

COMPARATIVE ANALYSIS OF ASSESSED HROMADAS IN LUHANSK OBLAST

UKRAINE, MARCH 2021

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AGORA is a joint initiative of ACTED and IMPACT Initiatives, founded in 2016. AGORA promotes efficient, inclusive and integrated local planning, aid response, and service delivery in contexts of crisis through applying settlement-based processes and tools. AGORA enables more efficient and tailored aid responses to support the recovery and stabilization of crisis-affected communities, contributing to meet their humanitarian needs, whilst promoting the re-establishment of local services and supporting local governance actors. AGORA promotes multisectoral, settlement-based aid planning and implementation, structured around partnerships between local, national and international stakeholders. AGORA's core activities include community mapping, multisector and area-based assessments, needs prioritisation and planning, as well as support to area-based coordination mechanisms and institutional cooperation.

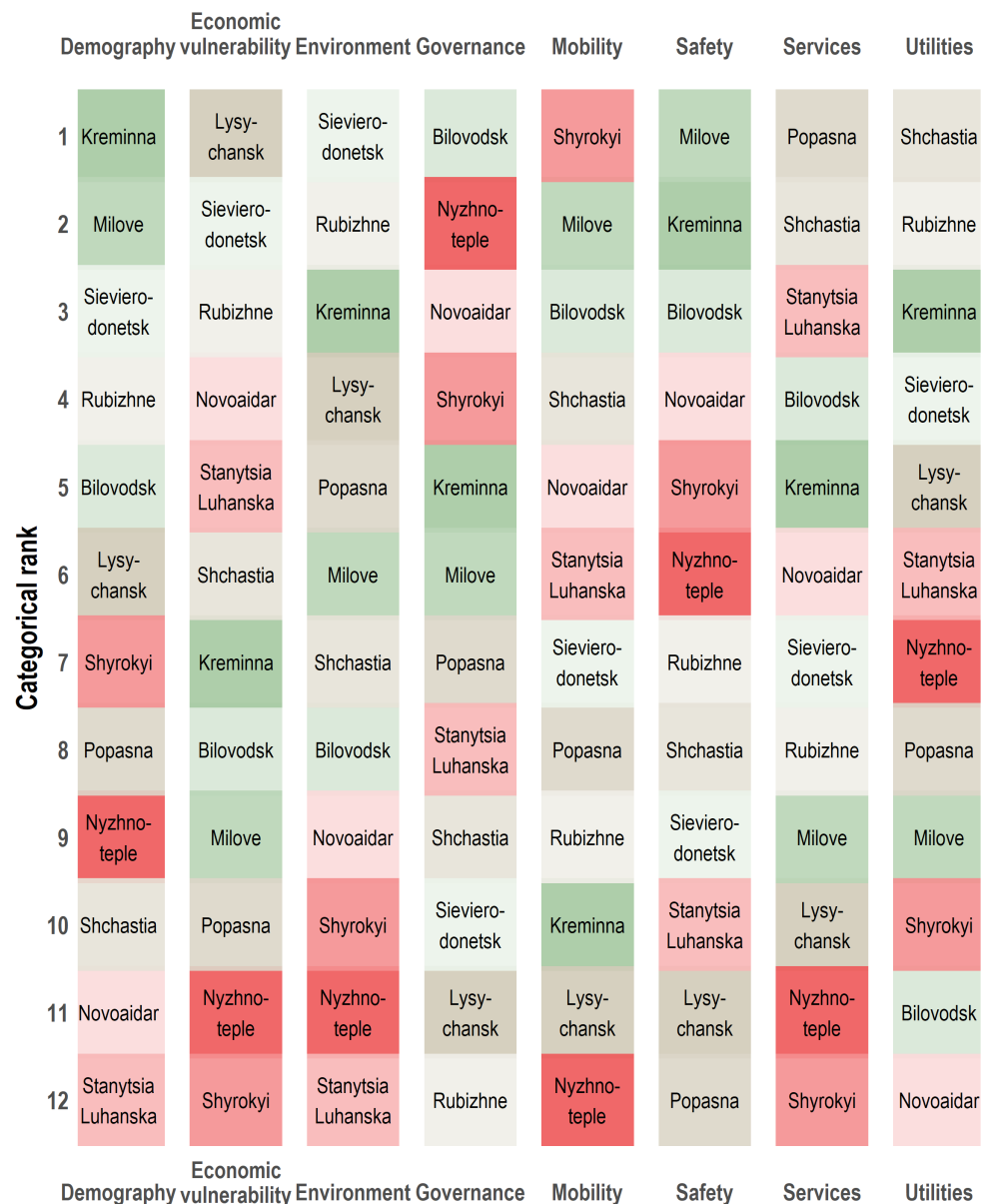
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MAP 1. Interactive map: Overview of assessed hromadas in Donetsk Oblast (click on hromadas to skip to the hromada profile in this document)



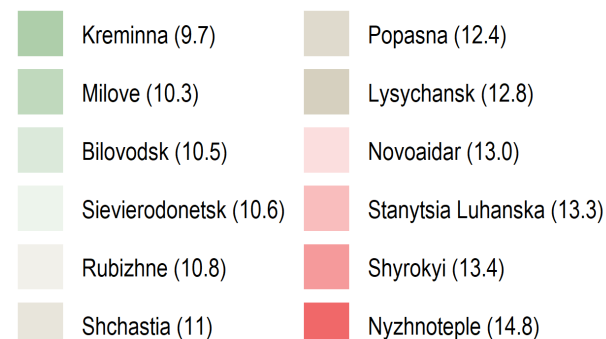
CROSS-HROMADA VULNERABILITY COMPARISON

Luhansk oblast



This cross-hromada comparison chart illustrates the ranking of hromadas along 8 key categories, built with indicators collected via the household survey as shown in Table 1 and broken down in Table 2 on page 9. The “overall vulnerability index” below shows the average score of each hromada across all categories (all weighted equally); and determines the colour of the hromada tile. For instance, Nyzhnoteple was found to be the most vulnerable hromada across all category while Kreminna was the least vulnerable. Within each column or category, hromadas are sorted according to their position within the target categories. For instance, Lysychansk is ranked first in terms of economic vulnerability, fourth in terms of environment, fifth in terms of utilities; while it is ranked in second last position in terms of safety, mobility and governance.

Overall vulnerability index



* % of the population reportedly having at least one of the following vulnerabilities: pensioner, disability (with or without status), chronic illness

** According to HH satisfaction with the level of cleanup in their community

TABLE 1: Composition of categories

DEMOGRAPHY	Population age
	Displacement
	Disabilities
	Vulnerabilities*
ECONOMIC VULNERABILITY	Healthcare expenditure
	Unemployment
	Indebtedness
	Level of income
ENVIRONMENT	Education
	Waste management
	Sewage management
	Environmental concerns
GOVERNANCE	Community cleanup**
	Trust in police
	Civic engagement
	Decentralization
MOBILITY	Trust in local government
	Economic mobility
	Frequency of movement
	Public transportation
SAFETY	Access to health facilities
	Safety to school
	General safety
	Conflict-related threats
SERVICES	Education services
	Healthcare services
	Administrative services
	Social services
UTILITIES	Financial services
	Roads
	Electricity provision
	Water provision
	Heating provision

BILOVODSK HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **385** household surveys in the hromada center, **394** in the hromada periphery representing **2,000** household members, **89** interviews with facility key informants (FKIs) and **95** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|---------------------------|-------------------------|
| 1. Armed conflict | 1. Armed conflict |
| 2. Employment | 2. Employment |
| 3. Affordability of goods | 3. Access to healthcare |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Streets and roads repairs |
| 2. Streets and roads repairs | 2. Reduce unemployment |
| 3. Improving all services | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|------------|
| 1. Roads | 1. Roads |
| 2. Gas | 2. Heating |

