response Outcome Evaluation

For Shelter Cluster OPT

A. Data to be retrieved through database extraction

- Mobile number
- Family size
- Refugee status
- Cost of repair/reconstruction as per BoQ
- Re-housing status
- Type of assistance project received if any
- Address
- Location
- Area
- Head of family name
- Household ID number

B. Respondent Information

1. Name (text box)
2. Gender
 - Male
 - Female
3. Age (number box)

C. Other Demographic and Household Information

4. Gender of Head of Household
 - Male
 - Female
5. Age of Head of Household (number box)
6. ID number of head of household (number box)

D. Measures of Households' Vulnerability

7. Level of education of head of household
 - Primary School
 - Secondary School
 - University
 - Advanced University Degree
8. In the last 12 months, what has been your typical level of employment?
 - Full-time, all year
 - Full-time, part of the year
 - Part-time
 - Limited part-time (i.e. just a few hours per week or a few days per month)
 - Unemployed
9. Is anyone under the age 18 in the household currently employed?
 - Yes
 - No
10. What is the number of persons with disability/chronic illness/elderly in the household? (number box)
11. Do you have refugee status?
 - Yes
 - No

E. Displacement

12. Are you currently living in the same shelter as before 2014?

- Yes
 - No
13. **If No:** Where are you currently living?
- Temporary shelter next to pre-2014 house
 - Temporary shelter elsewhere
 - Another house which I rent
 - Another house which I built
 - Friends/family in pre-2014 community (no rent)
 - Friends/family in different community (no rent)
 - Collective site in pre-2014 community
 - Collective site in different community
14. **If No:** What is the primary reason that you are not residing in your pre-2014 house?
- Pre-2014 house is not livable (and no repairs are happening)
 - Ongoing repair of pre-2014 house
 - Lack of services (water, sanitation, electricity)
 - To be with family living in another location
 - To find work elsewhere
 - Security reasons
 - Other (text box)
15. Are you currently sharing your house with displaced family, neighbour, others?
- Yes
 - No
16. Are you sharing any household spaces/services with other households? (select multiple)
- Toilet/Bathroom
 - Kitchen
 - Sleeping space
 - Storage area
17. What is the condition of your current shelter
- Very good
 - Good
 - Poor
 - Very Poor

F. Pre-2014 Shelter/House

18. What is the current state of your pre-2014 house?
- Better than before 2014
 - Same as before 2014
 - Still damaged/destroyed and not repaired or demolished
 - Currently repairing it
 - Repairs completed
 - Currently demolishing and site clearing
 - Demolished
 - Do not know
19. **If Still damaged/destroyed and not repaired or demolished:** When are you planning to start to repair/rebuild your house?
- I am not planning to rebuild/repair it
 - Whenever I receive assistance
 - Other (text box)
20. What was the tenure of your pre-2014 shelter?
- Rent
 - Owned by household
 - Owned by extended family (no rent paid)
21. What was the legal status of the land on which the shelter is/was located?
- Private

- *Registered*
 - *Unregistered*
 - *State*
 - *With permission*
 - *No permission*
 - *Waqf*
 - *With permission*
 - *No permission*
 - *Refugee Camp*
 - *Unknown*
22. Type of Housing
- *One apartment in a multi-unit building*
 - *More than one apartment in multi-unit building (not whole building)*
 - *All apartments in multi-unit building*
 - *Single-unit house*
23. *If One apartment in a multi-unit building or More than one apartment in multi-unit building:* Was your apartment located on the ground floor of the building?
- *Yes*
 - *No*
24. To what extent was your shelter damaged in 2014?
- *Completely Destroyed (uninhabitable)*
 - *Severe Damaged (uninhabitable)*
 - *Major Damage*
 - *Minor Damage*
25. Were you satisfied with the Damage Assessment?
- *Strongly satisfied*
 - *Satisfied*
 - *Not satisfied*
 - *Strongly unsatisfied*
26. What is the reason for this level of satisfaction? *(text box)*
- G. Registration/Assessment/Assistance**
27. How did you get information about registration of damage?
- *Phone call*
 - *SMS*
 - *Media*
 - *Internet*
 - *From neighbours*
 - *No information*
28. How did you get information about assessment results?
- *Phone call*
 - *SMS*
 - *Media*
 - *Internet*
 - *From neighbours*
 - *No information*
29. How did you get information about assistance?
- *Phone call*
 - *SMS*
 - *Media*
 - *Internet*
 - *From neighbours*
 - *No information*

