

HUMANITARIAN SITUATION OVERVIEW OF SYRIA (HSOS)

AR-RAQQA CITY

Summer 2023| Urban household assessment

INTRODUCTION

The HSOS¹ Urban Household Assessment is a quarterly review of the humanitarian situation inside cities in Northeast Syria (NES). The assessment collects multi-sectoral information from host community and internally displaced households in Ar-Raqqa city. This situation overview presents findings on the access to services, living conditions, economic conditions, and priority needs across accessible areas in the city.

With a significant proportion of the humanitarian response that targets out of camp and host communities in NES located in urban areas,² the assessment addresses the need for comprehensive and regular information on the humanitarian conditions in cities where the impact of an increasingly complex crisis has hit hundreds of thousands.

Sustained economic deterioration and climate shocks resulting in unstable markets and worsening food and water access compound the pre-existing vulnerabilities of urban populations who face persistent insecurity, damaged infrastructure, and complex population dynamics.

To support sustainable interventions, a durable solutions lens was integrated during the design of the HSOS Urban Household Assessment, and indicators from the Syria Analytical Framework³ were included in the questionnaire. Given the low number of internally displaced persons (IDPs)⁴ in Ar-Raqqa city, this assessment provides representative data on all households residing in Ar-Raqqa city, without making a distinction between IDP and host community⁵ households.

The HSOS Urban Household Assessment is conducted in cooperation with the NES Forum. The complete multi-sectoral descriptive analysis can be accessed [online](#) or can be downloaded as an [excel file](#). All HSOS products remain accessible on the [REACH Resource Centre](#).

SYMBOLLOGY

- The indicator refers to the current situation at the time of data collection
- The indicator refers to the situation in the 3 months prior to data collection
- ▼ Findings are not representative
- The indicator aligns with the Syria analytical framework from the Durable Solutions Platform

KEY MESSAGES

🔌 **Ar-Raqqa city recorded a slight increase in electricity availability in July, with an average of 9.4 hours of electricity per day for households compared to 8.1 hours in spring 2023 round.** The percentage of households accessing less than 6 hours of electricity per day reduced from 17% to 2% between spring and summer rounds while the percentage of households accessing 11 to 12 hours of daily electricity doubled in this period (15% to 30%). Most households in Ar-Raqqa (82%) rely on the main network as their primary power source. Despite this relative improvement, 84% of households continued to report electricity rationing as an obstacle to access power.

🛒 **The economic hardship continued to impact on living conditions despite a slight improvement of households' ability to meet basic needs.** 93% of households in Ar-Raqqa indicated that their wage was not fairly aligned with the rising prices. However, the percentage of households able to meet their basic needs in a fair or good way^a improved from 46% in the spring round to 69% this summer 2023 round.

💧 **The percentage of households experiencing issues with drinking water increased from 50% to 59% between the spring and summer rounds.** Among them, 25% indicated that they perceived water as making people sick, compared to 19% in the spring round. This may be the result of high temperatures in the hot season that can foster the proliferation of waterborne diseases.^b Despite the increased reports of water problems, 37% of households did not use any method to make water safer to drink.

🏠 **In Ar-Raqqa, 81% of households faced issues with their shelter.** Among households experiencing issues, 62% complained of high temperatures inside shelters, which is particularly relevant in the light of the heat wave in July. In addition to increasing discomfort at home, high temperatures can expose residents to higher risk to develop heat-related illnesses as cardiovascular diseases.^c Additionally, 58% of households facing issues reported poor sanitation within their shelter, which affects hygiene and may result to the spread of communicable diseases such as diarrhea illnesses.^d

HUMANITARIAN SITUATION OVERVIEW OF SYRIA (HSOS)

