

Iraq

Monthly Post-Distribution Monitoring: UNHCR NFI and Cash Distributions to IDPs

Kurdistan Region of Iraq

December 2017



UNHCR
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METHODOLOGY OF MONTHLY MONITORING

IMPACT Initiatives (IMPACT) conducts post-distribution monitoring (PDM) of UNHCR's 2017 non-food item (NFI), multi-purpose cash assistance (MPCA), and cash for NFI distributions to refugees and internally displaced persons (IDPs) in the Kurdistan region of Iraq (KR-I) and neighbouring areas on a monthly basis. The objectives of monthly monitoring are to provide UNHCR with reports from beneficiaries on their progress and to identify any issues beneficiaries faced, either at the distribution or with the assistance received, for follow up.

To monitor distributions during the month of December, data were collected through telephone interviews with randomly sampled beneficiary households between 15 and 31 January 2018. A total of 508 IDP and 706 refugee beneficiaries were called. Of these, 435 IDPs and 609 refugees answered the phone, totalling 1,044 beneficiaries. Of the total beneficiaries who answered, 6 (<1%) could not remember the distributions, and 13 (1%) reported not having received anything despite appearing in the beneficiary records. Hence, this report is based on a final sample of 427 IDP and 598 refugee beneficiaries who confirmed that they remembered the distributions and had received assistance.

Table 1: Population of interest – beneficiaries assisted in December 2017 as per UNHCR records¹

	Dohuk		Erbil		Sulaymaniyah		Total
	Refugee	IDP	Refugee	IDP	Refugee	IDP	
NFI	224	247	0	160	1,905	251	2,787
Cash for NFI	0	0	110	0	0	0	110
MPCA Cheque/Cash	0	0	90	14	218	75	397
MPCA MMT ²	0	0	0	0	0	0	0
Total	224	247	200	174	2,123	326	3,294

Findings are disaggregated by type of assistance, IDP versus refugee beneficiaries and governorate. Where the population of interest is a minimum of 200 cases (see Table 1), samples were drawn to ensure findings are statistically representative with a 95% confidence level and 7% margin of error. For population groups of 200 or lower, censuses were attempted.³ However, not all recipients responded. Monitoring of MPCA was conducted after beneficiaries had received all payments for which they had been approved. Distributions where the number of beneficiaries was less than 10 were not reported on.

Table 2: Sample of beneficiaries assisted in December 2017⁴

	Dohuk		Erbil		Sulaymaniyah		Total
	Refugee	IDP	Refugee	IDP	Refugee	IDP	
NFI	128	109	0	128	195	115	675
Cash for NFI	0	0	94	0	0	0	94
MPCA Cheque/Cash	0	0	74	11	107	64	256
MPCA MMT	0	0	0	0	0	0	0
Total	128	109	168	139	302	179	1,025

Data were uploaded on a daily basis by an IMPACT Senior Data Collection Officer for cleaning and preliminary analysis. Feedback from the cleaning and analysis was shared every day with call centre enumerators during the morning debriefing. The final raw data was cleaned to eliminate demonstrably erroneous entries.

The following report consists of two chapters, IDPs and refugees, each of which contains six sections. The first section of the factsheets covers MPCA beneficiaries and provides an overview of the profile of the assisted population. The second and third sections report on partner non-compliance with UNHCR standards of MPCA programming. The overview of NFI distributions is meant to provide beneficiary feedback about the items they received, and the subsequent section reports on non-compliance issues faced by NFI beneficiaries. Lastly, the final section provides an overview of Cash for NFI beneficiaries and non-compliance issues related to this distribution.

Every effort was taken to protect the identities of participants involved in this study and ensure the integrity of the data collected. Beneficiaries were informed at the onset of the interview that their participation had no link to receiving assistance, and that information provided would be strictly confidential.

Limitations

All results are based on UNHCR beneficiary lists and do not include other persons of concern (PoCs) that were not targeted for assistance. Therefore, it is not possible to generalise findings for the IDP and refugee populations at large. Due to inherent biases in self-reporting, there may be under-reporting of certain indicators related to the assistance received.

The 'dependents' indicator shows the percentage of household members dependent on working age adults within that household (18 to 60 years of age). The indicator also accounts for the elderly, or working age adults who are unable to work due to chronic illness, and who are therefore also defined as dependent.

