Background & Methodology

As of 27 April, more than 5.4 million refugees have reportedly fled Ukraine, with 441,437 refugees arriving in the Republic of Moldova, around 100,000 of whom have remained in the country (UNHCR). To respond to their needs, the Moldovan authorities have established 92 Refugee Accommodation Centres (RACs) across the country. As of 27 April, centres have the capacity to host a total of 7,508 refugees, and are currently hosting 4,384 refugees.

To understand the needs of these centres, the National Agency for Social Assistance (ANAS), with the support of UNHCR, ACTED, and REACH, conducted key informant interviews (KIIs) with purposefully selected RAC focal points who reported on the situation in the centres. Data collection took place on 27 April through phone interviews. This factsheet presents the main requests **from 91 assessed RACs.** Findings should be considered indicative.
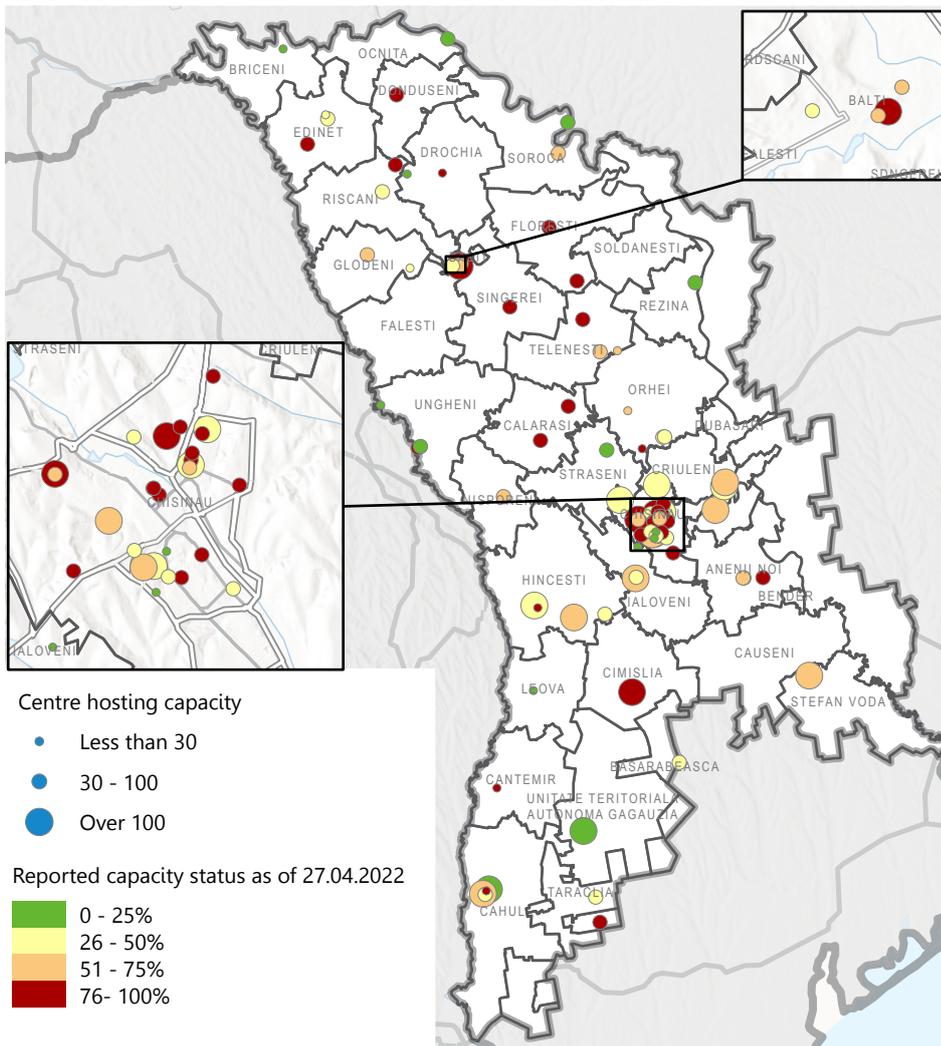
Reported capacity of RACs

of people that can be hosted at the 92 RACs: **7,508**

4,384	3,124
# of people that are currently being hosted at the RACs	**#** of places available at the RACs

RAC Locations

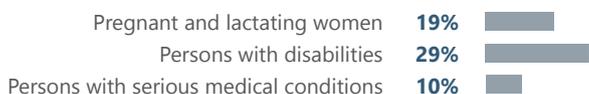Centre hosting capacity
- • Less than 30
- • 30 - 100
- • Over 100

Reported capacity status as of 27.04.2022
- 0 - 25%
- 26 - 50%
- 51 - 75%
- 76- 100%

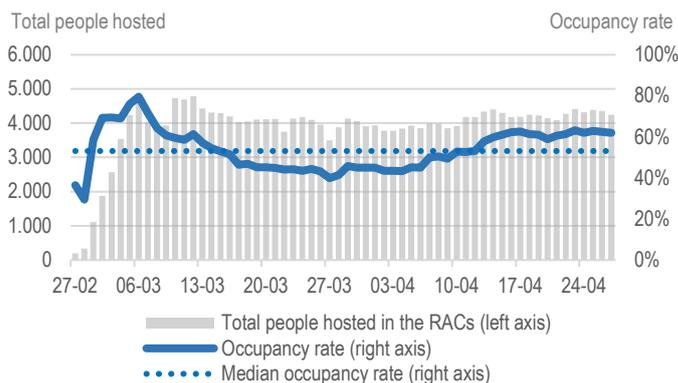Source: ANAS, Registry of Refugee Accommodation Centres, 27.04.2022