AR-RAQQA CITY

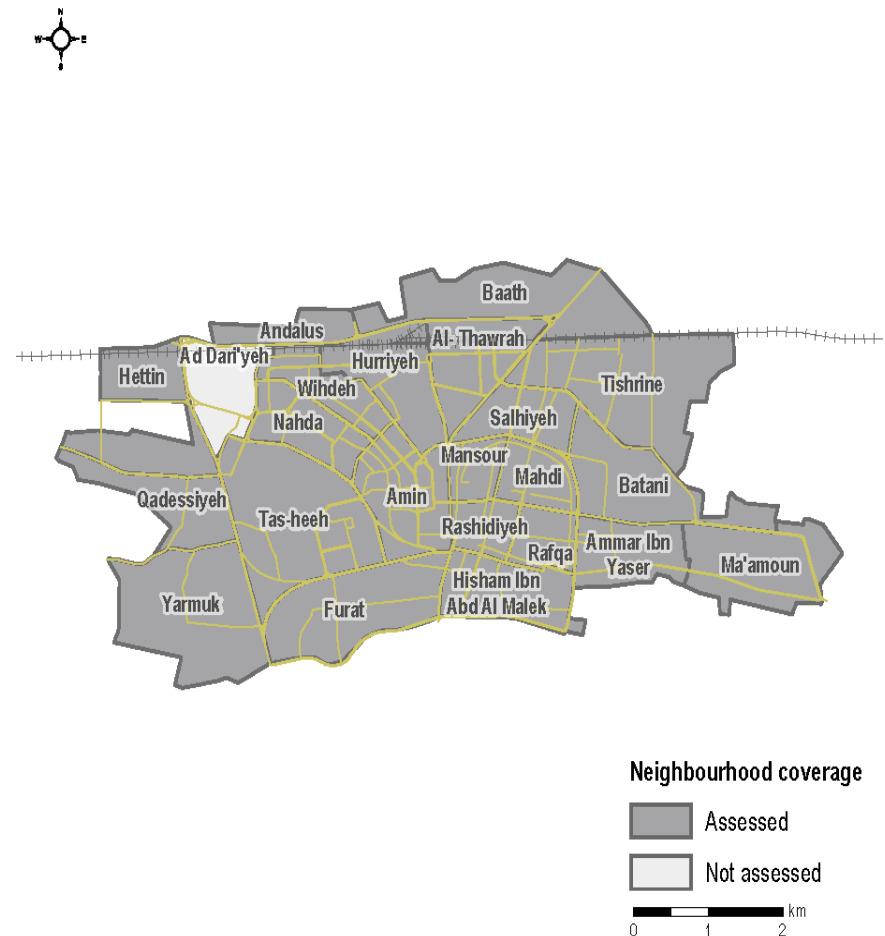
Summer 2023| Urban household assessment

METHODOLOGY

- The HSOS urban household assessment is conducted using a **household methodology at city level**.
- Face-to-face data collection was carried out by REACH enumerators between **3 and 9 July 2023** covering **106 households** in Ar-Raqqa city.
- Findings can be generalised to **the Syrian population at city level**, with a 95% confidence level and 10% margin of error. The representative sample of the population was calculated according to the population estimates collected by the Humanitarian Needs Assessment Programme (HNAP) in September 2022.
- Stratified simple random household selection** was conducted through random spatial sampling using geographic information systems. The selection considered population estimates by neighbourhood and distributed the random samples according to population density.
- The random spatial sampling was conducted across residential areas of the city, as classified by OpenStreetMap. Areas unsafe for data collection were not covered.⁶
- Due to data collection protocols, the sample excludes households whose members are all below 18.
- Due to logistical limitations, the sample is biased towards households where at least one adult member is at home during the time of data collection, and towards cooperative, readily available households.

COVERAGE

Ar-Raqqa city neighbourhoods covered in the sample



PRIORITY NEEDS

Most commonly reported **overall** priority needs for host community households (by % of assessed communities)⁷

1	 Livelihoods	90%
2	 Food	71%
3	 Shelter	30%

RETURNEEES

Date of return
(by % of households that returned in each period)



100%

of host community households who are returnees

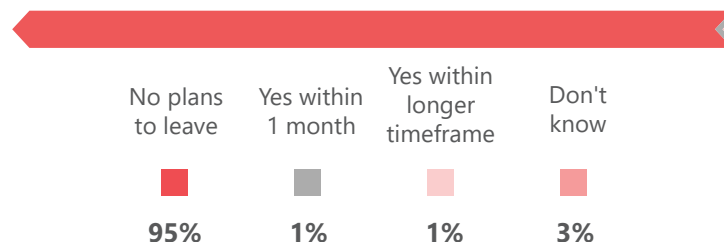
3

average number of displacements for returnee households

HOUSEHOLD COMPOSITION

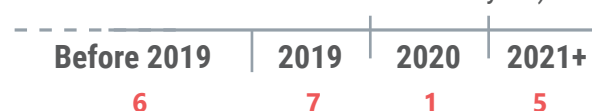
Average # of household members	Average # of children (0-5)	Average # of children (6-17)	Average # of adults (18+)	Average # of older people (60+)
7.3	1.4	2.2	3.6	0.3

