BACKGROUND

Since the Government of Iraq re-established control over areas previously held by the so-called Islamic State of Iraq and the Levant (ISIL) in 2017, increasing numbers of internally displaced persons (IDPs) have returned to their area of origin (AoO). To support the Returns Working Group objective of voluntary, safe and durable returns, REACH conducted an assessment on the sources and channels of returns-related information in four governorates of northern Iraq, which together contain 65% of IDPs in Iraq. This factsheet focuses on IDP households (HH) in Dahuk governorate where, as of 15 May 2018, there are reportedly 350,358 IDPs.[†]

METHODOLOGY

Findings reported in this factsheet are based on data from a representative sample of 188 in-camp and 336 out-of-camp IDP HH in Dahuk governorate, collected between 22 April - 9 May 2018. Findings are generalisable to the assessed in-camp and out-of-camp IDP population with 95% level of confidence and 7.5% margin of error at the governorate level.

LOCATION MAP



- † IOM DTM, Iraq, as of 15 May 2018.
- * Respondents could select multiple response options.
- ‡ Fewer responses were collected for this indicator which may effect the margin of error.

INFORMATION TOPICS

Main topics regarding their AoO that HH received information about in the 30 days prior to the assessment*

Safety and security [‡]	67%
Livelihoods	45%
Status of shelter	45%
Electricity services	38%
Water services	36%

Top 5 HH information gaps regarding their AoO*

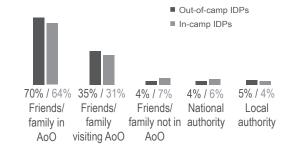
Safety and security	64%
Livelihoods	63%
Status of housing	41%
Water services	39%
Electricity services	38%

Top 5 information channels*

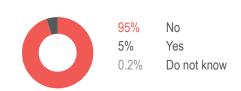
Phone call	62%
In person communication	31%
Direct observation	19%
Television	9% ■
Facebook messenger	2% ▮

INFORMATION SOURCES

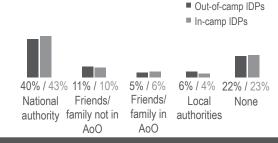
Main sources of information*



HH receiving returns-related information from humanitarian organisations



Least trusted information sources



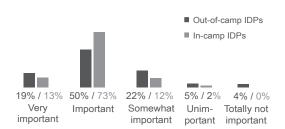
BARRIERS TO INFORMATION ACCESS

Top barriers to accessing returns-related information

Cost of WiFi	24%
Cost of mobile phone credit	13%
Access to electricity	7% ■
Mobile data	6% ■
None	34%

DECISION TO MOVE

Importance of returns-related information to informing decision to move



HH reporting more accurate information would help them in planning to return