Center Periphery Overall

ECONOMIC SECURITY



21% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

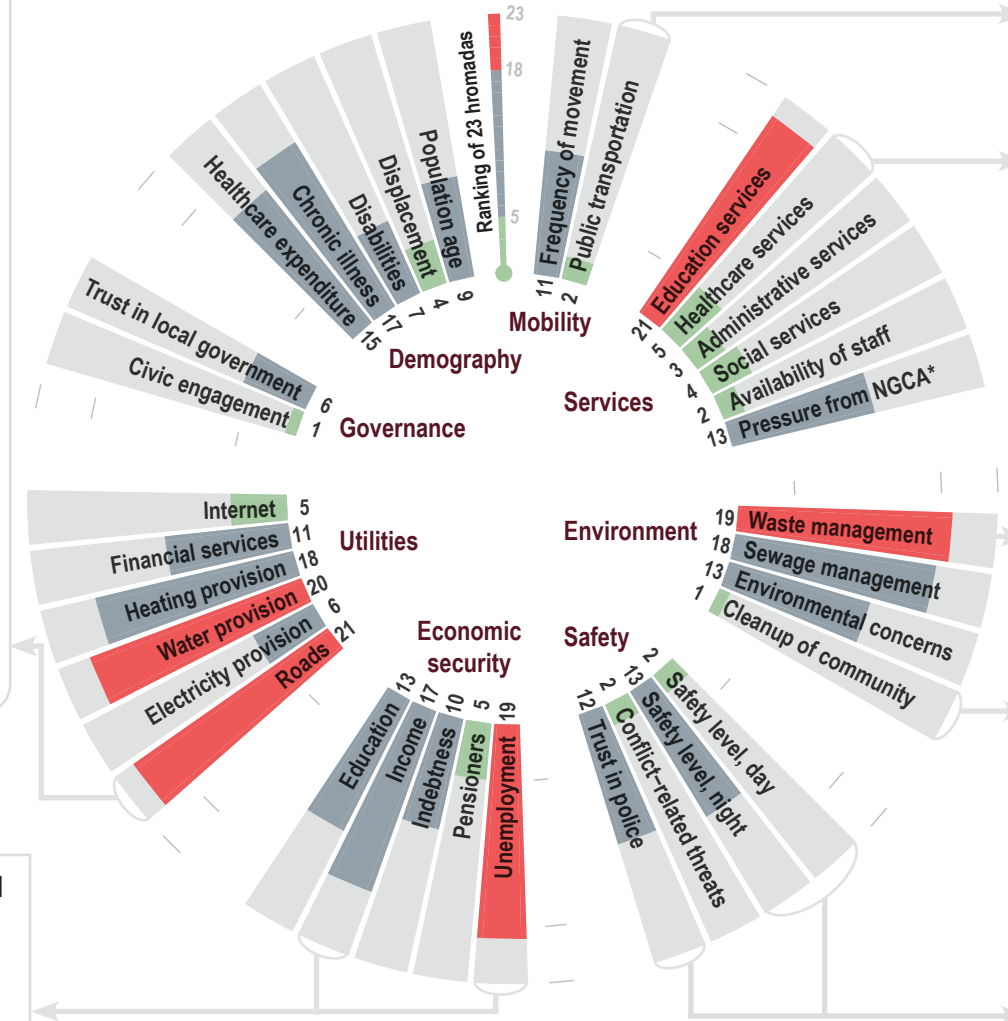
24% of the population* (16+) were **employed**

Agriculture **35%**
Services **28%**
Education **9%**

73% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (17% in center, and 20% in periphery)



of households were reportedly **dissatisfied with the provision of healthcare** (43% in center, and 47% in periphery)



ENVIRONMENT

of households who **don't have access to waste management services**, (28% in center, and 94% in periphery)

of households reported being **dissatisfied with the level of cleanup in their community** (10% in center and 20% in periphery)



PERCEIVED SAFETY

of households reported **trusting police** in their settlement (while 32% did not, and 34% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	2%	→	Drunk people
Night	40%	→	Lack of lighting



KREMINNA HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **392** household surveys in the hromada center, **363** in the hromada periphery representing **1,790** household members, **65** interviews with facility key informants (FKIs) and **33** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|--------------------------|
| 1. Employment | 1. Access to healthcare |
| 2. Quality of healthcare | 2. Employment |
| 3. Access to healthcare | 3. Quality of healthcare |



Most commonly suggested intervention priorities by households:

- | | |
|---------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Improving all services | 2. Improving all services |
| 3. Streets and roads | 3. Streets and roads repairs |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------------------------|
| 1. Roads | 1. Roads |
| 2. Gas | 2. Recreational facilities |

Center Periphery Overall

ECONOMIC SECURITY



19% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

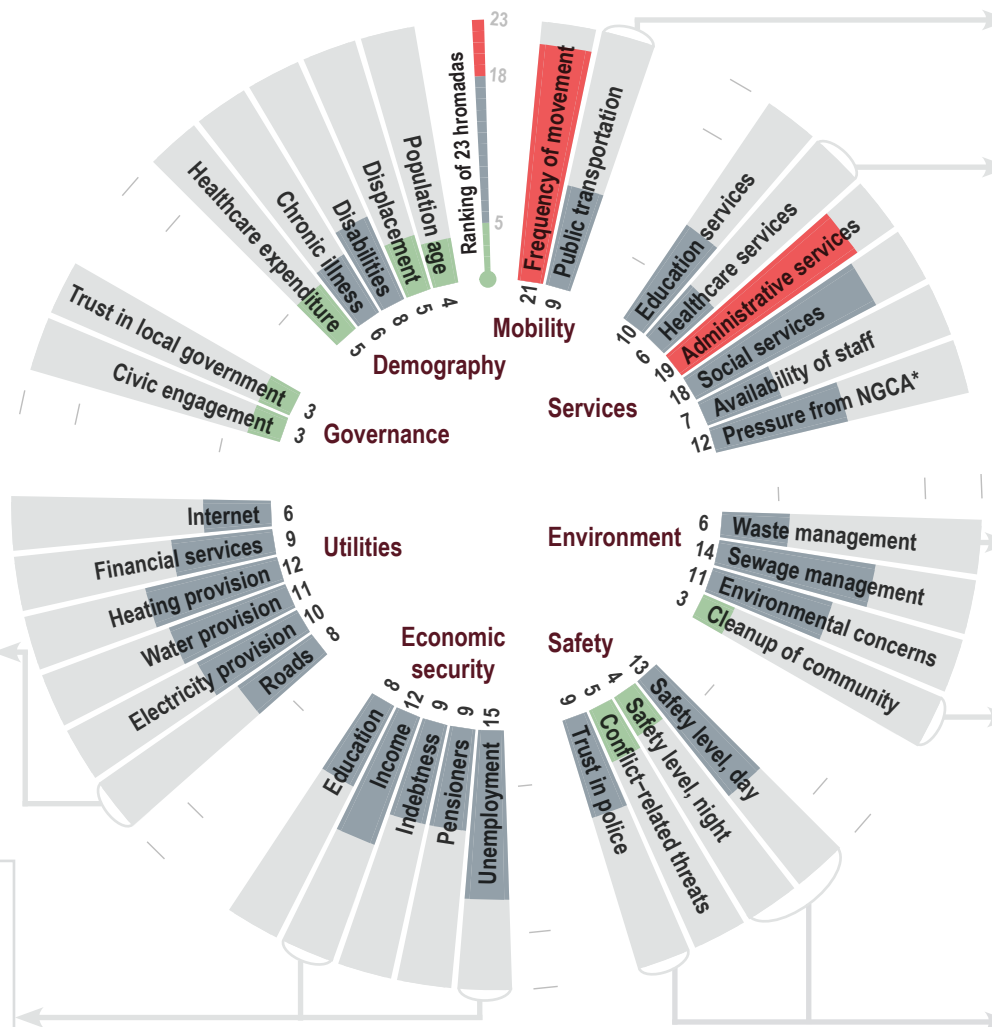
28% of the population* (16+) were **employed**

Services **39%**
Industry **9%**
Agriculture **9%**

63% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (18% in center, and **31%** in periphery)



of households were reportedly **dissatisfied with the provision of healthcare** (38% in center, and **60%** in periphery)



ENVIRONMENT

11% of households who **don't have access to waste management services**, (5% in center, and **31%** in periphery)

13% of households reported being **dissatisfied with the level of cleanup in their community** (10% in center and **23%** in periphery)



PERCEIVED SAFETY

40% of households reported **trusting police** in their settlement (while 30% did not, and 30% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	5%	→	Stray dogs
Night	28%	→	Drunk people



LYSYCHANSK HROMADA OVERVIEW

Findings are based on data collected between September and December 2020, via **403** household surveys in the hromada center, **395** in the hromada periphery representing **1,673** household members, **113** interviews with facility key informants (FKIs) and **62** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative. Missing findings originate from the different questionnaires that were administered for round 1 hromadas (see also methodological annex).



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Most commonly reported concerns by households:

- | | |
|---------------------------|--------------------------|
| 1. Quality of healthcare | 1. Quality of healthcare |
| 2. Affordability of goods | 2. Access to healthcare |
| 3. Access to healthcare | 3. Employment |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------|
| 1. Roads | 1. Roads |
| 2. Water | 2. Water |