Households' movement intentions



IDPs

Date of arrival
(count of IDP households that arrived in each period, on a total of 20 IDP households surveyed)



4

average number of displacements for IDP households

Most common governorates of origin for IDP households

1	Aleppo	5
1	Ar-Raqqa	4
2	Deir-ez-Zor	4

Most common sub-districts of origin for IDP households

1	Ras Al Ain	3
2	Al Mayadin	2
2	Maskana	2

47% of households with newborns (0-1)



77% of households with school-aged children (6-17)

73% of households with young children (0-5)

92% of households with children (0-17)


SAFETY AND PROTECTION



38% of households with members who lacked civil documents and needed them  

Most common civil documents that household members lacked and needed (as % of households where at least one member lacked and needed a document [38%])▼

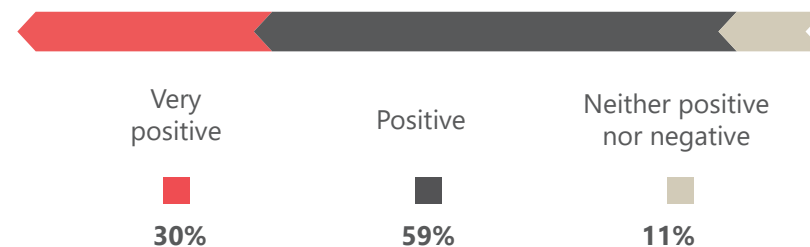
- 1** Birth certificate issued by local entities (non-GoS) **48%**
- 2** Identity card issued by local entities (non-GoS) **45%**
- 3** Syrian identity card issued by the Government of Syria **42%**

82% of households who reported theft as a security concern 

Movement freedom for all household member within the location



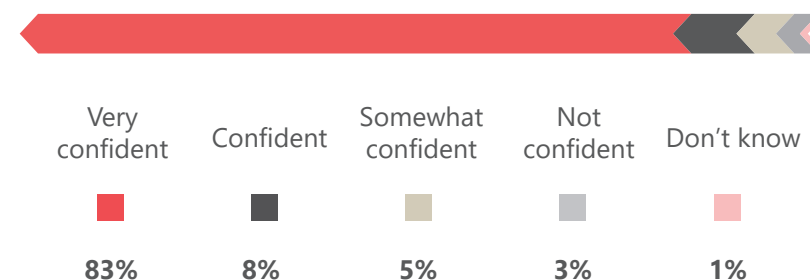
Household's relationship with other community members



37% of households reported housing, land and property concerns 

→ **Rental problems (landlord/tenant issues)** was the most commonly reported housing, land and property concern (reported by 54% of households facing concerns)▼

Confidence of being able to reside in the current place of residence for 3 more months



HOUSING SITUATION

Most common shelter types

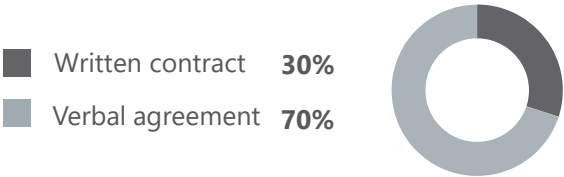
1	Solid/finished house	90%
2	Solid/finished apartment	5%
3	Unfinished or abandoned residential building	4%

Average % of monthly income spent on rent
21%
Average expenditure on rent as a % of total household expenditure ⁹
16%

Most common occupancy arrangements

1	Owning	68%
2	Renting	25%
3	Hosted	6%

Rental contract type (by % of households who are renting [25%])



78%

of households renting a property who faced challenges in finding a place to rent

Most common challenges in finding a place to rent for households (by % of households who faced challenges [78%])

Difficult to find an affordable accommodation	81%
Landlord requesting large first instalment or deposit	48%
Difficult to find a big enough shelter for all family members	29%


SHELTER CONDITIONS


81% of households whose shelter had inadequacies


Shelter inadequacies (by % of households who experienced issues)


