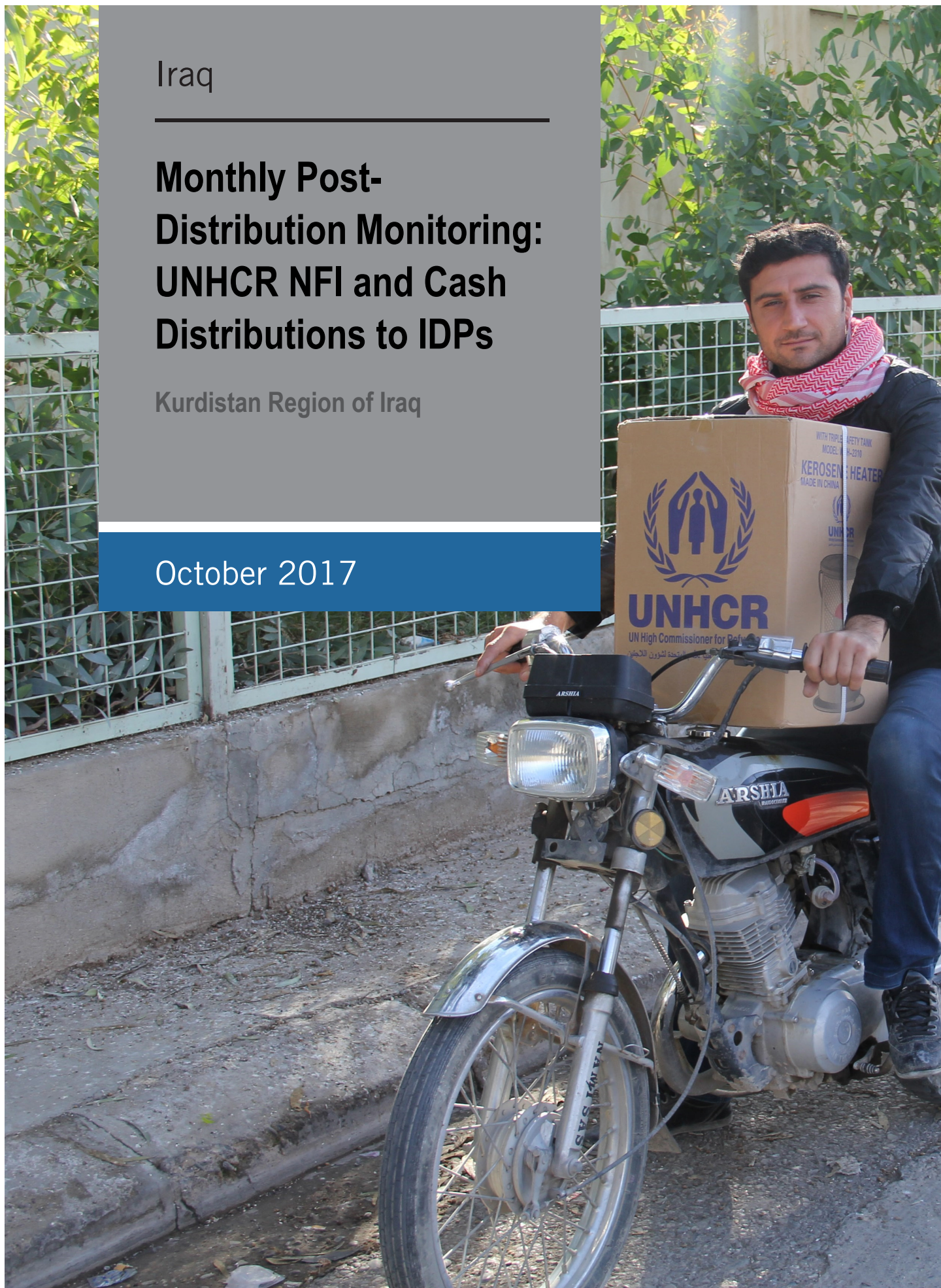


Iraq

Monthly Post-Distribution Monitoring: UNHCR NFI and Cash Distributions to IDPs

Kurdistan Region of Iraq

October 2017



UNHCR
The UN Refugee Agency

IMPACT Shaping practices
Influencing policies
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METHODOLOGY OF MONTHLY MONITORING