Center Periphery Overall

ECONOMIC SECURITY



10% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

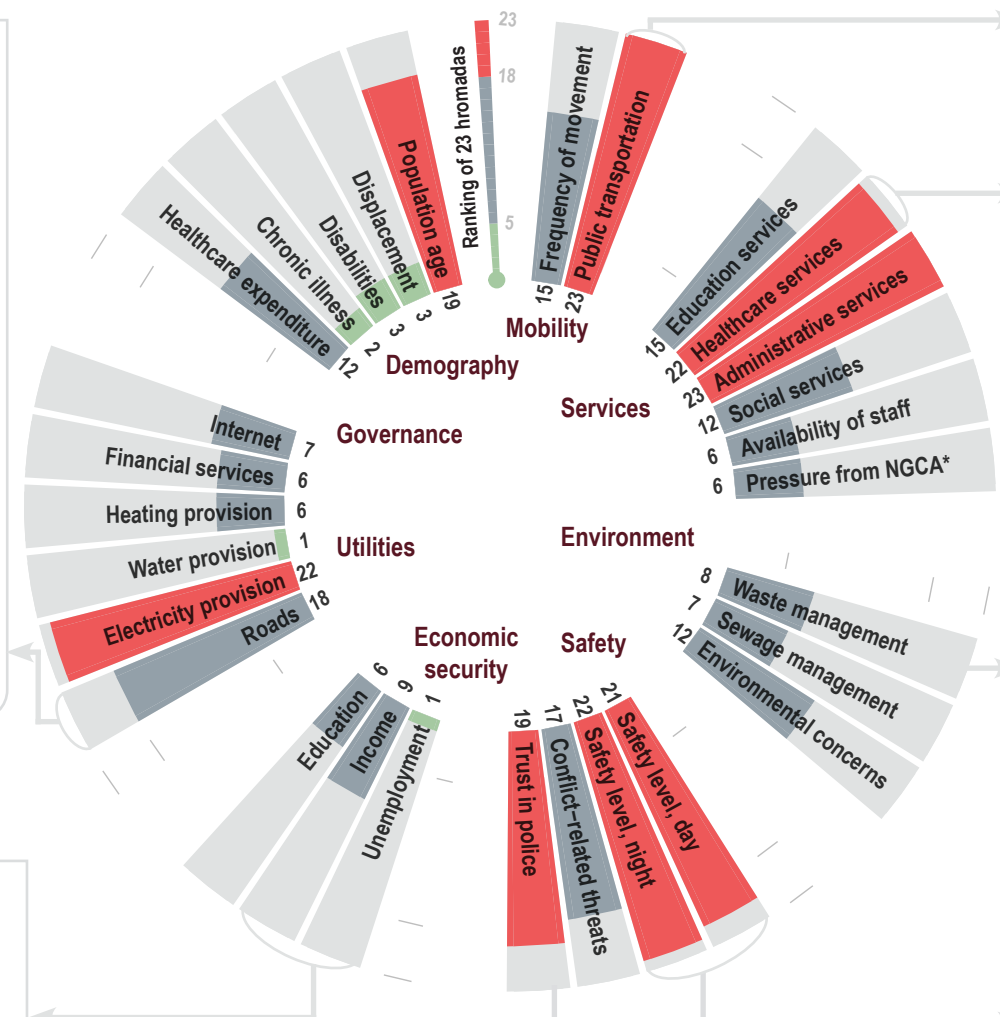
Services **34%**
Industry **13%**
Education **11%**

30% of the population* (16+) were **employed**

60% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (59% in center, and 40% in periphery)



70% of households were reportedly **dissatisfied with the provision of healthcare** (72% in center, and 69% in periphery)



ENVIRONMENT

19% of households who **don't have access to waste management services**, (16% in center, and 34% in periphery)



PERCEIVED SAFETY

34% of households reported **trusting police** in their settlement (while 40% did not, and 26% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	14%	→	Lack sidewalks	✖
Night	56%	→	Lack of lighting	✖



MILOVE HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **374** household surveys in the hromada center, **373** in the hromada periphery representing **1,851** household members, **63** interviews with facility key informants (FKIs) and **75** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|-------------------------|
| 1. Quality of healthcare | 1. Transportation |
| 2. Access to healthcare | 2. Access to healthcare |
| 3. Employment | 3. Employment |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Streets and roads repairs | 2. Streets and roads repairs |
| 3. Improving all services | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------------------------|----------------------------|
| 1. Roads | 1. Roads |
| 2. Recreational facilities | 2. Recreational facilities |

Center Periphery Overall

ECONOMIC SECURITY



21% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

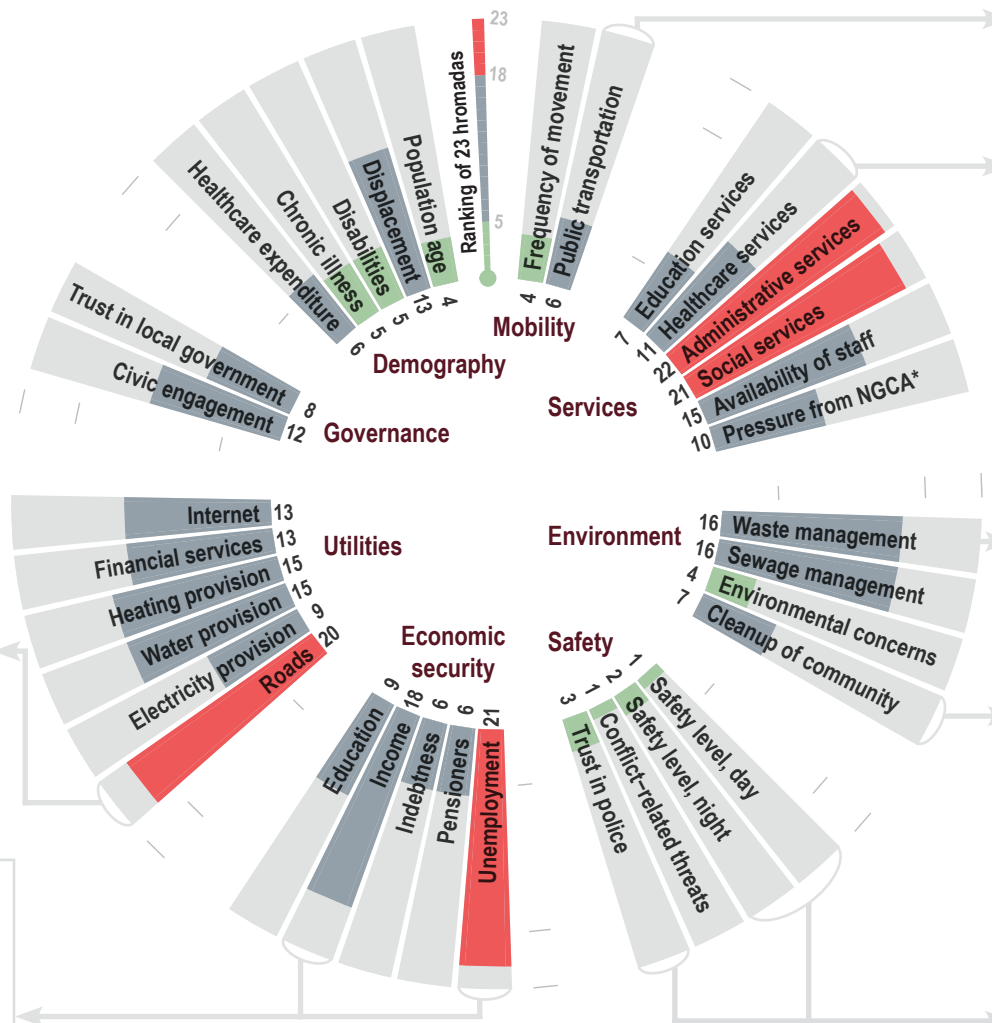
24% of the population* (16+) were **employed**

Services **32%**
Agriculture **26%**
Education **10%**

73% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (19% in center, and **26%** in periphery)



50% of households were reportedly **dissatisfied with the provision of healthcare** (54% in center, and **47%** in periphery)



ENVIRONMENT

62% of households who **don't have access to waste management services**, (3% in center, and **91%** in periphery)

25% of households reported being **dissatisfied with the level of cleanup in their community** (26% in center and **25%** in periphery)



PERCEIVED SAFETY

48% of households reported **trusting police** in their settlement (while 22% did not, and 30% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	2%	→	Stray dogs
Night	22%	→	Lack of lighting



NOVOAIDAR HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **383** household surveys in the hromada center, **427** in the hromada periphery representing **1,952** household members, **76** interviews with facility key informants (FKIs) and **100** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|---------------------------|
| 1. Quality of healthcare | 1. Armed conflict |
| 2. Employment | 2. Access to healthcare |
| 3. Armed conflict | 3. Affordability of goods |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Improving all services | 2. Streets and roads repairs |
| 3. Streets and roads repairs | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|------------|------------|
| 1. Heating | 1. Roads |
| 2. Roads | 2. Heating |