High temperatures inside shelters	62%
Poor sanitation	58%
Windows/doors not sealed	47%
Lack of space/overcrowding	44%
Unable to lock home securely	41%
Lack of electricity	28%
Lack of privacy (space/partitions, doors)	26%
Lack of water	23%
Lack of lighting inside shelter	20%
Leakage from roof/ceiling during rain	15%
Lack of ventilation: stuffy, bad smells	6%
Lack of lighting around shelter	5%
Poor facilities for persons with specific needs	2%

ACCESS TO WATER



100% of households reported **piped water network** as the primary source of drinking and non-drinking water 




99% of households who **did not use a secondary source** of drinking water 



10% of households who had **insufficient access to water** to fulfill their needs 

Common barriers to accessing water for households (as % of households who had insufficient water access [10%])  

- 1** Not enough water tanks or water tanks not big enough **100%**
- 2** Not enough water from the network **18%**
- 3** Storage containers are too expensive **18%**

Most common water needs for which households had to reduce consumption (as % of households who reduced water consumption [10%])  


-  Cleaning (inside house) **100%**
-  Cleaning (outside house) **64%**
-  Bathing **18%**

59% of households who experienced issues with drinking water  


Most common problems with drinking water (as % of households that had problems with drinking water)   

- 1** Water has a bad colour **75%**
- 2** Water smells bad **43%**
- 3** Water tastes bad **38%**

Average % of monthly income spent on water ⁹
<1%
Average expenditure on water as a % of total household expenditure ⁹
<1%

Most common strategies applied by households to avoid running out of water (as % of households who applied some coping strategy [66%]) 

- 1** Relying on drinking water stored previously **94%**
- 2** Reducing non-drinking water consumption (of water for all purposes) **16%**
- 3** Collecting water from a source that is further away than the usual one **4%**



37% of households who did not use any methods to make drinking water safer 

Most common methods to make water safer (by % of households) 

- 1** Storage and sedimentation **58%**
- 2** Boiling **6%**
- 3** Household filters **6%**

ACCESS TO SANITATION

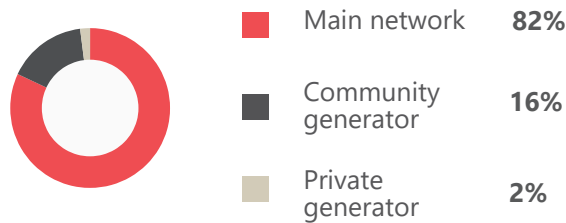
 **78%** of households who experienced sanitation issues 

Common sanitation issues for households (as % of households who experienced sanitation issues [78%])  

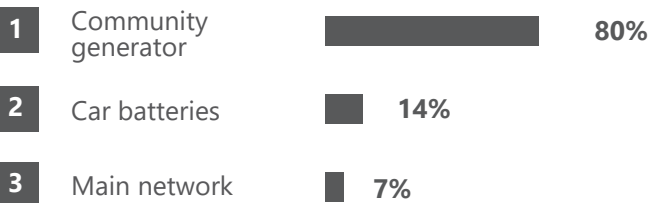
- 1** Waste collection services too infrequent **55%**
- 2** Sewage system needs cleaning **49%**
- 3** Waste (solid waste/trash) in street **47%**
- 4** Sewage system needs repair **40%**
- 5** Rodents and/or pests frequently visible in street **16%**

ACCESS TO ELECTRICITY

Primary source of electricity



Secondary source of electricity (by % of households who had a secondary source [93%])



Average % of monthly income spent on electricity
4%
Average expenditure on electricity as a % of total household expenditure
4%



of households who did not have access to a secondary source of electricity



of households who experienced issues with accessing electricity

Average number of hours of electricity per day



Average hours of electricity per day available to households

13 or more	12-11	10-9	8-7	6-5	4-3	2-1	0
4%	30%	19%	45%	1%	1%	0%	0%

Most common barriers to accessing electricity



Refers to the situation in the 3 months prior to data collection

INCOME SOURCES AND EMPLOYMENT

Sources of income in the month prior to data collection^{8, ▶}

Employment (including self-employment/entrepreneurship)	<div></div>	96%
Borrowing/loans	<div></div>	54%
Humanitarian assistance (cash vouchers)	<div></div>	12%
Gifts from family members or friends in Syria (cash)	<div></div>	8%
Retirement/pension/martyr's salary	<div></div>	4%
Remittances	<div></div>	2%

Most common employment sectors (by % of households where employment is a source of income [96%])^{8, ▶, ■}