¹ The population of interest is determined by the number of useable beneficiary data points submitted by UNHCR.

² MPCA Mobile Money Transfer (MMT). Findings for MPCA payments have been reported separately for MPCA cheque and MPCA MMT payments.

³ The minimum number of cases used to determine a census is 68. Where population group sizes are generally low this minimum number will be increased in accordance with data collection capacity, and may therefore change from month to month.

⁴ Based on the useable entries of the population of interest as seen in the Table 1.

PROFILE OF IDP MPCA BENEFICIARIES IN DECEMBER⁵












	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
AVERAGE FAMILY SIZE PER NUMBER OF MPCA PAYMENTS RECEIVED				
1 Payment	-	6	6	6
2 Payments	-	-	-	-
3 Payments	-	-	-	-
PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS⁶				
Female-headed household	-	27%	17%	19%
Chronic illness	-	91%	56%	62%
Physical disability	-	36%	19%	22%
Mental disability	-	9%	5%	5%
Elderly	-	18%	17%	17%
Pregnant or nursing	-	9%	20%	19%
Child under 5	-	45%	27%	30%
DEPENDENTS⁷ (% of household members dependent on household working age adults)	-	52%	50%	50%
PERCENT OF MPCA BENEFICIARIES WITH NO INCOME				
	-	18%	14%	15%
PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH⁷				
1	-	Healthcare	Healthcare	Healthcare
2	-	Debt	Rent	Rent
3	-	Rent	Food	Debt

⁵ In December, there were no distributions in Dohuk for IDP beneficiaries.

⁶ This section reports on percent of households where at least one member has the following specific needs.

⁷ Working age adults (18-60 years) does not include the elderly, or adults with chronic illness.

ISSUES FACED BY IDP MPCA BENEFICIARIES IN DECEMBER BY PAYMENT MODALITY

	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
PERCENT OF MPCA BENEFICIARIES BY PAYMENT MODALITY				
 Cheque/Cash	-	100% 	100% 	100% 
 Mobile Money Transfer (MMT)	-	0%	0%	0%
SATISFACTION WITH THE MPCA MODALITY				
 Not satisfied	-	0%	2% 	1% 
 Somewhat satisfied	-	27%	36%	35%
 Satisfied	-	55%	51%	52%
 Very satisfied	-	18%	11%	12%

ISSUES FACED BY IDP MPCA CHEQUE BENEFICIARIES⁸

Were not satisfied with the cheque distribution process ⁹	-	-	0%	0%
Treated disrespectfully by distribution staff	-	-	0%	0%
Waited more than 2 hours for assistance	-	-	13%	11%
Received no information on what would be distributed	-	-	27%	25%
Believed the distribution to be poorly managed ¹⁰	-	-	9%	8%

ISSUES FACED BY IDP MPCA MMT BENEFICIARIES¹¹

Faced registration difficulties	-	-	-	-
Waited more than 2 hours to register	-	-	-	-
Had difficulties understanding registration instructions	-	-	-	-
Charged for sim card	-	-	-	-
Had difficulties cashing out MMT payment	-	-	-	-
Charged for cashing out MMT payment	-	-	-	-

⁸ Only beneficiaries who received MPCA cheque and attended distributions were asked about the issues highlighted in this section. In December, only one beneficiary received MPCA by cheque in Erbil - the other ten beneficiaries received cash in hand - and is therefore not reported here. However, because findings are aggregated to KR-I level, the overall proportions of the reported issues include those faced by IDP MPCA beneficiaries in Erbil.

⁹ All "no" answers include those who believed they were "not satisfied" and "somewhat satisfied".

¹⁰ All "no" answers include those who reported the distribution to be "not managed" and "somewhat managed".

¹¹ There were no MPCA MMT distributions in December.