Center Periphery Overall

ECONOMIC SECURITY



17% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

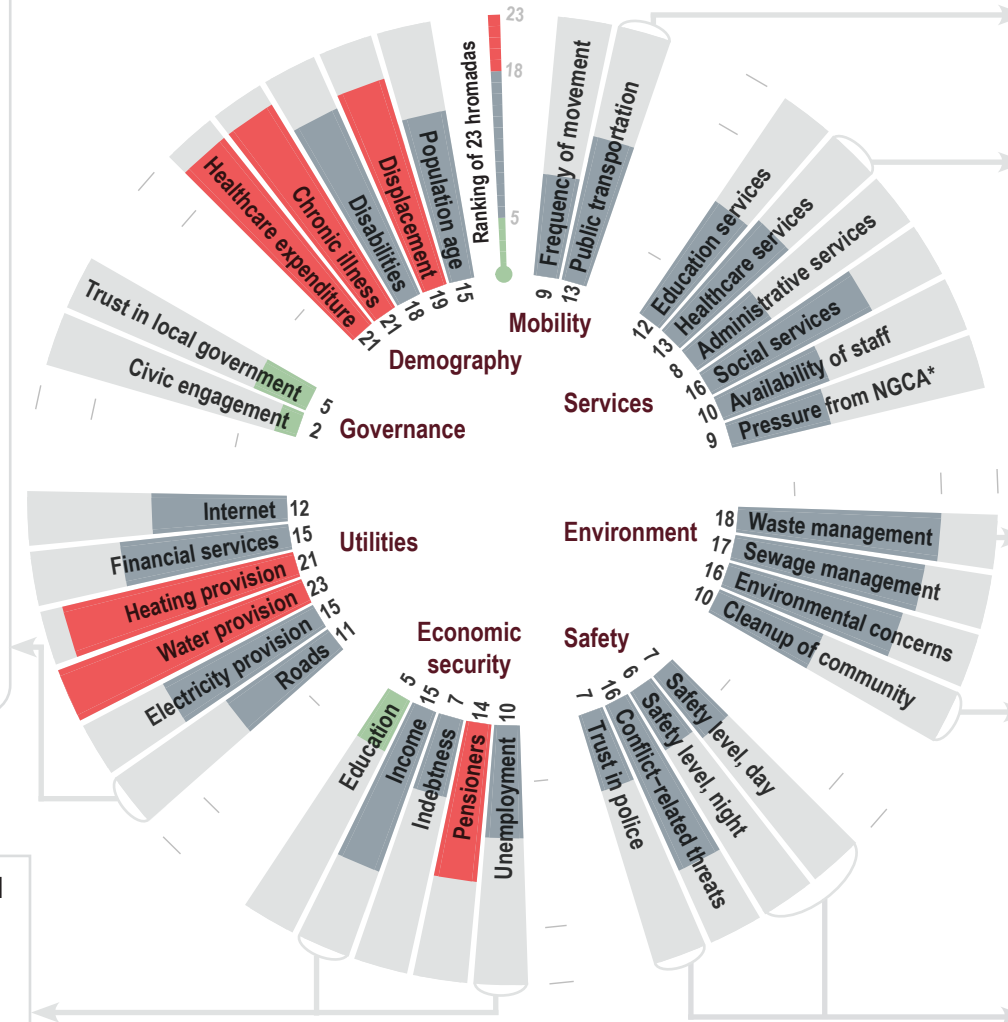
23% of the population* (16+) were **employed**

Services **31%**
Agriculture **24%**
Education **14%**

71% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (16% in center, and 36% in periphery)



52% of households were reportedly **dissatisfied with the provision of healthcare** (56% in center, and 48% in periphery)



ENVIRONMENT

64% of households who **don't have access to waste management services**, (15% in center, and 87% in periphery)

32% of households reported being **dissatisfied with the level of cleanup in their community** (19% in center and 37% in periphery)



PERCEIVED SAFETY

of households reported **trusting police** in their settlement (while 26% did not, and 35% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	3%	→	Stray dogs	✖
Night	35%	→	Lack of lighting	✖



NYZHNOTEPL HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **72** household surveys in the hromada center, **155** in the hromada periphery representing **566** household members, **24** interviews with facility key informants (FKIs) and **33** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|---------------------------|-------------------------|
| 1. Armed conflict | 1. Access to healthcare |
| 2. Affordability of goods | 2. Employment |
| 3. Access to healthcare | 3. Armed conflict |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Improving lighting | 2. Streets and roads repairs |
| 3. Streets and roads repairs | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|------------|----------|
| 1. Roads | 1. Waste |
| 2. Heating | 2. Roads |

Center Periphery Overall

ECONOMIC SECURITY



19% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

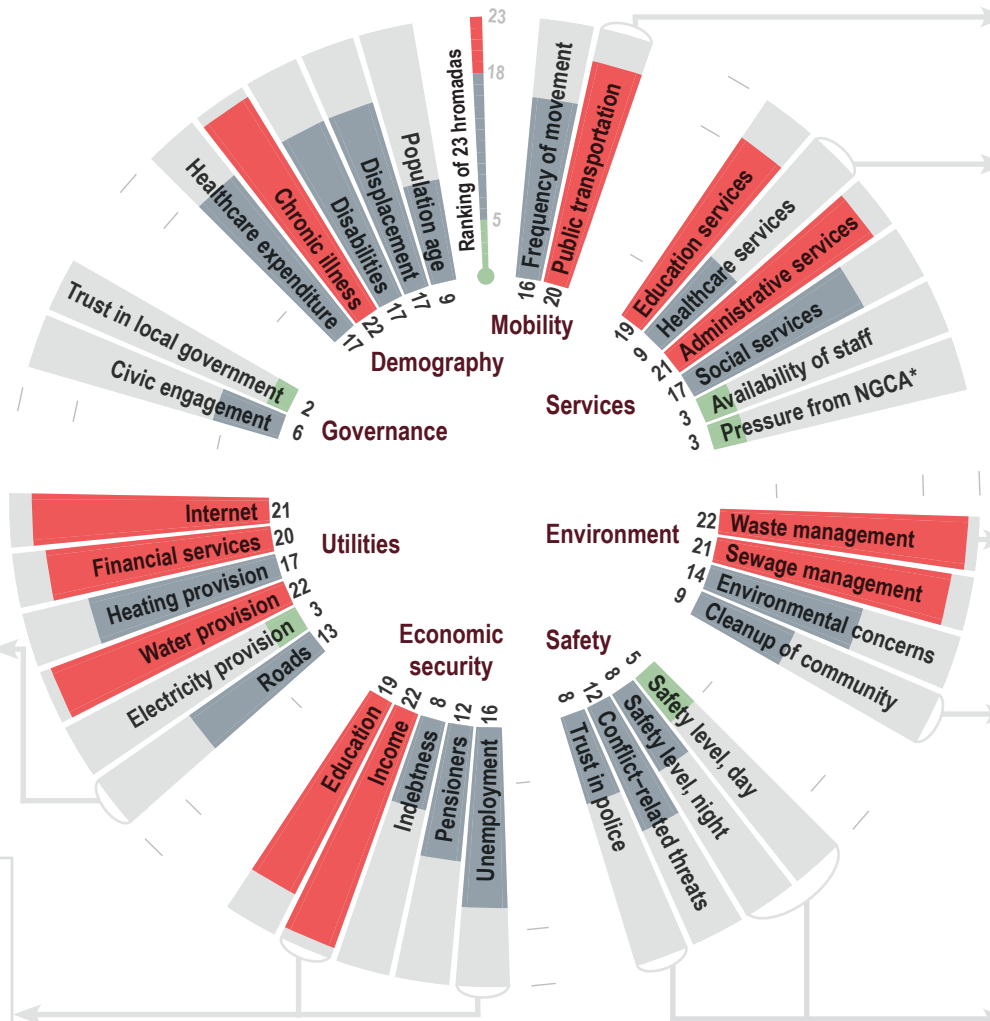
24% of the population* (16+) were **employed**

Services **32%**
Agriculture **32%**
Education **10%**

77% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (40% in center, and 32% in periphery)



of households were reportedly **dissatisfied with the provision of healthcare** (51% in center, and 48% in periphery)



ENVIRONMENT

of households who **don't have access to waste management services**, (96% in center, and 95% in periphery)

of households reported being **dissatisfied with the level of cleanup in their community** (25% in center and 31% in periphery)



PERCEIVED SAFETY

of households reported **trusting police** in their settlement (while 29% did not, and 31% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	4%	→	Stray dogs
Night	36%	→	Lack of lighting



POPASNA HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **356** household surveys in the hromada center, **355** in the hromada periphery representing **1,553** household members, **57** interviews with facility key informants (FKIs) and **40** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|-------------------------|
| 1. Quality of healthcare | 1. Transportation |
| 2. Access to healthcare | 2. Access to healthcare |
| 3. Employment | 3. Employment |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Streets and roads repairs |
| 2. Improving all services | 2. Reduce unemployment |
| 3. Streets and roads repairs | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------------------------|
| 1. Waste | 1. Roads |
| 2. Water | 2. Recreational facilities |

Center Periphery Overall

ECONOMIC SECURITY



16% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

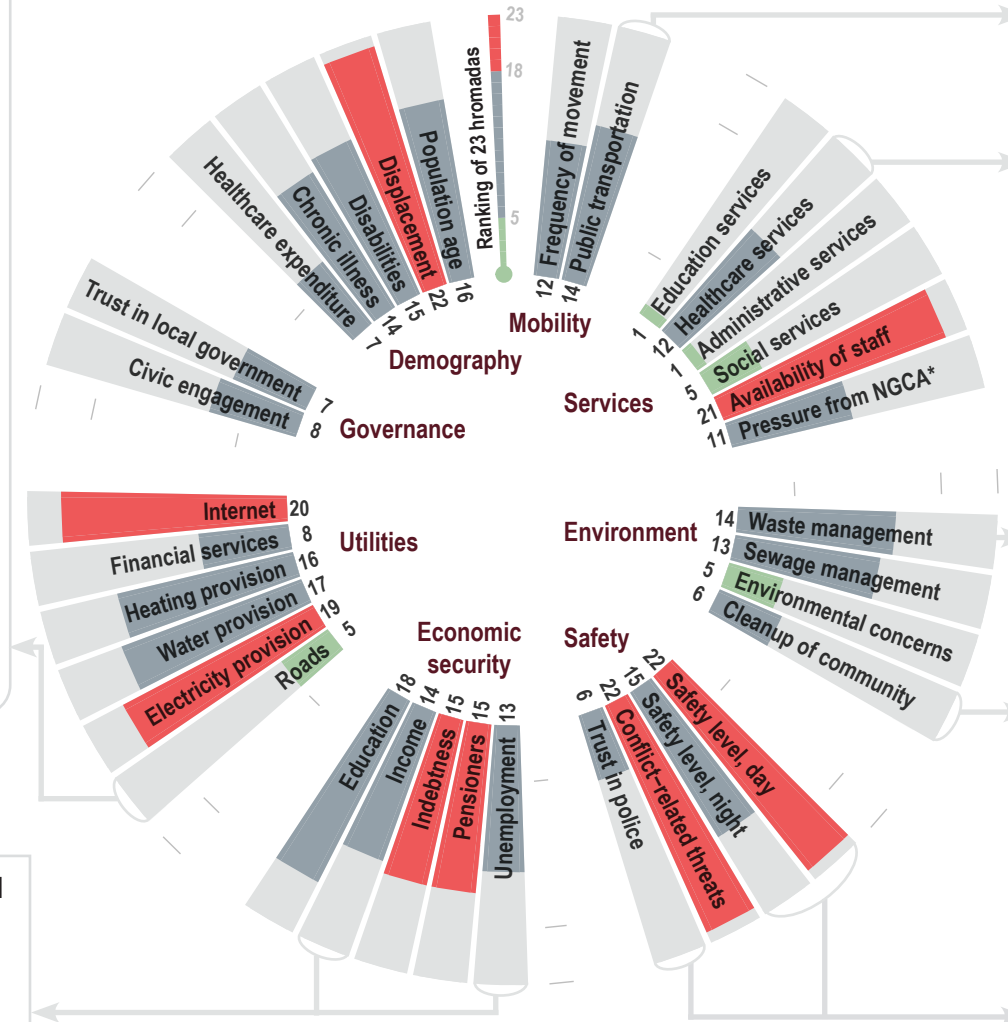
27% of the population* (16+) were **employed**