1	Real estate/construction	18%	6	Government/public services	9%
2	Trade/transportation	17%	7	Hospitality industry	8%
3	Agriculture	13%	8	Education/childcare	7%
4	Machinery/mechanics/repairs	13%	9	Marketplace vending	5%
5	Wholesale/retail	12%	10	Crafts	3%

Most common primary source of income for households^{10, ▶, ■}

1	Self-employment/entrepreneurship	38%
2	Informal longer-term work agreements (verbal)	19%
3	Informal day-to-day work agreements (verbal)	12%

42% of households reported self-employment/entrepreneurship as a source of income[■]

4% of households where informal day-to-day work was the only income source[■]

Average number of adults per households who are:	
Employed	1.3
Not in employment	2.3
Not employed and looking for a job (unemployed) ¹¹	0.8

INCOME AND EXPENSES[▶]

Average monthly income for a family of 6 members ¹²	Average monthly expense for a family of 6 members ¹³	Average monthly deficit for a family of 6 members
1,363,631 SYP	1,482,435 SYP	-118,804 SYP

▶ Aligns with the Syria analytical framework from the Durable Solutions Platform

■ Refers to the current situation at the time of data collection

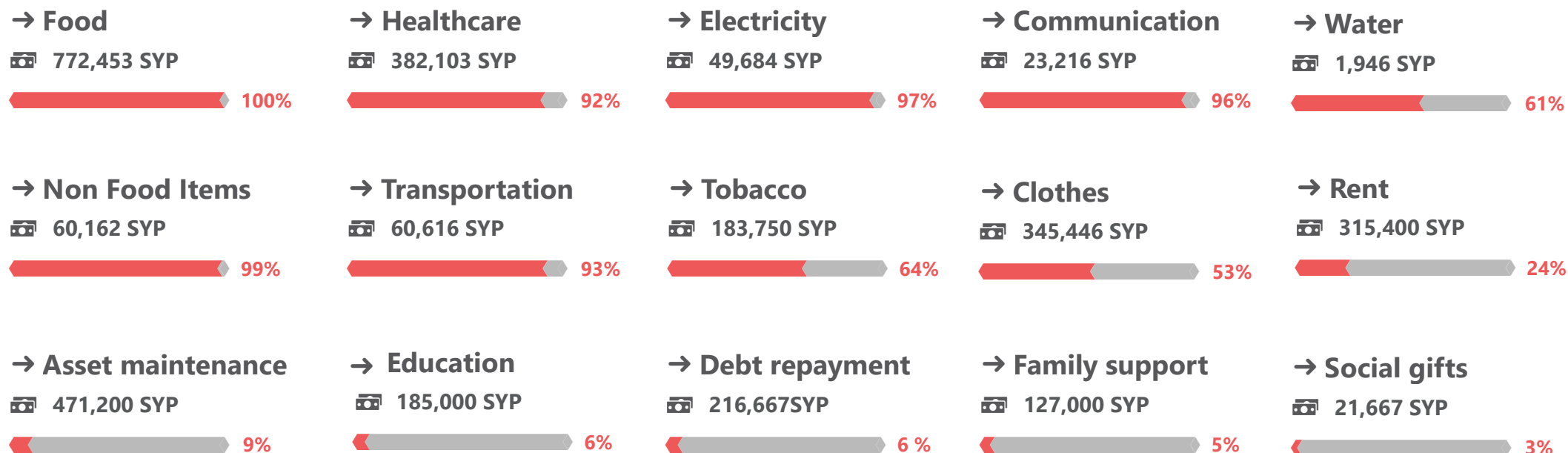
INCOME AND EXPENSES



Average monthly expense for households who had expenses in the following categories

