

# Joint Post Distribution Monitoring in Zaatari Camp

Basic Needs and Livelihoods Working Group

January 2017

Camp-wide UNHCR Cash for gas (heating and cooking)

Total camp population: 79,559<sup>1</sup>

## Background

Between 15 December 2016 and 8 January 2017, REACH in collaboration with UNHCR, NRC, UNICEF and IRD conducted a joint Post-Distribution Monitoring (PDM) assessment in Zaatari Camp. The PDM assessed two distributions from UNHCR, conducted to meet families' winterization needs in November and December 2016. These included 20 JOD given to almost all families in the camp to assist with shelter maintenance, and cash assistance for gas (heating and cooking) distributed to all families in the camp. For the latter, the amount was adjusted according to case size<sup>2</sup>.

The primary objective of the PDM was to identify whether this cash assistance adequately met the needs of families in Zaatari camp. The distribution was assessed in terms of usage of and satisfaction with the amount of money received, as well as satisfaction with distribution experience. Findings from the assessment will inform future distributions from UNHCR and camp partners to ensure evidence-based targeting and that assistance meets the needs of families living in the camp.

The present factsheet provides key findings from the camp-wide distribution of cash for gas assistance (adjusted for family size). This cash was funded by UNHCR and distributed by NRC.

## Assessment methodology

All respondents were a family member above 18 years, and when possible the head of family was interviewed. A representative sample of 503 families was drawn from the targeted population; findings are generalizable to the camp level with a 97% confidence level and a 4% margin of error. 74% of cases had a male head of case. A large majority (94%) of the respondents interviewed about winterization assistance reported receiving both the cash for gas assistance and the cash for shelter maintenance assistance. In total, 96% of the sample reported receiving the cash for shelter assistance, and 98% the cash for gas assistance.

<sup>1</sup>Source: UNHCR Information Sharing Portal, January 2017.

<sup>2</sup>A "case" is the UNHCR unit used to register refugees.

## Amount Distributed

Amount distributed according to case size:

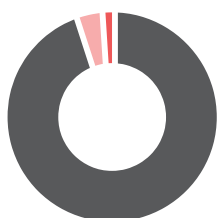
Case size	Amount distributed in JOD
1	48
2	60
3-5	72
6-9	84
8 or more	96

The largest proportion (43%) of respondents had 3 to 5 individuals in their case and reportedly received 72 JOD.

## Amount Received

Proportion of respondents that received assistance, by amount received (self-reported):

**Correct amount** 95%  
**Incorrect amount** 4%  
**Different to amount distributed** 1%



The vast majority of respondents reported receiving the 'correct' amount of gas assistance. The 'correct' and 'incorrect' amount were calculated according to the amount respondents reported receiving and the amount they should have received according to reported case size.

## Awareness of the Purpose of the Assistance

Proportion of respondents who reported being aware of the intended purpose of the cash distributed:

**Aware** 97%  
**Not aware** 3%



The proportion of recipients aware of the intended purpose of the cash distributed (97%) seems to correspond to the proportion of respondents (96%) reporting being aware of the amount that they were eligible to receive. However, only 41% of recipients reportedly spent their assistance on gas only.

## Reported Expenditure of Gas Assistance

Most frequently reported first priority expenditures:

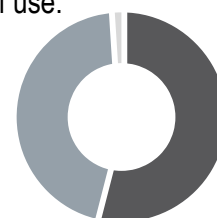
Gas	84%	
To pay debts	5%	
Shelter maintenance	3%	
Winter clothing	3%	
Food	3%	
Other	3%	

84% of recipients reporting their first priority expenditure as gas shows usage in line with the intended purpose of the assistance.

## Breakdown of Gas Expenditure

Proportion of respondents who reported using the cash assistance to buy gas, by type of use:

**Heating** 54%  
**Cooking** 45%  
**Non specific** 1%



Of the 84% who reported that their first priority expenditure was to purchase gas, more than half (54%) reported purchasing gas for heating, and 45% reported purchasing gas for cooking.

## Perceived Adequacy of Gas Assistance

Proportion of respondents' perceptions of the adequacy of the assistance to their needs:

Very adequate	7%	
Adequate	29%	
Somewhat adequate	38%	
Inadequate	23%	
Very inadequate	4%	

Almost three quarters of respondents perceived the amount received adequate to some degree. Of those who considered the gas assistance to be inadequate or very inadequate (27%), 61% found the amount insufficient for the intended period of use.



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