IMPACT Initiatives (IMPACT) conducts post-distribution monitoring (PDM) of UNHCR's 2017 non-food item (NFI), multi-purpose cash assistance (MPCA), and cash for NFI distributions to refugees and internally displaced persons (IDPs) in the Kurdistan region of Iraq (KR-I) and neighbouring areas on a monthly basis. The objectives of monthly monitoring are to provide UNHCR with reports from beneficiaries on their progress and to identify any issues beneficiaries faced, either at the distribution or with the assistance received, for follow up.

To monitor distributions during the month of October, data were collected through telephone interviews with randomly sampled beneficiary households between 16 November and 7 December 2017. A total of 906 IDP, 1 host community and 477 refugee beneficiaries were called. Of these, 731 IDPs, 1 host community and 393 refugees answered the phone, totalling 1,125 beneficiaries. Of the total beneficiaries who answered, 8 (<1%) could not remember the distributions, 4 (<1%) could not understand the enumerator and 26 (2%) reported not having received anything despite appearing in the beneficiary records. Hence, this report is based on a final sample of 702 IDP, 1 host community and 384 refugee beneficiaries who confirmed that they remembered the distributions and had received assistance.

Table 1: Population of interest – beneficiaries assisted in October 2017 as per UNHCR records¹

	Dohuk		Erbil		Sulaymaniyah		Total
	Refugee	IDP	Refugee	IDP	Refugee	IDP	
NFI	535	3,063	0	376	0	2,661	6,635
Cash for NFI	0	0	116	0	0	0	116
MPCA Cheque	0	0	8	2	5	0	15
MPCA MMT ²	1	2	382	629	0	0	1,014
Total	536	3,065	506	1,007	5	2,661	7,780

Findings are disaggregated by type of assistance, IDP versus refugee beneficiaries and governorate. Where the population of interest is a minimum of 100 cases (see Table 1), samples were drawn to ensure findings are statistically representative with a 95% confidence level and 7% margin of error. For population groups of 100 or lower, censuses were attempted.³ However, not all recipients responded. Monitoring of MPCA was conducted after beneficiaries had received all payments for which they had been approved. Distributions where the number of beneficiaries was less than 10 were not reported on.

Table 2: Sample of beneficiaries assisted in October 2017⁴

	Dohuk		Erbil		Sulaymaniyah		Total
	Refugee	IDP	Refugee	IDP	Refugee	IDP	
NFI	153	195	0	138	0	210	696
Cash for NFI	0	0	88	0	0	0	88
MPCA Cheque	0	0	5	2	5	0	12
MPCA MMT	1	2	132	156	0	0	291
Total	154	197	225	296	5	210	1,087

Data were uploaded on a daily basis by an IMPACT Senior Data Collection Officer for cleaning and preliminary analysis. Feedback from the cleaning and analysis was shared every day with call centre enumerators during the morning debriefing. The final raw data was cleaned to eliminate demonstrably erroneous entries.

The following report consists of two chapters, IDPs and refugees, each of which contains six sections. The first section of the factsheets covers MPCA beneficiaries and provides an overview of the profile of the assisted population. The second and third sections report on partner non-compliance with UNHCR standards of MPCA programming. The overview of NFI distributions is meant to provide beneficiary feedback about the items they received, and the subsequent section reports on non-compliance issues faced by NFI beneficiaries. Lastly, the final section provides an overview of Cash for NFI beneficiaries and non-compliance issues related to this distribution.

Every effort was taken to protect the identities of participants involved in this study and ensure the integrity of the data collected. Beneficiaries were informed at the onset of the interview that their participation had no link to receiving assistance, and that information provided would be strictly confidential.

Limitations

All results are based on UNHCR beneficiary lists and do not include other persons of concern (PoCs) that were not targeted for assistance. Therefore, it is not possible to generalise findings for the IDP and refugee populations at large. Due to inherent biases in self-reporting, there may be under-reporting of certain indicators related to the assistance received.