Services **37%**
Industry **17%**
Municipal services **9%**

66% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (20% in center, and 33% in periphery)



52% of households were reportedly **dissatisfied with the provision of healthcare** (55% in center, and 48% in periphery)



ENVIRONMENT

19% of households who **don't have access to waste management services**, (6% in center, and 85% in periphery)

16% of households reported being **dissatisfied with the level of cleanup in their community** (12% in center and 36% in periphery)



PERCEIVED SAFETY

46% of households reported **trusting police** in their settlement (while 28% did not, and 26% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	12%	→	Day shelling
Night	38%	→	Stray dogs



RUBIZHNE HROMADA OVERVIEW

Findings are based on data collected between September and December 2020, via **402** household surveys in the hromada center, **168** in the hromada periphery representing **1,254** household members, **57** interviews with facility key informants (FKIs) and **15** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative. Missing findings originate from the different questionnaires that were administered for round 1 hromadas (see also methodological annex).



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Most commonly reported concerns by households:

- | | |
|---------------------------|---------------------------|
| 1. Quality of health-care | 1. Access to healthcare |
| 2. Access to healthcare | 2. Quality of healthcare |
| 3. Affordability of goods | 3. Affordability of goods |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------|
| 1. Roads | 1. Roads |
| 2. Waste | 2. Waste |

Center Periphery Overall

ECONOMIC SECURITY



12% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

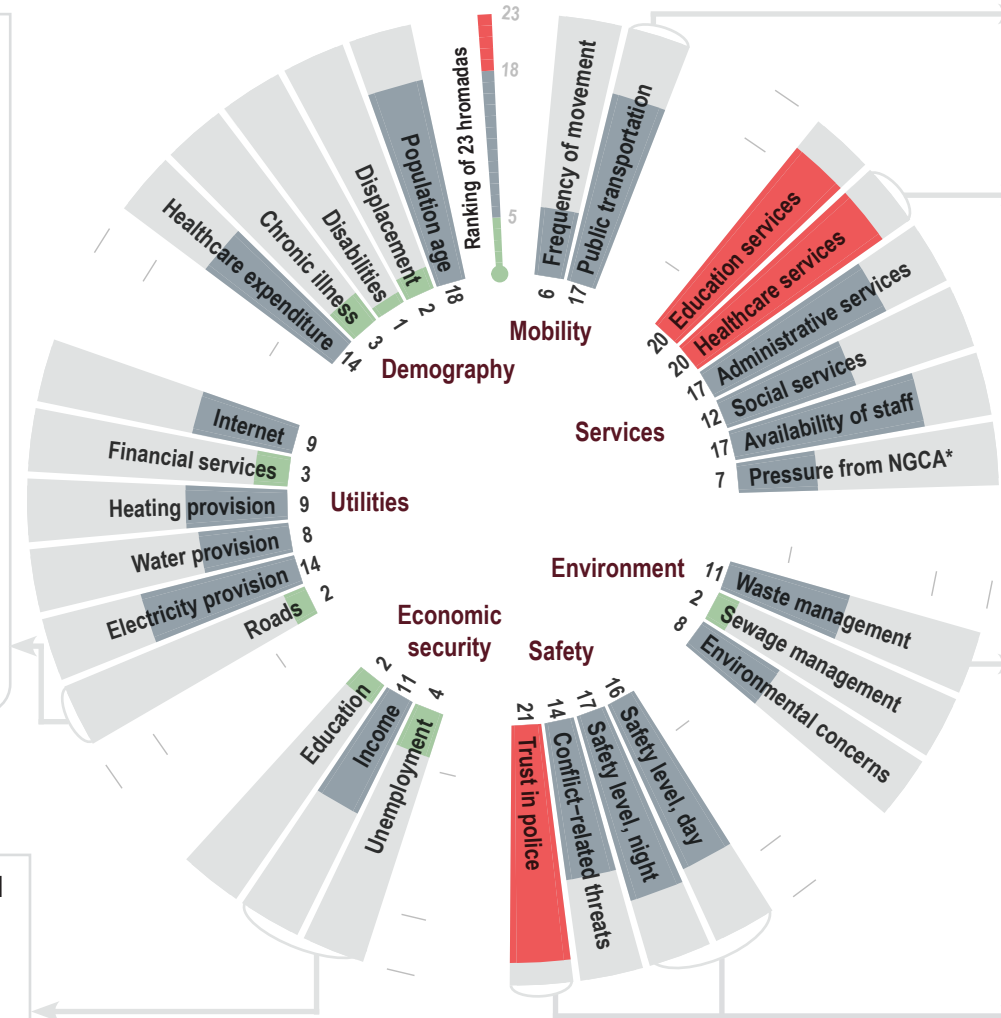
33% of the population* (16+) were **employed**

Services **36%**
Industry **25%**
Construction **11%**

61% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (30% in center, and 30% in periphery)



59% of households were reportedly **dissatisfied with the provision of healthcare** (58% in center, and 63% in periphery)



ENVIRONMENT

8% of households who **don't have access to waste management services**, (3% in center, and 96% in periphery)



PERCEIVED SAFETY

of households reported **trusting police** in their settlement (while 44% did not, and 23% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	8%	→	Stray dogs	✖
Night	46%	→	Drunk people	✖



SHCHASTIA HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **233** household surveys in the hromada center, **265** in the hromada periphery representing **1,079** household members, **30** interviews with facility key informants (FKIs) and **26** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|--------------------------|
| 1. Employment | 1. Armed conflict |
| 2. Quality of healthcare | 2. Employment |
| 3. Armed conflict | 3. Quality of healthcare |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Improving all services | 2. Streets and roads repairs |
| 3. Streets and roads repairs | 3. Improving all services |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------------------------|----------|
| 1. Recreational facilities | 1. Roads |
| 2. Roads | 2. Gas |

Center Periphery Overall

ECONOMIC SECURITY



15% of the population* (16+) were **unemployed**

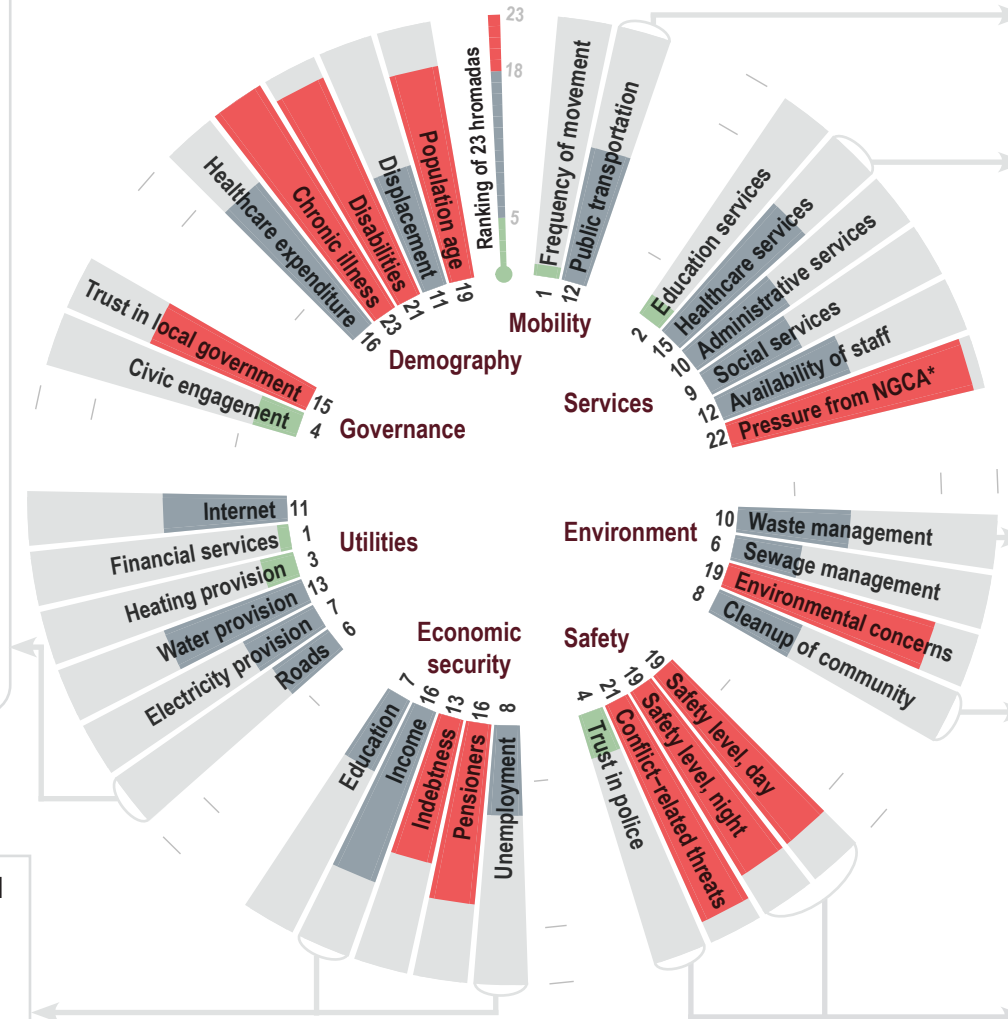
Most commonly reported employment sectors in which members were employed:

Services **36%**
Industry **16%**
Education **11%**

70% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (18% in center, and 32% in periphery)



52% of households were reportedly **dissatisfied with the provision of healthcare** (44% in center, and 59% in periphery)



ENVIRONMENT

25% of households who **don't have access to waste management services**, (1% in center, and 50% in periphery)

24% of households reported being **dissatisfied with the level of cleanup in their community** (4% in center and 45% in periphery)



PERCEIVED SAFETY

40% of households reported **trusting police** in their settlement (while 23% did not, and 37% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	7%	→	Day shelling
Night	43%	→	Lack of lighting



SHYROKYI HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **36** household surveys in the hromada center, **99** in the hromada periphery representing **350** household members, **18** interviews with facility key informants (FKIs) and **41** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|-------------------------|
| 1. Employment | 1. Transportation |
| 2. Access to healthcare | 2. Armed conflict |
| 3. Quality of healthcare | 3. Access to healthcare |



Most commonly suggested intervention priorities by households:

- | | |
|------------------------------|------------------------------|
| 1. Streets and roads repairs | 1. Streets and roads repairs |
| 2. Reduce unemployment | 2. Reduce unemployment |
| 3. Improving all services | 3. Improving the lighting |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------|
| 1. Roads | 1. Waste |
| 2. Water | 2. Roads |

Center Periphery Overall

ECONOMIC SECURITY



24% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

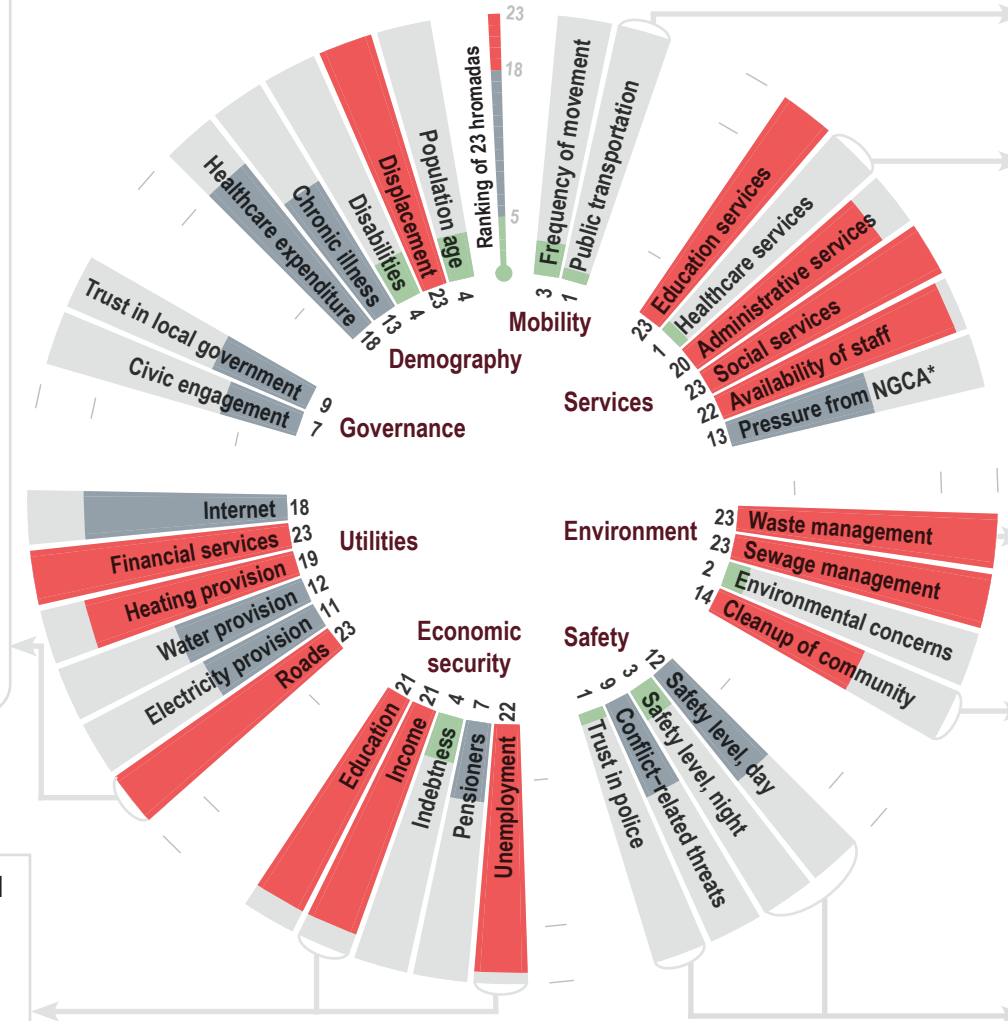
18% of the population* (16+) were **employed**

Agriculture **37%**
Services **29%**
Education **13%**

75% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (22% in center, and 8% in periphery)



36% of households were reportedly **dissatisfied with the provision of healthcare** (33% in center, and 38% in periphery)



ENVIRONMENT

99% of households who **don't have access to waste management services**, (100% in center, and 98% in periphery)

38% of households reported being **dissatisfied with the level of cleanup in their community** (56% in center and 31% in periphery)



PERCEIVED SAFETY

42% of households reported **trusting police** in their settlement (while 14% did not, and 44% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	6%	→	Stray dogs	⊗
Night	24%	→	Lack of lighting	⊗



SIEVIERODONETSK HROMADA OVERVIEW

Findings are based on data collected between September and December 2020, via 403 household surveys in the hromada center, 219 in the hromada periphery representing 1,333 household members, 97 interviews with facility key informants (FKIs) and 43 community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative. Missing findings originate from the different questionnaires that were administered for round 1 hromadas (see also methodological annex).



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Most commonly reported concerns by households:

- | | |
|---------------------------|---------------------------|
| 1. Quality of healthcare | 1. Quality of healthcare |
| 2. Access to healthcare | 2. Access to healthcare |
| 3. Affordability of goods | 3. Affordability of goods |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|------------|----------------------------|
| 1. Roads | 1. Roads |
| 2. Heating | 2. Recreational facilities |

Center Periphery Overall

ECONOMIC SECURITY



13% of the population* (16+) were **unemployed**

Most commonly reported employment sectors in which members were employed:

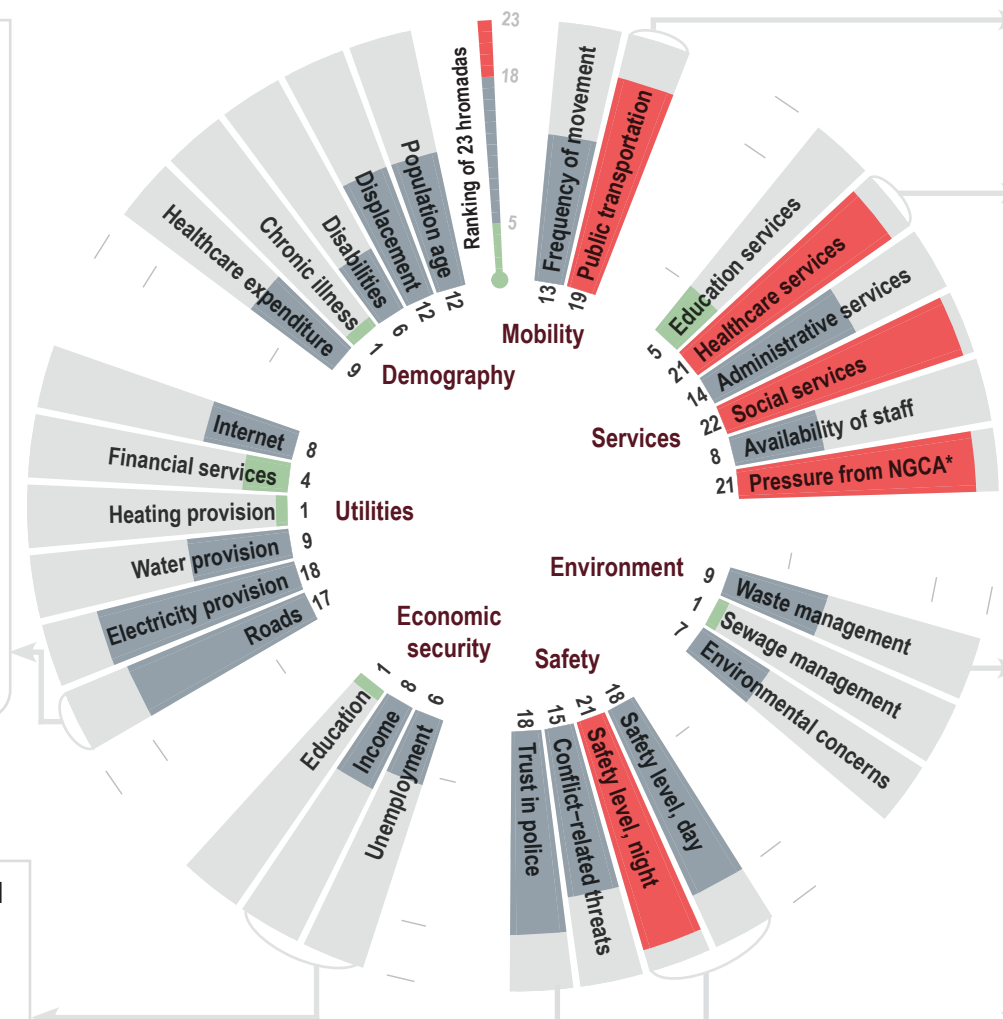
31% of the population* (16+) were **employed**

Services **42%**
Industry **19%**
Construction **8%**

59% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (32% in center, and 37% in periphery)



63% of households were reportedly **dissatisfied with the provision of healthcare** (65% in center, and 58% in periphery)



ENVIRONMENT

7% of households who **don't have access to waste management services**, (0% in center, and 73% in periphery)



PERCEIVED SAFETY

37% of households reported **trusting police** in their settlement (while 37% did not, and 26% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:

Day	7%	→	Stray dogs
Night	51%	→	Drunk people



STANYTSIA LUHANSKA HROMADA OVERVIEW

Findings are based on data collected between June and September 2020, via **391** household surveys in the hromada center, **268** in the hromada periphery representing **1,423** household members, **57** interviews with facility key informants (FKIs) and **37** community representative KIs. Household level findings are representative at the hromada level with a 95% confidence level and a 5% margin of error, while (F)KI findings are indicative.



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Most commonly reported concerns by households:

- | | |
|--------------------------|-------------------------|
| 1. Quality of healthcare | 1. Employment |
| 2. Access to healthcare | 2. Access to healthcare |
| 3. Employment | 3. Armed conflict |



Most commonly suggested intervention priorities by households:

- | | |
|---------------------------|------------------------------|
| 1. Reduce unemployment | 1. Reduce unemployment |
| 2. Improving all services | 2. Improving all services |
| 3. Streets and roads | 3. Streets and roads repairs |



Types of utilities households most commonly reported being dissatisfied with:

- | | |
|----------|----------|
| 1. Roads | 1. Waste |
| 2. Waste | 2. Roads |

Center Periphery Overall

ECONOMIC SECURITY



18% of the population* (16+) were **unemployed**

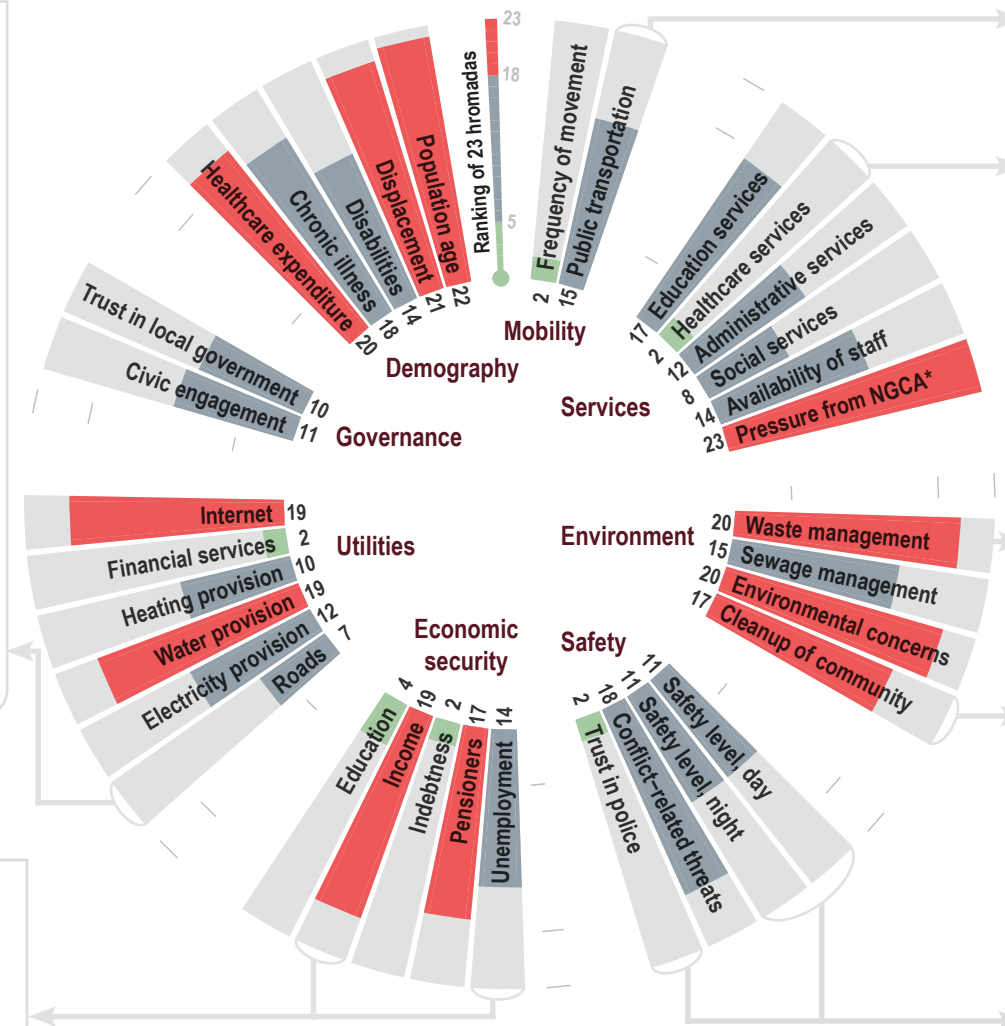
Most commonly reported employment sectors in which members were employed:

Services **46%**
Education **10%**
Agriculture **10%**

74% of the working-age population* (16+) had an average monthly income of **less than 4,000 UAH**



* % of working-age HH members



The graph above summarizes selected hromada-level indicators as reported through household and facility surveys and grouped into 8 domains. Indicators are shown as a ranked comparison against the 23 sampled hromadas included in this assessment: the longer the bar, the lower the hromada is ranked. A **red colour** indicates that the hromada is ranked among the 5 lowest-scoring hromadas on a particular indicator, and a **green colour** indicates that the hromada is ranked among the 5 highest-scoring hromadas. Numbers inside the circle display the actual ranking of the hromada for each indicator.

* Non-government controlled areas

of households reported being **dissatisfied with the public transportation** in their settlement (27% in center, and **29%** in periphery)



40% of households were reportedly **dissatisfied with the provision of healthcare** (41% in center, and **40%** in periphery)



ENVIRONMENT

66% of households who **don't have access to waste management services**, (46% in center, and **88%** in periphery)

45% of households reported being **dissatisfied with the level of cleanup in their community** (36% in center and **54%** in periphery)



PERCEIVED SAFETY

47% of households reported **trusting police** in their settlement (while 19% did not, and 34% were indifferent)



% of respondents reporting feeling unsafe and most commonly reported reason why:





Day	6%	→	Day shelling
Night	41%	→	Lack of lighting



OVERVIEW OF ASSESSED HROMADAS

INDICATORS	OVERALL	Bilovodsk Hromada	Kreminna Hromada	Lysychansk Hromada	Milove Hromada	Novoaidar Hromada	Nyzhnoteply Hromada	Popasna Hromada	Rubizhne Hromada	Shchastia Hromada	Shyrokyi Hromada	Sievierodonetsk Hromada	Stanytsia Luhanska Hromada
Median age of the population	46	45	44	52	44	48	45	49	50	52	44	46	54
% of IDPs amongst the population (with and without status)	5%	3%	4%	3%	7%	8%	7%	9%	3%	6%	10%	7%	9%
% of population with a disability	8%	7%	8%	6%	7%	10%	10%	10%	6%	12%	7%	7%	10%
% of population with a chronic illness	17%	24%	16%	13%	15%	27%	31%	21%	14%	31%	21%	11%	25%
Average amount of UAH spent on medical care over the last three months	2045	2279.2	1804	2067	1842	2505	2371	1890	2194	2297	2393	1902	2417
% of population reportedly unemployed	15%	20%	19%	10%	21%	16%	19%	17%	12%	16%	24%	13%	17%
% of population reportedly pensioners	46%	43%	46%	NA*	44%	48%	48%	53%	NA*	56%	44%	NA*	57%
% of population reportedly having debts	21%	21%	21%	NA*	18%	19%	19%	24%	NA*	24%	17%	NA*	16%
% of population with an average reported monthly income of less than 4,000 UAH	65%	71%	66%	63%	72%	70%	78%	70%	65%	71%	75%	63%	74%
% of population having completed higher&basic higher education	14%	15%	17%	18%	16%	20%	13%	14%	23%	17%	13%	29%	20%
% of population not having access to waste management services (who dispose of garbage on their own)	34%	61%	18%	25%	47%	53%	95%	45%	30%	27%	99%	26%	63%
% of population not having access to sewage management services (self-pumping, cleaning of pit-latrines)	57%	87%	77%	57%	80%	85%	92%	74%	41%	47%	99%	38%	79%
% of population not experiencing any environmental concern in their settlement	44%	43%	45%	44%	47%	37%	42%	47%	46%	35%	54%	46%	28%
Most commonly reported environmental concern in the settlement	Illegal landfills	Illegal landfills	Illegal landfills	Water pollution	Illegal landfills	Illegal landfills	Illegal landfills	Illegal landfills	Air pollution	Illegal landfills	Illegal landfills	Air pollution	Illegal landfills
% of population dissatisfied with level of cleanup in their community	26%	15%	17%	NA*	25%	29%	29%	24%	NA*	26%	38%	NA*	43%
% of respondents reporting not trusting police services in their settlements	34%	22%	23%	NA*	34%	23%	29%	30%	NA*	26%	30%	NA*	33%
% of respondents believing that they cannot change anything in their community even if they tried	27%	31%	27%	NA*	33%	29%	26%	32%	NA*	43%	33%	NA*	37%
% of respondents reporting not trusting their local government to take care of them	43%	31%	47%	NA*	43%	42%	35%	47%	NA*	49%	37%	NA*	48%

*NA ("no answer") indicates questions that were not asked during Round 1 of data collection.

INDICATORS		OVERALL	Bilovodsk Hromada	Kreminna Hromada	Lysy- chansk Hromada	Milove Hromada	Novoaidar Hromada	Nyzhnoteple Hromada	Popasna Hromada	Rubizhne Hromada	Shchastia Hromada	Shyrokyi Hromada	Sieviero- donetsk Hromada	Stanytsia Luhanska Hromada
	% of respondents reporting feeling unsafe during the day	8%	2%	6%	12%	2%	4%	4%	13%	7%	8%	6%	7%	6%
	% of respondents reporting feeling unsafe during the night	43%	41%	28%	52%	22%	34%	37%	42%	43%	44%	24%	46%	40%
	% of respondents not reporting a conflict-related threat as a concern	73%	94%	89%	71%	95%	74%	79%	28%	76%	60%	84%	74%	69%
	Most frequently reported conflict-related threat	Shelling	Shelling	Shelling	Shelling	Military presence	Shelling	Shelling	Shelling	Shelling	Shelling	Shelling	Shelling	Shelling
	% of working population not working in the area where they reside (16 or older)	20%	15%	24%	21%	12%	12%	21%	22%	18%	15%	11%	20%	16%
	% of population needing to go to other settlements at least once a week	25%	24%	32%	27%	17%	24%	28%	24%	21%	15%	17%	25%	16%
	% of respondents dissatisfied with public transportation	31%	18%	24%	49%	23%	26%	34%	26%	30%	26%	12%	34%	28%
	% of respondents reporting being dissatisfied with education services	14%	20%	13%	16%	13%	14%	18%	6%	19%	8%	38%	11%	17%
	% of respondents reporting being dissatisfied with healthcare services	56%	45%	47%	70%	50%	52%	49%	52%	59%	52%	36%	63%	40%
	% of respondents reporting being dissatisfied with administrative services	28%	20%	31%	39%	34%	23%	33%	19%	29%	25%	32%	28%	27%
	% of respondents reporting being dissatisfied with social services	17%	9%	22%	14%	28%	17%	19%	11%	14%	12%	37%	32%	12%
	% of facilities reportedly not having enough FTEs to manage the workload	26%	14%	22%	21%	29%	25%	16%	36%	33%	26%	39%	23%	28%
	% of facilities reportedly experiencing additional pressure due to NGCA residents	28%	28%	27%	18%	25%	25%	11%	27%	23%	52%	28%	41%	53%
	% of respondents reporting being dissatisfied with roads in their settlement	68%	86%	66%	80%	83%	70%	74%	58%	47%	61%	91%	78%	65%
	% of respondents reporting being dissatisfied with electricity provision in their settlement	28%	18%	23%	37%	23%	29%	16%	31%	27%	18%	24%	30%	25%
	% of respondents reporting being not connected to central water supply in their settlement	30%	81%	38%	6%	46%	92%	86%	55%	24%	44%	44%	27%	70%
	% of respondents reporting being not connected to central heating in their settlement	71%	91%	85%	75%	88%	95%	88%	88%	79%	57%	93%	35%	80%
	% of respondents reporting being dissatisfied with financial services	18%	18%	17%	16%	21%	23%	30%	16%	14%	8%	42%	14%	9%
	% of respondents reporting being not connected to internet network	39%	34%	36%	36%	40%	39%	53%	52%	37%	39%	50%	37%	52%

Methodological annex and disclaimer

The objective of this assessment and these factsheets is to enable the identification of vulnerable populations, as well as of response and service provision gaps within and across the 23 hromadas covered by this assessment. To that end, ACTED/IMPACT has conducted a large scale data collection exercise between September and December 2019 for Round 1 (Mariinka and Sievierodonetsk agglomerations), and June and September 2020 for Round 2 (all other hromadas). For more information on the rationale and background of the Hromada Vulnerability and Capacity Assessment, please visit the [AGORA Information Hub](#).

Assessment coverage

14,595 household surveys representing 33,902 household members: A quantitative investigation of service demand was conducted through household surveys, drawing on a structured survey that was principally focused on household barriers to accessing services and household satisfaction with the availability of services, as well as identifying which households were most vulnerable to disruptions of access (both due to conflict or to other conditions).

1,076 interviews with facility key informants: Facility representatives participated in semi-structured key informant interviews about core indicators on service delivery as well as challenges faced by their respective facility in providing comprehensive and quality services.

1,239 interviews with community representatives: Representatives from the community (elderly people, employed persons, and individuals working in local services) were randomly selected and then surveyed in order to acquire a general understanding about the area's general infrastructure and available services.

252 interviews with facility key informants providing GBV services: Representatives of facilities providing GBV services have participated in a semi-structured key informant interviews about the types of GBV cases, and barriers to service provision faced by their facility.

23 focus group discussions on GBV and domestic violence: In each of the 14 target areas, FGDs were conducted with a female group of 6-8 adult community members, to explore the level of awareness among women about GBV and domestic violence in their communities, access to general and specialized services for GBV survivors and specific challenges or barriers to accessing GBV services.



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Limitations of methodology

Not all facility representatives agreed to participate in the key informant interviews, which may limit the census approach on the facility level. Moreover, since most facility key informant findings are solely based on individuals' reported perceptions of the service providing facilities they work for, all facility key informant findings presented in this report should be considered as indicative only. Concerning the household surveys, for some subsets in the report, the confidence interval may be lower and should thus be considered as indicative only. Due to the sensitive nature of some questions included in the interview and survey tools, it is likely that some sensitive issues have been under-reported and remain under-represented in this report. In addition, findings on household members are based on reporting by proxy, and therefore are not reflective of the lived experiences of household members, but rather on the perception of the respondent reporting on them.

Note on reporting of household data: household data was collected on multiple levels. Findings about the "population" refer to the % of assessed household members (as reported by one respondent per household, by proxy) and are representative of the hromada population with a 95% confidence interval and a 5% margin of error for all hromadas and stratas, except for "Kurakhove periphery" and "Mariinka periphery" where the confidence interval is 95% with a 7% margin of error. However, findings related to a subset of this overall population may have a wider margin of error. Other questions were asked on an individual level directly to the survey respondent, these are reported on as % of respondents. Lastly, questions asked to households are reported as % of households.

BOX 1: UNITED NATIONS RECOVERY AND PEACEBUILDING PROGRAMME (UN RPP)

This assessment is part of the 5-year "EU Support to the East of Ukraine - Recovery, Peacebuilding and Governance" project, implemented by the UN RPP. The United Nations Recovery and Peacebuilding Programme (UN RPP) is being implemented by four United Nations agencies: the United Nations Development Programme (UNDP), the UN Entity for Gender Equality and the Empowerment of Women (UN Women), the United Nations Population Fund (UNFPA) and the Food and Agriculture Organization of the United Nations (FAO). Thirteen international partners support the Programme: the European Union (EU), the European Investment Bank (EIB), the U.S. Embassy in Ukraine, and the governments of Canada, Denmark, Germany, Japan, the Netherlands, Norway, Poland, Sweden, Switzerland & the UK.