ISSUES FACED BY ALL IDP MPCA BENEFICIARIES IN DECEMBER¹²

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Travelled to receive cash assistance more than once	-	0%	3%	3%
Paid more than 25,000 IQD to receive cash assistance	-	0%	0%	0%
Were not informed about the selection process	-	9%	55%	48%
Believed there was "wasta" involved with their selection ¹³	-	0%	0%	0%
Reported they received nothing ¹⁴	-	0%	0%	0%
Were not aware of a complaints mechanism	-	91%	78%	80%
Were not aware that UNHCR selected them	-	100%	94%	95%

BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN MPCA IN DECEMBER

- 27% 61% 56%

TYPES OF OTHER ASSISTANCE RECEIVED IN DECEMBER¹⁵

In-kind	-	27%	56%	51%
Cash	-	18%	8%	9%
Vouchers	-	0%	0%	0%
None	-	73%	39%	44%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED IN DECEMBER¹⁵

Local NGO	-	33%	0%	3%
Other UN	-	67%	18%	22%
Government	-	67%	67%	67%
Qandil	-	3%	12%	5%
I don't know	-	0%	13%	12%

¹² All beneficiaries were asked about the issues highlighted in this section, regardless of payment modality or whether they attended MPCA distributions.

¹³ "Wasta" is the Arabic term for 'nepotism' or 'corruption' - relating to favours through personal networks.

¹⁴ Figures from this indicator are drawn from the total sample of beneficiaries called for this report.

¹⁵ For this section, multiple options were available to the respondents and numbers may therefore exceed 100%.



OVERVIEW OF NFI DISTRIBUTIONS TO IDPS IN DECEMBER

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN DOHUK¹⁶

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		98%	82%	38%	29%	97%	-	88%	90%	99%	77%	-	-
Was it useful?	Yes	82%	94%	100%	97%	93%	-	91%	90%	91%	92%	-	-
	No	18%	6%	0%	3%	7%	-	9%	10%	9%	8%	-	-
Was it of good quality?	Yes	74%	95%	100%	94%	92%	-	95%	90%	91%	93%	-	-
	No	26%	5%	0%	6%	8%	-	5%	10%	9%	7%	-	-
Did you use it?	Yes	93%	89%	80%	75%	94%	-	100%	93%	95%	92%	-	-
	No	7%	11%	20%	25%	6%	-	0%	7%	5%	8%	-	-

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN ERBIL

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		95%	77%	76%	83%	91%	2% ¹⁷	87%	85%	95%	78%	7% ¹⁸	55%
Was it useful?	Yes	62%	97%	98%	92%	97%	N/A	90%	93%	95%	98%	N/A	100%
	No	38%	3%	2%	8%	3%	N/A	10%	7%	5%	2%	N/A	0%
Was it of good quality?	Yes	54%	99%	100%	84%	94%	N/A	96%	94%	97%	98%	N/A	100%
	No	46%	1%	0%	16%	6%	N/A	4%	6%	3%	2%	N/A	0%
Did you use it?	Yes	95%	95%	93%	90%	94%	N/A	100%	99%	100%	96%	N/A	99%
	No	5%	5%	7%	10%	6%	N/A	0%	1%	0%	4%	N/A	1%

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO IDPS IN SULAYMANIYAH

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Lamps
		62%	75%	38%	58%	41%	-	90%	89%	97%	78%	-	1% ¹⁹
Was it useful?	Yes	75%	98%	100%	87%	89%	-	95%	92%	94%	97%	-	N/A
	No	25%	2%	0%	13%	11%	-	5%	8%	6%	3%	-	N/A
Was it of good quality?	Yes	66%	98%	100%	82%	89%	-	90%	90%	96%	99%	-	N/A
	No	34%	2%	0%	18%	11%	-	10%	10%	4%	1%	-	N/A
Did you use it?	Yes	99%	95%	98%	94%	98%	-	100%	96%	99%	98%	-	N/A
	No	1%	5%	2%	6%	2%	-	0%	4%	1%	2%	-	N/A

¹⁶ All "no" answers for the indicator "Was it useful?" include those who believed the items they received to be "not useful" or "somewhat useful".

¹⁷ In December, only three beneficiaries received kerosene in Erbil. No beneficiaries received this item in Dohuk or Sulaymaniyah.

¹⁸ In December, only nine beneficiaries received tents in Erbil. No beneficiaries received this item in Dohuk or Sulaymaniyah.

¹⁹ In December, only one beneficiary received a lamp in Sulaymaniyah. No beneficiaries received this item in Dohuk.