The 'dependents' indicator shows the percentage of household members dependent on working age adults within that household (18 to 60 years of age). The indicator also accounts for the elderly, or working age adults who are unable to work due to chronic illness, and who are therefore also defined as dependent.

¹ The population of interest is determined by the number of useable beneficiary data points submitted by UNHCR.

² MPCA Mobile Money Transfer (MMT). Findings for MPCA payments have been reported separately for MPCA cheque and MPCA MMT payments.

³ The minimum number of cases used to determine a census is 68. Where population group sizes are generally low this minimum number will be increased in accordance with data collection capacity, and may therefore change from month to month.

⁴ Based on the useable entries of the population of interest as seen in the Table 1.

PROFILE OF IDP MPCA BENEFICIARIES IN OCTOBER

	DOHUK ⁵	ERBIL	SULAYMANIYAH	OVERALL
AVERAGE FAMILY SIZE PER NUMBER OF MPCA PAYMENTS RECEIVED				
1 Payment	-	5	-	5
2 Payments	-	8	-	8
3 Payments	-	N/A	-	N/A
PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS⁶				
Female-headed household	-	14%	-	14%
Chronic illness	-	64%	-	64%
Physical disability	-	14%	-	14%
Mental disability	-	7%	-	7%
Elderly	-	17%	-	17%
Pregnant or nursing	-	17%	-	17%
Child under 5	-	27%	-	26%
DEPENDENTS⁷ (% of household members dependent on household working age adults)	-	50%	-	50%
PERCENT OF MPCA BENEFICIARIES WITH NO INCOME				
	-	19%	-	19%
PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH⁸				
1	-	Paying Debt	-	Paying Debt
2	-	Healthcare	-	Healthcare
3	-	Food	-	Food









⁵ In October, there were less than 10 IDP beneficiaries who received MPCA payments in Dohuk, and none in Sulaymaniyah. However, because findings are aggregated to KR-I level, the overall proportions include the responses from IDP MPCA beneficiaries in Dohuk.

⁶ This section reports on percent of households where at least one member has the following specific needs.

⁷ Working age adults (18-60 years) does not include the elderly, or adults with chronic illness.

⁸ On average, between 48% and 61% of the received cash was spent on the top three reported areas of spending.

ISSUES FACED BY IDP MPCA BENEFICIARIES IN OCTOBER BY PAYMENT MODALITY

	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
PERCENT OF MPCA BENEFICIARIES BY PAYMENT MODALITY				
 Cheque/Cash	-	0%	-	0%
 Mobile Money Transfer (MMT)	-	100% 	-	100% 
SATISFACTION WITH THE MPCA MODALITY				
 Not satisfied	-	1%	-	1%
 Somewhat satisfied	-	22%	-	22%
 Satisfied	-	53%	-	53%
 Very satisfied	-	24%	-	24%

ISSUES FACED BY IDP MPCA CHEQUE BENEFICIARIES⁹

Were not satisfied with the cheque distribution process ¹⁰	-	-	-	-
Treated disrespectfully by distribution staff	-	-	-	-
Waited more than 2 hours for assistance	-	-	-	-
Received no information on what would be distributed	-	-	-	-
Believed the distribution to be poorly managed ¹¹	-	-	-	-

ISSUES FACED BY IDP MPCA MMT BENEFICIARIES

Faced registration difficulties	-	3%	-	3%
Waited more than 2 hours to register	-	1%	-	1%
Had difficulties understanding registration instructions	-	4%	-	4%
Charged for sim card	-	19%	-	19%
Had difficulties cashing out MMT payment	-	4%	-	4%
Charged for cashing out MMT payment ¹²	-	8%	-	8%

⁹ Only beneficiaries who attended MPCA cheque distributions were asked about the issues highlighted in this section.

¹⁰ All "no" answers include those who believed they were "not satisfied" and "somewhat satisfied".

¹¹ All "no" answers include those who reported the distribution to be "not managed" and "somewhat managed".

¹² Beneficiaries who were charged for cashing out their MPCA MMT payment reported paying between 5,000 and 20,000 Iraqi Dinar (IQD) in October.