H. Assistance

30. Is the repairing / rebuilding of your shelter completed?
- ☐ Yes
 - ☐ No
31. Have you received any shelter assistance? (select multiple)
- ☐ Cash
 - ☐ Voucher
 - ☐ NFIs (tarps, tents, emergency shelter kits)
 - ☐ Summer or winterisation assistance
 - ☐ Sealing-off materials
 - ☐ Rental support/TSCA
 - ☐ Caravan
 - ☐ T-shelter
 - ☐ Accommodation with host families
 - ☐ Other (text box)
 - ☐ None
32. For each type of assistance selected above: Who provided this assistance?
- ☐ International NGO
 - ☐ Local NGO/charity
 - ☐ Local governmental authorities
 - ☐ Relatives, friends
 - ☐ Do not know
 - ☐ Other (text box)
33. For each type of assistance selected above: When was this assistance provided?
- ☐ < 1 week after damage
 - ☐ 1 week - 1 month
 - ☐ 1 - 2 months
 - ☐ 2 - 6 months
 - ☐ < 1 year
 - ☐ More than one year after damage
34. For each type of assistance selected above: Was this assistance appropriate to meet your needs?
- ☐ Strongly Agree
 - ☐ Agree
 - ☐ Neutral
 - ☐ Disagree
 - ☐ Strongly Disagree
35. If Disagree or Strongly Disagree: Why not? (text box)
36. If Cash: What was the cash used for? (% should sum up to 100). (number boxes with sum calculator)
- ☐ NFIs (tarps, tents, emergency shelter kits)
 - ☐ Tools
 - ☐ Construction materials
 - ☐ Blanket or Sleeping mats
 - ☐ Clothes
 - ☐ Furniture
 - ☐ Other HH items (Lighting, kitchen sets, stoves)
 - ☐ Food
 - ☐ Health Services (also medicine)
 - ☐ Education
 - ☐ Transport
 - ☐ Did not spend/ saving it
 - ☐ Other (text box)
 - ☐ Do not know
37. Is there a different type of assistance that would have been more helpful to your specific needs? (select multiple)
- ☐ Cash

- NFIs (tarps, tents, emergency shelter kits)
 - Summer or winterisation assistance
 - Sealing-off materials
 - Rental support
 - Caravan
 - T-shelter
 - Accommodation with host families
 - Other (text box)
38. Have you received any technical assistance/training? (select multiple)
- No
 - Yes - Temporary shelter construction
 - Yes - Permanent housing/settlement rebuilding
 - Engineering drawings
 - HLP
 - Legal support
 - Training
 - Do not know
39. If Training: Who provided the training? (text box)
40. Who did or is currently carrying out housing/shelter repairs? (select multiple)
- Contractors
 - Members of the household (can include respondent)
 - Members of the extended family (who do not live in the household)
 - Other (text box)

I. Level of satisfaction with current housing conditions

41. How would you describe your level of satisfaction with the following aspects of your current shelter:
- Comfort of home
 - Very satisfied
 - Somewhat satisfied
 - Neutral
 - Somewhat dissatisfied
 - Very dissatisfied
 - Quality of shelter provided by home (keeps out dust, debris, animals, will not fall down)
 - Very satisfied
 - Somewhat satisfied
 - Neutral
 - Somewhat dissatisfied
 - Very dissatisfied
 - Hygiene of home (easily cleaned from dust, debris, sewage, water)
 - Very satisfied
 - Somewhat satisfied
 - Neutral
 - Somewhat dissatisfied
 - Very dissatisfied
 - Health of home (Protect children from cold, infection, rooms exposed to sun, air flows inside home)
 - Very satisfied
 - Somewhat satisfied
 - Neutral
 - Somewhat dissatisfied
 - Very dissatisfied
 - Privacy of home
 - Very satisfied
 - Somewhat satisfied
 - Neutral

- *Somewhat dissatisfied*
- *Very dissatisfied*
- Safety/security of home
 - *Very satisfied*
 - *Somewhat satisfied*
 - *Neutral*
 - *Somewhat dissatisfied*
 - *Very dissatisfied*
- Close relationships with family
 - *Very satisfied*
 - *Somewhat satisfied*
 - *Neutral*
 - *Somewhat dissatisfied*
 - *Very dissatisfied*
- Close relationship with people other than family
 - *Very satisfied*
 - *Somewhat satisfied*
 - *Neutral*
 - *Somewhat dissatisfied*
 - *Very dissatisfied*
- Enumerator observation- do not ask respondent. What is the current condition of the home?
 - *Very good*
 - *Good*
 - *Average*
 - *Poor*
 - *Very Poor*