ISSUES FACED BY IDP NFI BENEFICIARIES IN DECEMBER

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Treated disrespectfully by distribution staff	0%	0%	1%	0%
Travelled to the distribution site more than once	0%	0%	1%	0%
Were not informed about the selection process	63%	68%	63%	64%
Believed there was "wasta" involved with their selection	3%	2%	5%	3%
Waited more than 2 hours for assistance	13%	2%	8%	8%
Were not satisfied with the distribution process	3%	2%	7%	4%
Received no information on what would be distributed	52%	20%	29%	34%
Paid more than 25,000 IQD to travel to the distribution	1%	0%	1%	1%
Believed the distribution to be poorly managed	1%	4%	7%	4%
Reported they received nothing	1%	1%	3%	1%
Were not aware of a complaints mechanism	96%	92%	97%	95%
Were not aware that UNHCR selected them	91%	92%	91%	91%

MOST COMMON ISSUE WITH THE ITEM RECEIVED AND PERCENT OF RECIPIENTS WHO EXPERIENCED IT²⁰

Item	Issue	%	Issue	%	Issue	%	Issue	%
Blankets	Poor Quality	18%	Poor Quality	33%	Poor Quality	24%	Poor Quality	24%
Kerosene Can	Poor Quality	6%	Poor Quality	1%	Poor Quality	2%	Poor Quality	3%
Tarpaulin	N/A	N/A	Not Needed	3%	N/A	N/A	Not Needed	1%
Cooking Stove	Not Needed	3%	Poor Quality	8%	Poor Quality	12%	Poor Quality	8%
Heating Stove	Poor Quality	7%	Poor Quality	3%	Poor Quality	11%	Poor Quality	6%
Kerosene	-	-	-	-	-	-	-	-
Hygiene Kit	Poor Quality	7%	Not Enough	6%	Poor Quality	4%	Poor Quality	5%
Kitchen Sets	Poor Quality	8%	Poor Quality	5%	Poor Quality	6%	Poor Quality	6%
Mattresses	Poor Quality	9%	Not Enough	3%	Poor Quality	4%	Poor Quality	5%
Water Jerry Cans	Not Needed	5%	Not Needed	1%	Not Needed	1%	Not Needed	2%
Tent	-	-	-	-	-	-	-	-
Lamps	-	-	-	-	-	-	-	-

²⁰ N/A means no issue was reported.



OVERVIEW OF IDP CASH FOR NFI BENEFICIARIES IN DECEMBER

There were no IDP Cash for NFI distributions in December.

PROFILE OF REFUGEE MPCA BENEFICIARIES IN DECEMBER

	DOHUK ²¹	ERBIL	SULAYMANIYAH ²²	OVERALL
AVERAGE FAMILY SIZE PER NUMBER OF MPCA PAYMENTS RECEIVED				
1 Payment	-	5	5	5
2 Payments	-	4	4	4
3 Payments	-	3	-	3
PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS²³				
Female-headed household	-	20%	6%	12%
Chronic illness	-	53%	41%	45%
Physical disability	-	8%	8%	8%
Mental disability	-	1%	0%	0%
Elderly	-	26%	6%	11%
Pregnant or nursing	-	23%	34%	31%
Child under 5	-	32%	37%	36%
DEPENDENTS (% of household members dependent on household working age adults)	-	39%	48%	46%
PERCENT OF MPCA BENEFICIARIES WITH NO INCOME				
	-	22%	11%	14%
PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH²⁴				
1	-	Paying Debt	Paying Debt	Paying Debt
2	-	Healthcare	Rent	Healthcare
3	-	Rent	Healthcare	Rent