ISSUES FACED BY ALL IDP MPCA BENEFICIARIES IN OCTOBER¹³

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Travelled to receive cash assistance more than once	-	6%	-	6%
Paid more than 25,000 IQD to receive cash assistance	-	23%	-	23%
Were not informed about the selection process	-	59%	-	60%
Believed there was "wasta" involved with their selection ¹⁴	-	0%	-	0%
Reported they received nothing ¹⁵	-	0%	-	0%
Were not aware of a complaints mechanism	-	72%	-	72%
Were not aware that UNHCR selected them	-	89%	-	89%











BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN MPCA IN OCTOBER¹⁶

- **21%** - **21%**

TYPES OF OTHER ASSISTANCE RECEIVED IN OCTOBER

In-kind	-	13%	-	13%
Cash	-	12%	-	12%
Vouchers	-	1%	-	1%
None	-	79%	-	79%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED IN OCTOBER

Don't know	12% 	-	-	12% 
Other UN	30% 	-	-	30% 
Government	9% 	-	-	9% 
Qandil	52% 	-	-	52% 
Other	6% 	-	-	6% 

¹³ All beneficiaries were asked about the issues highlighted in this section, regardless of payment modality or whether they attended MPCA distributions.

¹⁴ "Wasta" is the Arabic term for 'nepotism' or 'corruption' - relating to favours through personal networks.

¹⁵ Figures from this indicator are drawn from the total sample of beneficiaries called for this report.

¹⁶ For this section, multiple options were available to the respondents and numbers may therefore exceed 100%.

OVERVIEW OF NFI DISTRIBUTIONS TO IDPS IN OCTOBER

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN DOHUK¹⁷

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		31%	25%	33%	7%	28%	-	47%	29%	32%	34%	50%	-
Was it useful?	Yes	63%	100%	92%	100%	100%	-	95%	96%	94%	96%	99%	-
	No	37%	0%	8%	0%	0%	-	5%	4%	6%	4%	1%	-
Was it of good quality?	Yes	63%	100%	98%	100%	100%	-	99%	96%	100%	100%	97%	-
	No	37%	0%	2%	0%	0%	-	1%	4%	0%	0%	3%	-
Did you use it?	Yes	85%	96%	86%	92%	89%	-	100%	100%	98%	94%	100%	-
	No	15%	4%	14%	8%	11%	-	0%	0%	2%	6%	0%	-

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN ERBIL

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		33%	16%	20%	16%	16%	5% ¹⁸	82%	17%	20%	21%	2% ¹⁹	13%
Was it useful?	Yes	80%	100%	100%	100%	100%	N/A	94%	100%	85%	100%	N/A	100%
	No	20%	0%	0%	0%	0%	N/A	6%	0%	15%	0%	N/A	0%
Was it of good quality?	Yes	74%	100%	100%	77%	100%	N/A	100%	100%	100%	100%	N/A	100%
	No	26%	0%	0%	23%	0%	N/A	0%	0%	0%	0%	N/A	0%
Did you use it?	Yes	96%	100%	96%	100%	100%	N/A	100%	96%	100%	100%	N/A	94%
	No	4%	0%	4%	0%	0%	N/A	0%	4%	0%	0%	N/A	6%

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN SULAYMANIYAH

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		3%	6%	9%	-	-	-	26%	6%	30%	39%	-	-
Was it useful?	Yes	83%	100%	100%	-	-	-	87%	92%	75%	77%	-	-
	No	17%	0%	0%	-	-	-	13%	8%	25%	23%	-	-
Was it of good quality?	Yes	83%	100%	100%	-	-	-	100%	100%	98%	90%	-	-
	No	17%	0%	0%	-	-	-	0%	0%	2%	10%	-	-
Did you use it?	Yes	100%	100%	95%	-	-	-	100%	100%	100%	92%	-	-
	No	0%	0%	5%	-	-	-	0%	0%	0%	8%	-	-

¹⁷ All "no" answers for the indicator "Was it useful?" include those who believed the items they received to be "not useful" or "somewhat useful".

¹⁸ Only seven beneficiaries received Kerosene in Erbil in October.