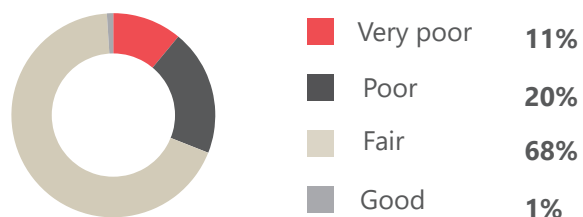


Share of households who spent money on the expense category



ABILITY TO MEET BASIC NEEDS

Households' perceived ability to meet basic needs

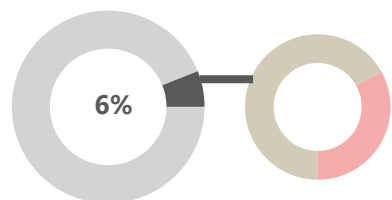


Change in the households' ability to meet basic needs over the last three months

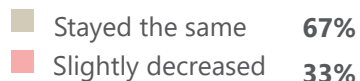


ABILITY TO MEET BASIC NEEDS

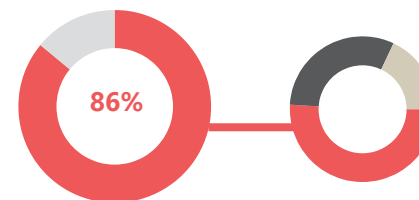
% of households with savings



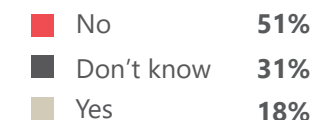
Changes in savings within the last 3 months



% of households in debt



% of households able to repay their debt in 6 months



Most common barriers to meeting basic needs (as % of households who experienced barriers [100%])

- | | | |
|---|---|-----|
| 1 | The wage is not commensurate with the rising prices | 93% |
| 2 | Lack of employment opportunities | 82% |
| 3 | Lack of skills for a better paying job | 44% |

Average % of monthly income spent on debt repayment ⁹
13%
Average expenditure on debt repayment as a % of total household expenditure ⁹
8%

Most common coping strategies adopted to meet basic needs (as % of households who applied coping strategies [93%])

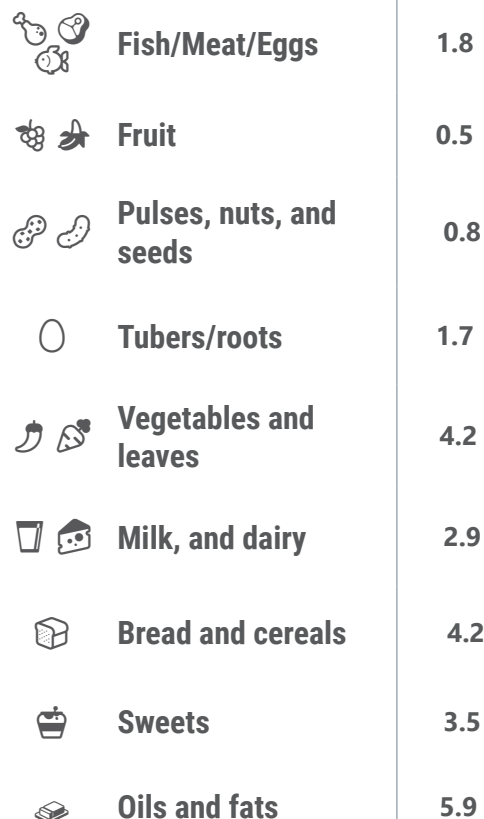
- | | | |
|---|--|-----|
| 1 | Borrowing money | 88% |
| 2 | Purchasing items on credit | 60% |
| 3 | Decreasing non-food expenditures (health, education, etc.) | 29% |
| 4 | Selling household assets/goods | 9% |
| 5 | Sending children below 15 to work | 5% |

46% of households whose monthly income was lower than their estimated monthly expenses

5% of households whose monthly income would not cover minimum expenses (as estimated by the Survival Minimum Expenditure Basket)¹⁴

FOOD ACCESS AND CONSUMPTION

Average number of days food groups were consumed by households in the 7 days prior to data collection

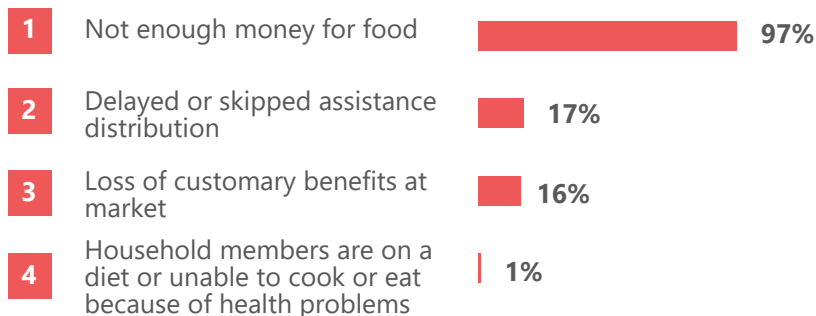


Most common source of food



88% % of households who experienced issues with accessing sufficient quantities and quality of food