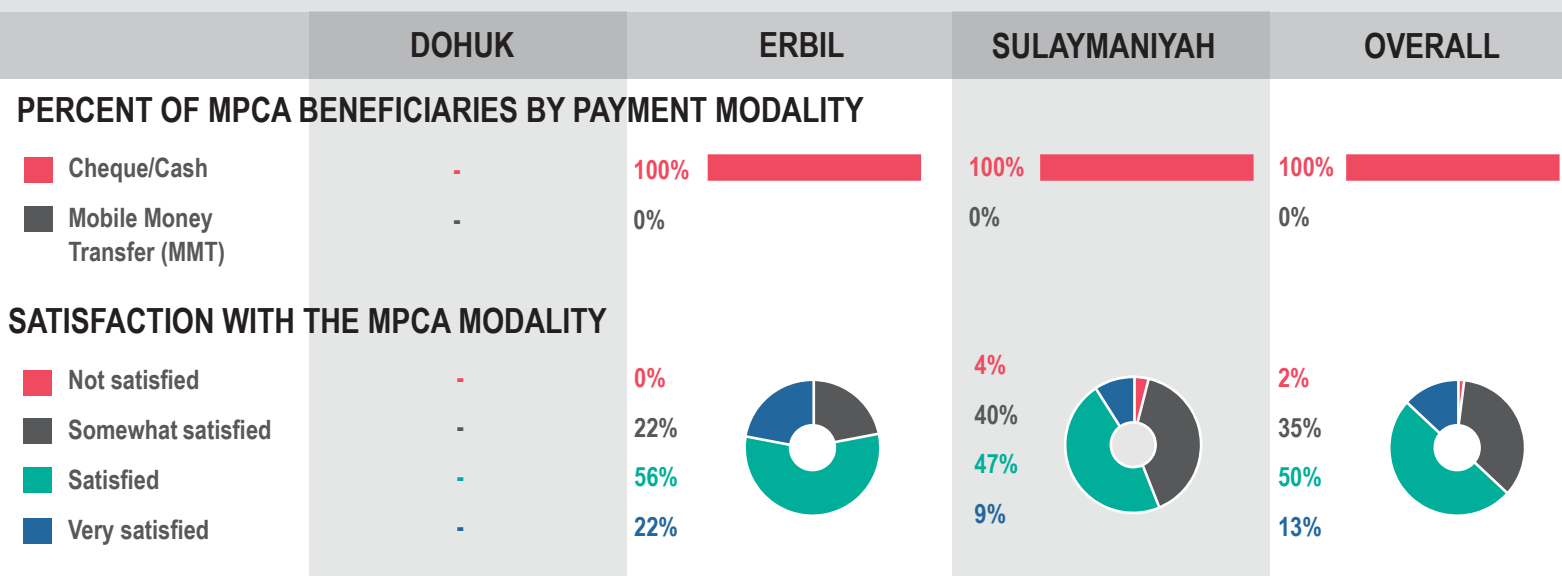
²¹ In December, there were no MPCA payments to refugee beneficiaries in Dohuk.

²² In December, there were no beneficiaries receiving MPCA in 3 payments in Sulaymaniyah.

²³ This section reports on percent of households where at least one member has the following specific needs.

²⁴ On average, between 57% and 69% of the received cash was spent on the top three reported areas of spending.

ISSUES FACED BY REFUGEE MPCA BENEFICIARIES IN DECEMBER BY PAYMENT MODALITY



ISSUES FACED BY REFUGEE MPCA CHEQUE BENEFICIARIES²⁵

Were not satisfied with the cheque distribution process	-	6%	9%	8%
Treated disrespectfully by distribution staff	-	0%	0%	0%
Waited more than 2 hours for assistance	-	12%	27%	22%
Received no information on what would be distributed	-	18%	19%	18%
Believed the distribution to be poorly managed	-	9%	15%	14%
Had difficulties cashing their cheques	-	1%	1%	1%

ISSUES FACED BY REFUGEE MPCA MMT BENEFICIARIES²⁶

Faced registration difficulties	-	-	-	-
Waited more than 2 hours to register	-	-	-	-
Had difficulties understanding registration instructions	-	-	-	-
Charged for sim card	-	-	-	-
Had difficulties cashing out MMT payment	-	-	-	-
Charged for cashing out MMT payment	-	-	-	-

²⁵ Only beneficiaries who attended MPCA cheque distributions were asked about the issues highlighted in this section.

²⁶ There were no MPCA MMT distributions in December.

ISSUES FACED BY ALL REFUGEE MPCA BENEFICIARIES IN DECEMBER²⁷

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Travelled to receive cash assistance more than once	-	11%	1%	4%
Paid more than 25,000 IQD to receive cash assistance	-	0%	0%	0%
Were not informed about the selection process	-	42%	52%	49%
Believed there was “wasta” involved with their selection	-	0%	2%	1%
Reported they received nothing	-	0%	0%	0%
Were not aware of a complaints mechanism	-	76%	89%	85%
Were not aware that UNHCR selected them	-	92%	90%	90%

BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN MPCA IN DECEMBER

	-	22%	12%	15%
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TYPES OF OTHER ASSISTANCE RECEIVED IN DECEMBER²⁸

In-kind	-	5%	2%	3%
Cash	-	19%	7%	10%
Vouchers	-	0%	6%	4%
None	-	78%	88%	85%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED IN DECEMBER²⁸

I don't know	-	6%	0%	3%
Other UN	-	13%	46%	32%
Local NGO	-	0%	0%	0%
Qandil	-	63%	46%	53%
Other	-	6%	0%	3%

²⁷ All beneficiaries were asked about the issues highlighted in this section, regardless of payment modality or whether they attended MPCA distributions.