¹⁹ Only three beneficiaries received tents in Erbil in October.

ISSUES FACED BY IDP NFI BENEFICIARIES IN OCTOBER

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Treated disrespectfully by distribution staff	2%	0%	0%	1%
Travelled to the distribution site more than once	6%	1%	3%	4%
Were not informed about the selection process	62%	75%	77%	69%
Believed there was "wasta" involved with their selection	6%	0%	6%	6%
Waited more than 2 hours for assistance	17%	1%	7%	12%
Were not satisfied with the distribution process	8%	1%	5%	6%
Received no information on what would be distributed	17%	8%	15%	16%
Paid more than 25,000 IQD to travel to the distribution	1%	0%	0%	0%
Believed the distribution to be poorly managed	11%	1%	8%	9%
Reported they received nothing	1%	7%	3%	3%
Were not aware of a complaints mechanism	95%	89%	84%	91%
Were not aware that UNHCR selected them	91%	94%	90%	91%

MOST COMMON ISSUE WITH THE ITEM RECEIVED AND PERCENT OF RECIPIENTS WHO EXPERIENCED IT²⁰

Item	Issue	%	Issue	%	Issue	%	Issue	%
Blankets	Poor Quality	30%	Poor Quality	11%	Not Enough	17%	Poor Quality	26%
Kerosene Can	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Tarpaulin	Not Enough	5%	N/A	N/A	N/A	N/A	Not Enough	4%
Cooking Stove	N/A	N/A	N/A	N/A	-	-	N/A	N/A
Heating Stove	N/A	N/A	N/A	N/A	-	-	N/A	N/A
Kerosene	-	-	-	-	-	-	-	-
Hygiene Kit	Not Enough	4%	Not Enough	5%	Not Enough	13%	Not Enough	7%
Kitchen Sets	Poor Quality	4%	N/A	N/A	Not Enough	8%	Poor Quality	3%
Mattresses	Not Enough	6%	Not Enough	15%	Not Enough	24%	Not Enough	14%
Water Jerry Cans	Not Needed	3%	N/A	N/A	Not Enough	10%	Not Enough	6%
Tent	Poor Quality	1%	-	-	-	-	Poor Quality	1%
Lamps	-	-	N/A	N/A	-	-	N/A	N/A

²⁰ N/A means no issue was reported.



OVERVIEW OF IDP CASH FOR NFI BENEFICIARIES IN OCTOBER

There were no IDP Cash for NFI distributions in October.

PROFILE OF REFUGEE MPCA BENEFICIARIES IN OCTOBER













	DOHUK	ERBIL	SULAYMANIYAH ²¹	OVERALL
AVERAGE FAMILY SIZE PER NUMBER OF MPCA PAYMENTS RECEIVED				
1 Payment	-	4	-	4
2 Payments	-	4	-	4
3 Payments	-	3	-	3
PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS²²				
Female-headed household	-	9%	-	10%
Chronic illness	-	37%	-	38%
Physical disability	-	11%	-	12%
Mental disability	-	1%	-	1%
Elderly	-	7%	-	8%
Pregnant or nursing	-	27%	-	28%
Child under 5	-	40%	-	40%
DEPENDENTS (% of household members dependent on household working age adults)	-	43%	-	43%
PERCENT OF MPCA BENEFICIARIES WITH NO INCOME				
	-	18%	-	19%
PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH²³				
1	-	Paying Debt	-	Paying Debt
2	-	Rent	-	Rent
3	-	Healthcare	-	Healthcare

²¹ In October, there were less than 10 refugee beneficiaries who received MPCA payments in Dohuk or Sulaymaniyah. However, because findings are aggregated to KR-I level, the overall proportions include the responses of refugee MPCA beneficiaries in Dohuk and Sulaymaniyah.

²² This section reports on percent of households where at least one member has the following specific needs.

²³ On average, between 59% and 69% of the received cash was spent on the top three reported areas of spending.