Key information

% of assessed RACs with the following vulnerable groups currently present

Pregnant and lactating women	**19%**
Persons with disabilities	**29%**
Persons with serious medical conditions	**10%**

Estimated % of people currently hosted at the assessed RACs who are infants, children, or older persons

Infants 0-2 years old	**5%**
Children 2-18 years old	**38%**
Older persons (65+)	**8%**

% of RACs by hosting capacity (out of 92 RACs)

50%	27%	23%
20-50 people	51-100 people	More than 100 people

People hosted in RACs since receiving approval to open

Total people hosted — Occupancy rate

- Total people hosted in the RACs (left axis)
- Occupancy rate (right axis)
- Median occupancy rate (right axis)

Source: ANAS, Registry of Refugee Accommodation Centres, 27.04.2022

UNHCR The UN Refugee Agency

Agenția Națională Asistență Socială

REACH An initiative of IMPACT Initiatives, ACTED and UNOSAT

Most Requested Items from RACs

Below is an overview of items most frequently requested by RACs during structured phone interviews with KIs. It should be noted that in view of the high rotation of refugees going in and out of RACs, the requested items are based on ongoing requirements for normal RAC functioning. **These requests do not necessarily mean RACs do not currently have the requested items. Rather, these requests may be based on forward looking considerations about maintaining steady supplies. Hot meals have been distributed by the government, UN agencies, NGOs and local organisations, and no major shortages of essential food items have been reported.**

Types of item	% of assessed RACs requesting items in:					Percentage point change since previous round
	31 March round	6 April round	13 April round	20 April round	Current round	
Hygiene items (personal care)	37%	41%	19%	20%	21%	↑ +1%
Cleaning items	43%	49%	28%	22%	28%	↑ +6%
Appliances (e.g. microwaves, fridges, washing machines)	36%	36%	18%	23%	21%	↓ -2%
Sleeping items	26%	31%	13%	15%	14%	↓ -1%
Infant products	29%	28%	9%	7%	12%	↑ +5%
First aid supplies	28%	19%	5%	8%	12%	↑ +4%
Clothing	24%	28%	14%	19%	10%	↓ -9%
Items for older persons and people with disabilities	10%	4%	2%	5%	4%	↓ -1%

Infrastructure-Level Data

🏛 Building Information

% of assessed RACs by type of centre

Long stay centres (>72 hours)	**88%**
Short stay centres (<72 hours)	**12%**

% of assessed RACs by type of building

Student dormitories	**23%**
Education building	**18%**
Public building	**13%**
Religious building	**11%**
Specialised institution*	**10%**
Hotel/touristic complex	**8%**
Summer camp	**4%**
Hospital	**3%**
Private building	**3%**
Cultural building	**2%**
Sports facility	**2%**
Other	**2%**
Sanatorium	**1%**
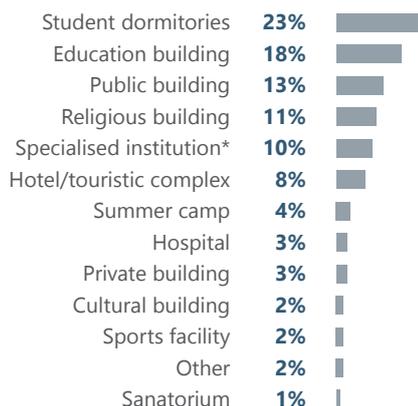
*Specialised institutions include facilities normally used to provide services for people with disabilities or mental health issues

1% of assessed RACs reportedly need to return to their previous usage, in the following timeframe:

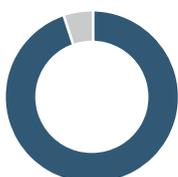|	
Less than 1 month	**1%**

770 Number of people involved in RAC activities at the assessed RACs (employed staff, volunteers, etc)

9 per centre on average

📶 Internet and Connectivity

In **95%** of assessed RACs, centre managers have access to the internet

In **95%** of assessed RACs, there is free internet access for hosted people

📖 Access to Education Services

In **98%** of assessed RACs, hosted children reportedly have access to education services

🏛 Raionul-Level Information

Raionul	#RACs	Capacity	People hosted	Spaces available	Capacity level
Anenii Noi	3	106	79	27	73%
Balti	4	342	273	69	73%
Basarabeasca	1	60	22	38	37%
Briceni	1	25	0	25	0%
Cahul	4	416	187	229	54%
Calarasi	2	100	84	16	85%
Chisinau	29	3127	1963	1164	64%
Comrat	1	120	102	18	85%
Cimislia	2	190	49	141	51%
Criuleni	2	350	181	169	54%
Donduseni	1	70	69	1	99%
Drochia	2	40	16	24	40%
Dubasari	1	228	113	115	50%
Edinet	3	112	62	50	52%
Falesti	1	80	79	1	99%
Floresti	2	68	59	9	87%
Glodeni	2	102	66	36	58%
Hincesti	4	420	208	212	58%
Ialoveni	3	265	133	132	34%
Leova	1	25	4	21	16%
Nisporeni	1	100	68	32	68%
Ocnita	1	60	11	49	18%
Orhei	4	200	84	116	58%
Rezina	1	44	0	44	0%
Riscani	2	60	37	23	62%
Singerei	1	90	69	21	77%
Soroca	2	120	50	70	31%
Stefan Voda	1	115	73	42	63%
Straseni	2	200	73	127	26%
Taraclia	2	55	32	23	63%
Telenesti	3	118	81	37	66%
Ungheni	3	100	57	43	43%

Source: ANAS, Registry of Refugee Accommodation Centres, 27.04.2022