J. Self-recovery Capacity

42. Did you do any of the following to help cope with the damage/destruction of your home? (select multiple)
- *Borrow money from family*
 - *Borrow money from formal sources*
 - *Borrow money from informal sources*
 - *Seek new employment in the same area*
 - *Seek new employment in another area*
 - *Sell belongings*
 - *Other (text box)*
 - *Nothing*
43. Which of the following repair/construction activities did/will you do without any external assistance from aid organizations? (select multiple)
- *Submit ownership documents*
 - *Design shelter*
 - *Provide materials*
 - *Physical labor*
44. What type of materials recovered from damaged/destroyed pre-2014 shelter were you able to use to repair/build your current shelter?
- *Bricks*
 - *Concrete*
 - *Rebar*
 - *Copper Wire*
 - *Aluminum*
 - *Other (text box)*
 - *None*
 - *Do not know*

45. How many adult members of the household have or will contribute unskilled or skilled labour to repair/rebuild the house? (number box)
46. How much have you spent on shelter materials (NOT including costs covered by government/NGO assistance you received)? (number box)
47. What has been the first biggest barrier to full shelter recovery?
- ☐ Lack of access to material
 - ☐ Lack of construction skills/knowledge
 - ☐ Lack of funds
 - ☐ Lack of time
 - ☐ Weather conditions
 - ☐ No unskilled labour available
 - ☐ No skilled labour available (mason, carpenter)
 - ☐ Issues connected with land ownership (including family dispute)
 - ☐ Unable to acquire building permit
 - ☐ Building location is unsafe
 - ☐ Other (text box)
48. What has been the second biggest barrier to full shelter recovery?
- ☐ Lack of access to material
 - ☐ Lack of construction skills/knowledge
 - ☐ Lack of funds
 - ☐ Lack of time
 - ☐ Weather conditions
 - ☐ No unskilled labour available
 - ☐ No skilled labour available (mason, carpenter)
 - ☐ Issues connected with land ownership (including family dispute)
 - ☐ Unable to acquire building permit
 - ☐ Building location is unsafe
 - ☐ Other (text box)
49. What has been the third biggest barrier to full shelter recovery?
- ☐ Lack of access to material
 - ☐ Lack of construction skills/knowledge
 - ☐ Lack of funds
 - ☐ Lack of time
 - ☐ Weather conditions
 - ☐ No unskilled labour available
 - ☐ No skilled labour available (mason, carpenter)
 - ☐ Issues connected with land ownership (including family dispute)
 - ☐ Unable to acquire building permit
 - ☐ Building location is unsafe
 - ☐ Other (text box)
50. What does your household need to ensure full shelter recover? (select multiple)
- ☐ Tools
 - ☐ Building supplies
 - ☐ Fuel
 - ☐ Training
 - ☐ Labour
 - ☐ Money
 - ☐ Other (text box)

K. Access to building materials

51. Has it been an issue accessing the following materials in the market? (select multiple)
- ☐ Bricks
 - ☐ Concrete
 - ☐ Rebar

- Copper Wire
 - Aluminum
 - Tools
 - Fuel
 - Other (text box)
 - None of above
52. Did you apply to the GRM for building materials?
- Yes
 - No
53. **If Yes:** Did you experience any of the following challenges in getting the allocated materials? (select multiple)
- Delay in getting approval on the system
 - Delay from vendors
 - Voucher was denied by vendor
 - Delay from MoPWH on providing vouchers
 - Denial of access permission from MoPWH
 - Materials received were inadequate
 - I had to sell the materials (or part of it) because I had no repair/construction assistance received at the same time
 - Other (text box)
 - None
54. **If Yes to Did you apply to the GRM for building materials:** Did you receive building materials?
- Yes, in full
 - Yes, in part
 - No
55. **If No to Did you receive building materials:** Why did you not receive the materials?
- I didn't need restricted materials
 - I accessed restricted materials elsewhere
 - I had already completed repairs/rebuilding
 - I did not have the resources to perform repairs, so the materials would not do any good
 - Disagreement on quantity with the ministry
 - Other (text box)
56. Did you access materials from anywhere else? (select multiple)
- Purchased at local market
 - Shared by family or friends
 - Reclaimed from previous house
 - Other (text box)
 - None

L. Preparedness

57. If there was a new emergency, where would you go?
- Family
 - Friends
 - UNRWA DES
 - Nearest DES
 - Host family

Notes

Clear, exacting definitions are important: Household, Family, Housing Unit, IDP.
Tool should not take longer than 30 minutes to complete