ISSUES FACED BY REFUGEE MPCA BENEFICIARIES IN OCTOBER BY PAYMENT MODALITY

	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
PERCENT OF MPCA BENEFICIARIES BY PAYMENT MODALITY				
 Cheque/Cash	-	7% 	-	8% 
 Mobile Money Transfer (MMT)	-	93% 	-	92% 
SATISFACTION WITH THE MPCA MODALITY				
 Not satisfied	-	1% 	-	1% 
 Somewhat satisfied	-	19%	-	19%
 Satisfied	-	60%	-	60%
 Very satisfied	-	20%	-	20%

ISSUES FACED BY REFUGEE MPCA CHEQUE BENEFICIARIES²⁴

Were not satisfied with the cheque distribution process	-	0%	-	0%
Treated disrespectfully by distribution staff	-	0%	-	0%
Waited more than 2 hours for assistance	-	21%	-	19%
Received no information on what would be distributed	-	10%	-	15%
Believed the distribution to be poorly managed	-	0%	-	0%
Had difficulties cashing their cheques	-	0%	-	0%

ISSUES FACED BY REFUGEE MPCA MMT BENEFICIARIES

Faced registration difficulties	-	4%	-	4%
Waited more than 2 hours to register	-	2%	-	2%
Had difficulties understanding registration instructions	-	10%	-	10%
Charged for sim card	-	9%	-	9%
Had difficulties cashing out MMT payment	-	8%	-	8%
Charged for cashing out MMT payment ²⁵	-	6%	-	6%

²⁴ Only beneficiaries who attended MPCA cheque distributions were asked about the issues highlighted in this section.

²⁵ Beneficiaries who were charged for cashing out their MPCA MMT payment reported paying between 2,000 and 100,000 Iraqi Dinar (IQD) in October.

ISSUES FACED BY ALL REFUGEE MPCA BENEFICIARIES IN OCTOBER²⁶

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Travelled to receive cash assistance more than once	-	12%	-	12%
Paid more than 25,000 IQD to receive cash assistance	-	7%	-	7%
Were not informed about the selection process	-	74%	-	73%
Believed there was “wasta” involved with their selection	-	0%	-	0%
Reported they received nothing	-	0%	-	0%
Were not aware of a complaints mechanism	-	73%	-	73%
Were not aware that UNHCR selected them	-	87%	-	87%





BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN MPCA IN OCTOBER

	-	4%	-	4%
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TYPES OF OTHER ASSISTANCE RECEIVED IN OCTOBER

In-kind	-	0%	-	0%
Cash	-	4%	-	4%
Vouchers	-	0%	-	0%
None	-	96%	-	96%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED IN OCTOBER

Don't know	-	0%	-	0%
Other UN	-	0%	-	0%
Government	-	0%	-	0%
Qandil	-	40% 	-	40% 
Other	-	60% 	-	60% 

²⁶All beneficiaries were asked about the issues highlighted in this section, regardless of payment modality or whether they attended MPCA distributions.

OVERVIEW OF NFI DISTRIBUTIONS TO REFUGEES IN OCTOBER

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN DOHUK

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Fans	Lamps
		53%	3% ²⁷	7%	7%	-	-	48%	8%	59%	1% ²⁸	-	-	-
Was it useful?	Yes	68%	N/A	80%	60%	-	-	81%	92%	83%	N/A	-	-	-
	No	32%	N/A	20%	40%	-	-	19%	8%	17%	N/A	-	-	-
Was it of good quality?	Yes	64%	N/A	100%	70%	-	-	97%	100%	87%	N/A	-	-	-
	No	36%	N/A	0%	30%	-	-	3%	0%	13%	N/A	-	-	-
Did you use it?	Yes	85%	N/A	70%	50%	-	-	100%	92%	94%	N/A	-	-	-
	No	15%	N/A	30%	50%	-	-	0%	8%	6%	N/A	-	-	-

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN ERBIL

No NFI distributions were monitored in Erbil in October.

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN SULAYMANIYAH

No NFI distributions were monitored in Sulaymaniyah in October.

²⁷ Kerosene cans were only distributed to five beneficiaries in Dohuk in October.

²⁸ Water Jerry Cans were only distributed to six beneficiaries in Dohuk in October.