Barriers to accessing sufficient quantities and quality of food (by % of households who experienced barriers [88%])⁸



6% of households reporting perceiving that at least one member had lost weight in the last 3 months due to insufficient food access

Average % of monthly income spent on food ⁹
60%
Average expenditure on food as a % of total household expenditure ⁹
50%
Average monthly food expenditure per person in a household
110,211 SYP
% of households whose monthly food expenditure is more than 50% of their total expenditure
47%

10%

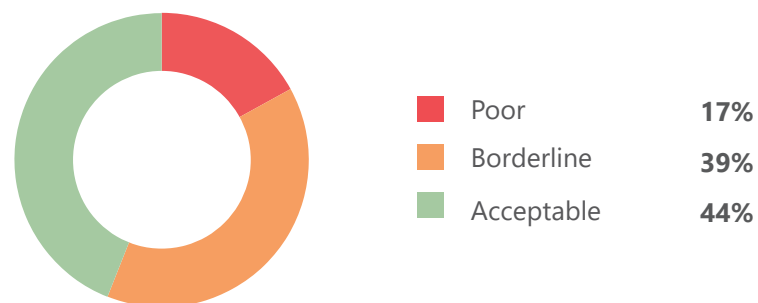
of households who did not consume any eggs, meat or fish in the 7 days prior to data collection

59%

of households who did not consume any fruit in the 7 days prior to data collection

FOOD CONSUMPTION SCORE (FCS)¹⁵

Food Consumption Score (by % of households)



57% of households with children with **poor** or **borderline** food consumption ▼

FCS Interpretation¹⁵

Poor food consumption (score between 0-28): This category includes households that are not consuming staples and vegetables every day and never or very seldom consume protein-rich food such as meat and dairy.

Borderline food consumption (score between 28.5-42): This category includes households that are consuming staples and vegetables every day, accompanied by oils and pulses a few times a week.

Acceptable food consumption (score >42): This category includes households that are consuming staples and vegetables every day, frequently accompanied by oils and pulses and occasionally meat, fish and dairy.

COPING STRATEGIES

5.9 Average reduced Coping Strategies Index (rCSI) in ar-Raqqa city

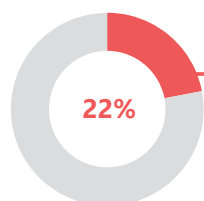
The rCSI is a relative score to measure the frequency and severity of food-related negative coping mechanisms adopted by households to cover their needs. A decrease in score suggests an amelioration in food security. Based on the Syria 2021 Inter-Sector Severity Model, the thresholds for the Reduced Coping Strategies Index are: (1) None/Minimal (rCSI= 0-2), (2) Stress (rCSI = 3-6), (3) Severe (rCSI = 7-11), (4) Extreme (rCSI = 12-19), (5) Catastrophic (rCSI>19). Thus, results indicate a stressed level of coping in Ar-Raqqa city.

Coping strategies (CS) in the 7 days prior to data collection (for households who experienced barriers in accessing sufficient food [91%])

	Average #days per week CS was applied	% of households who applied CS
Relied on less preferred/less expensive food	3	93%
Reduced the number of meals eaten per day	1.1	51%
Reduced the portion size of meals at meal time	0.8	43%
Restricted the consumption by adults in order for young children to eat	0.4	23%
Borrowed food or relied on help from friends	0.1	7%

ACCESS TO HEALTHCARE

% of households with
unmet health needs¹⁶



Most common inaccessible health treatments (by % of households with unmet health needs [22%])^{8,▼,●}

1	Medicines	70%
2	Treatment for chronic diseases	61%
3	Eye services	26%
4	General and/or specialist surgical services	17%
5	Dental services	13%

Most common inaccessible types of medicine (by % of households with unmet health needs related to medicines and other commodities [70%])^{8,▼,●}

1	Antibiotics	62%
2	Painkillers/analgesics	56%
3	Medications for hypertension/heart conditions	50%
4	Diabetes medicines	25%
5	Products for eye infections/conditions	12%

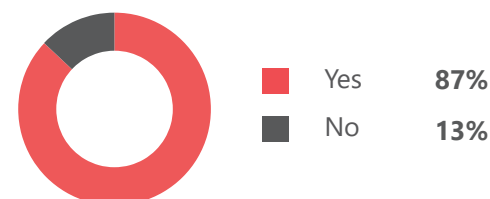
82% of households who experienced issues with accessing healthcare[●]