²⁸ For this section, multiple options were available to the respondents and numbers may therefore exceed 100%.

OVERVIEW OF NFI DISTRIBUTIONS TO REFUGEES IN DECEMBER

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN DOHUK

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Fans	Lamps
		30%	14%	73%	9%	26%	-	10%	13%	37%	9%	1% ²⁹	-	-
Was it useful?	Yes	86%	100%	88%	91%	97%	-	92%	100%	100%	100%	N/A	-	-
	No	14%	0%	12%	9%	3%	-	8%	0%	0%	0%	N/A	-	-
Was it of good quality?	Yes	66%	100%	97%	100%	94%	-	100%	100%	98%	100%	N/A	-	-
	No	34%	0%	3%	0%	6%	-	0%	0%	2%	0%	N/A	-	-
Did you use it?	Yes	89%	100%	86%	73%	97%	-	100%	94%	100%	100%	N/A	-	-
	No	11%	0%	14%	27%	3%	-	0%	6%	0%	0%	N/A	-	-

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN ERBIL

No NFI distributions took place in Erbil in December.

REPORTED QUALITY AND USEFULNESS OF ITEMS DISTRIBUTED TO REFUGEES IN SULAYMANIYAH

% of NFI beneficiaries who received item		Blanket	Kerosene Can	Tarpaulin	Cooking Stove	Heating Stove	Kerosene	Hygiene Kit	Kitchen Set	Mattresses	Water Jerry Cans	Tent	Fans	Lamps
		1% ³⁰	69%	-	-	-	-	1% ³¹	1% ³²	4%	30%	-	-	-
Was it useful?	Yes	N/A	92%	-	-	-	-	N/A	N/A	73%	84%	-	-	-
	No	N/A	8%	-	-	-	-	N/A	N/A	27%	16%	-	-	-
Was it of good quality?	Yes	N/A	95%	-	-	-	-	N/A	N/A	91%	98%	-	-	-
	No	N/A	5%	-	-	-	-	N/A	N/A	9%	2%	-	-	-
Did you use it?	Yes	N/A	96%	-	-	-	-	N/A	N/A	82%	88%	-	-	-
	No	N/A	4%	-	-	-	-	N/A	N/A	18%	12%	-	-	-

²⁹ Only one beneficiary received a tent in Dohuk in December.

³⁰ Only two beneficiaries received blankets in Sulaymaniyah in December.

³¹ Only one beneficiary received a hygiene kit in Sulaymaniyah in December.

³² Only one beneficiary received a kitchen set in Sulaymaniyah in December.

ISSUES FACED BY REFUGEE NFI BENEFICIARIES IN DECEMBER

ISSUE	DOHUK	ERBIL	SULAYMANIYAH	OVERALL
Treated disrespectfully by distribution staff	1%	-	0%	0%
Travelled to the distribution site more than once	0%	-	0%	0%
Were not informed about the selection process	60%	-	82%	80%
Believed there was “wasta” involved with their selection	3%	-	2%	2%
Waited more than 2 hours for assistance	6%	-	3%	4%
Were not satisfied with the distribution process	4%	-	4%	4%
Received no information on what would be distributed	21%	-	19%	19%
Paid more than 25,000 IQD to travel to the distribution	0%	-	0%	0%
Believed the distribution to be poorly managed	5%	-	4%	4%
Reported they received nothing	4%	-	2%	3%
Were not aware of a complaints mechanism	96%	-	94%	94%
Were not aware that UNHCR selected them	91%	-	93%	93%