ISSUES FACED BY REFUGEE NFI BENEFICIARIES IN OCTOBER

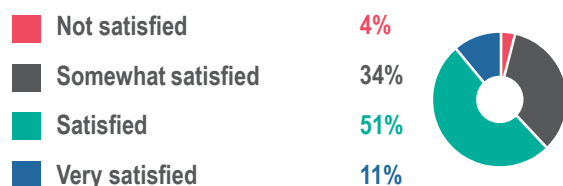
ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Treated disrespectfully by distribution staff	0%	-	-	0%
Travelled to the distribution site more than once	1%	-	-	1%
Were not informed about the selection process	54%	-	-	54%
Believed there was “wasta” involved with their selection	4%	-	-	4%
Waited more than 2 hours for assistance	7%	-	-	7%
Were not satisfied with the distribution process	12%	-	-	12%
Received no information on what would be distributed	2%	-	-	2%
Paid more than 25,000 IQD to travel to the distribution	0%	-	-	0%
Believed the distribution to be poorly managed	14%	-	-	14%
Reported they received nothing	3%	-	-	3%
Were not aware of a complaints mechanism	96%	-	-	96%
Were not aware that UNHCR selected them	93%	-	-	93%

MOST COMMON ISSUE WITH THE ITEM RECEIVED AND PERCENT OF RECIPIENTS WHO EXPERIENCED IT

Item	Issue	%	Issue	%	Issue	%	Issue	%
Blankets	Poor Quality	26%	-	-	-	-	Poor Quality	26%
Kerosene Cans	N/A	N/A	-	-	-	-	N/A	N/A
Tarpaulin	Not Needed	40%	-	-	-	-	Not Needed	40%
Cooking Stove	Poor Quality	20%	-	-	-	-	Poor Quality	20%
Heating Stove	-	-	-	-	-	-	-	-
Kerosene	-	-	-	-	-	-	-	-
Hygiene Kit	Not Enough	18%	-	-	-	-	Not Enough	18%
Kitchen Sets	Not Enough	17%	-	-	-	-	Not Enough	17%
Mattresses	Poor Quality	11%	-	-	-	-	Poor Quality	11%
Water Jerry Can	N/A	N/A	-	-	-	-	N/A	N/A
Tent	-	-	-	-	-	-	-	-
Fans	-	-	-	-	-	-	-	-
Lamps	-	-	-	-	-	-	-	-

OVERVIEW OF CASH FOR NFI DISTRIBUTIONS TO REFUGEES IN OCTOBER²⁹

SATISFACTION WITH THE CASH FOR NFI



ISSUES FACED BY REFUGEE CASH FOR NFI BENEFICIARIES

Treated disrespectfully by distribution staff	0%
Travelled to the distribution site more than once	6%
Were not informed about the selection process	75%
Believed there was "wasta" involved with their selection	1%
Waited more than 2 hours for assistance	17%
Were not satisfied with the distribution process	1%
Received no information on what would be distributed	10%
Paid more than 25,000 IQD to travel to the distribution	8%
Believed the distribution to be poorly managed	4%
Reported they received nothing	0%
Had difficulties cashing their cheques ³⁰	2%

PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH³¹

- 1 Food
- 2 Rent
- 3 Paying Debt

AVERAGE FAMILY SIZE OF CASH FOR NFI RECIPIENTS

3

PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS

Female-headed household 31%

Chronic illness 25%

Physical disability 0%

Mental disability 1%

Elderly 6%

Pregnant or nursing 31%

Child under 5 16%

DEPENDENTS (% of household members dependent on household working age adults)

19%

BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN THE CASH FOR NFI

6%

TYPES OF OTHER ASSISTANCE RECEIVED

In-kind	>2%
Cash	2%
Vouchers	>1%
None	>94%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED

Religious Groups	40%
Other UN	20%
Qandil	20%
Government	0%
Don't know	20%

²⁹ Cash for NFI was only distributed to beneficiaries in Erbil in October.

³⁰ 99 % of the October beneficiaries reported receiving their payments through cheques.

³¹ On average, between 70% and 83% of the received cash was spent on the top three reported areas of spending.