Average % of monthly income spent on healthcare ¹³
19%
Average expenditure on health care as a % of total household expenditure ¹³
14%

Most common barriers to accessing healthcare (by % of households)^{8,●}

1	Cannot afford price of medicines	75%
2	Cannot afford treatment costs	70%
3	Lack of medicines and/or medical equipment at facilities	39%

Households with at least one member who showed signs of psychological distress[●]



Most common coping strategies (by % of host community households with unmet health needs [22%])^{8,▼,●}

1	Going to a pharmacy instead of a clinic	91%
2	Foregoing non-essential treatment	52%
3	Taking lower than the recommended dosage of medication	52%

NOTES ON ANALYSIS

For some indicators, a reduced sample of households answered the question as a result of a skip logic in the questionnaire. In some of these cases, the reduced sample of households resulted in findings that are not representative with a 95% confidence level and 10% margin of error, indicated with the symbol above. Indicators which are not representative are indicated throughout the Situation Overview with the icon ▼.

The HSOS Urban Household Assessment is conducted in cooperation with the NES Forum. The complete multi-sectoral descriptive analysis can be accessed [online](#) or can be downloaded as an [excel file](#). All HSOS products remain accessible on the [REACH Resource Centre](#).

ENDNOTES

1. The Humanitarian Situation Overview Syria (HSOS) project comprises regular multi-sectoral assessments reviewing information on humanitarian needs and conditions across accessible areas in northern Syria. The HSOS monthly KI assessments can be found [here](#).

2. Findings from a 4W review in January 2022 indicated that roughly 60% of the out of camp response activities in NES are based in urban locations.

3. The Syria Analytical Framework is a Syria-specific analytical tool developed by the Durable Solutions Platform to guide the incorporation of a durable solutions lens into research and tool design.

4. IDPs are defined as individuals or groups of people who have left their homes or places of habitual residence and have settled in the assessed city after 2011, as a result of or in order to avoid the effects of armed conflict, situations of generalised violence, or violations of human rights.

5. Host populations are defined as individuals or groups of people who currently reside in their community of origin, or community of permanent residence prior to 2011. This includes populations that were never displaced as well as previously displaced populations that have returned to their community of origin (defined as returnees).

6. Areas consistently identified as security concerns, including check points, their surroundings, or military presence, were not covered. Out of the 23 residential neighbourhoods, 1 was not assessed due to security concerns. Consequently, the remaining 22 neighbourhoods were assessed.

7. Households were asked to select a first, second, and third highest priority need. The overall priority need refers to the frequency a need was selected among all three categories (first, second or third highest priority need).

8. Respondents could select multiple answers, thus findings might exceed 100%.

9. Computed for households who had this particular expense in the 30 days prior to data collection.

10. Longer-term informal employment is defined as employment with a verbal agreement whose duration is more than 1 month. Short-term informal employment is defined as employment with a verbal agreement whose duration is less than 1 month.

11. Calculated for households where employment is a source of income.

12. Computed as the mean of (household income/number of household members)*6.

13. Computed as the mean of (household expense/number of household members)*6.

14. Computed by comparing (household income/number of household members) to (1,131,983 SYP/6), where 1,131,983 is the median value of the Survival Minimum Expenditure Basket (SMEB) for a family of 6 in Ar-Raqqa governorate, from the July 2023 Joint Market Monitoring Initiative (JMMI).

15. The FCS is a composite score based on dietary, diversity, food frequency, and relative nutritional importance of different food groups consumed by a household throughout 7 days. Refer to: The United Nations World Food Programme (WFP). (May 2014). WFP Food Consumption Score - Technical Guidance Sheet. Retrieved from: wfp.org

16. Unmet health needs refer to anyone in the household who needed or wanted to access healthcare (including medicines) but could not access it.

REFERENCES

a. HSOS considers the ability to meet basic needs to be fair when households can meet basic needs but can face difficulties to do so. HSOS considers the ability to meet basic needs to be good when households can meet basic needs without difficulties.

b. Wellcome. (12 May 2022). How climate change affects waterborne diseases. Retrieved from <http://wellcome.org>

c. World Health Organization. (23 November 2018). WHO Housing and health guidelines. Retrieved from <http://www.who.int>

d. Ibid.