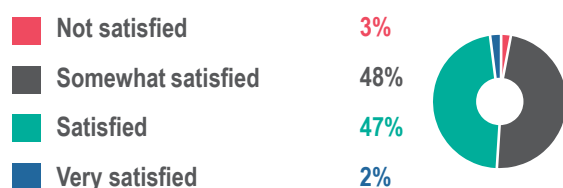
MOST COMMON ISSUE WITH THE ITEM RECEIVED AND PERCENT OF RECIPIENTS WHO EXPERIENCED IT³³

Item	Issue	%	Issue	%	Issue	%	Issue	%
Blankets	Poor Quality	13%	-	-	-	-	Poor Quality	22%
Kerosene Cans	N/A	N/A	-	-	Poor Quality	4%	Poor Quality	4%
Tarpaulin	Not Needed	9%	-	-	-	-	Not Needed	9%
Cooking Stove	Not Needed	9%	-	-	-	-	Not Needed	9%
Heating Stove	Poor Quality	3%	-	-	-	-	Poor Quality	3%
Kerosene	-	-	-	-	-	-	-	-
Hygiene Kit	Not Enough	8%	-	-	-	-	Poor Quality	30%
Kitchen Sets	N/A	N/A	-	-	-	-	N/A	N/A
Mattresses	N/A	N/A	-	-	Not Enough	18%	Not Enough	10%
Water Jerry Can	N/A	N/A	-	-	Not Enough	3%	Not Enough	2%
Tent	-	-	-	-	-	-	-	-
Fans	-	-	-	-	-	-	-	-
Lamps	-	-	-	-	-	-	-	-

³³ Due to low sample sizes in Dohuk and Sulaymaniyah for some of the items (including blankets, hygiene kits and kitchen sets), corresponding issues for these items were not reported here. However, because findings are aggregated to KR-I level, the overall proportions of reported issues include those in Dohuk and Sulimaniyah.

OVERVIEW OF CASH FOR NFI DISTRIBUTIONS TO REFUGEES IN DECEMBER³⁴

SATISFACTION WITH THE CASH FOR NFI



ISSUES FACED BY REFUGEE CASH FOR NFI BENEFICIARIES

Treated disrespectfully by distribution staff	0%
Travelled to the distribution site more than once	5%
Were not informed about the selection process	73%
Believed there was "wasta" involved with their selection	1%
Waited more than 2 hours for assistance	2%
Were not satisfied with the distribution process	1%
Received no information on what would be distributed	15%
Paid more than 25,000 IQD to travel to the distribution	0%
Believed the distribution to be poorly managed	4%
Reported they received nothing	0%
Had difficulties cashing their cheques ³⁵	1%

PRIMARY REPORTED EXPENDITURES OF RECEIVED CASH³⁶

- 1 Rent
- 2 Healthcare
- 3 Paying Debt
- 4 Food

AVERAGE FAMILY SIZE OF CASH FOR NFI RECIPIENTS

2

PERCENT OF HOUSEHOLDS WITH SPECIFIC NEEDS

Female-headed household 46%

Chronic illness 28%

Physical disability 5%

Mental disability 0%

Elderly 9%

Pregnant or nursing 28%

Child under 5 5%

DEPENDENTS (% of household members dependent on household working age adults)

19%

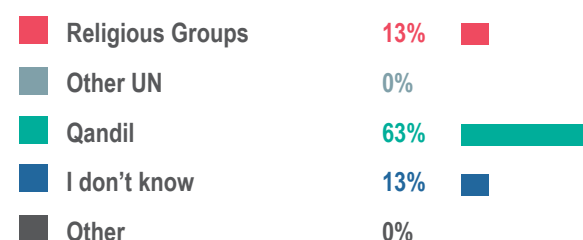
BENEFICIARIES WHO RECEIVED ASSISTANCE OTHER THAN THE CASH FOR NFI

9%

TYPES OF OTHER ASSISTANCE RECEIVED

In-kind	3%
Cash	5%
Vouchers	0%
None	92%

SOURCES OF OTHER ASSISTANCE UNHCR BENEFICIARIES RECEIVED



³⁴ In December, cash for NFI was only distributed to Syrian refugee beneficiaries in Erbil governorate.

³⁵ 8% of the December beneficiaries reported receiving their payments through cheques. Given the small sample size, this finding should be considered as indicative only.

³⁶ On average, between 72% and 81% of the received cash was spent on the top three reported areas of spending.