# Third Party Monitoring for DFID Essential Services Team

Introduction

The humanitarian situation in South Sudan has deteriorated since the onset of civil war in 2013, with an estimated 1.8 million internally displaced and 1.18 million displaced in neighbouring countries<sup>2</sup>. As of April 2017, only 40% of the population had consistent access to health care<sup>3</sup>. The Health Pooled Fund (HPF) is a 66-month joint funding programme between DFID, Canada, the European Union, Sweden, Australia and USAID supporting the delivery of the Health Sector Development Plan of the Government of South Sudan. HPF1 covered six states, involved direct fund disbursement to NGOs and focused on health service provision from October 2012 to April 2016. HPF2 included four additional states, is implemented through a consortium structure of multiple NGOs aggregated into "lots" who implement different aspects of health programming in their respective geographic areas and focuses on health system strengthening through February 2018.

Upon request from DFID, IMPACT Initiatives provided short-term monitoring and verification of HPF2 implementing partner activities from January 2017 through May

### Figure 1: Photo of PHCU entrance



2017. This factsheet summarises the key findings of a monitoring and verification visit to Ariath Primary Healthcare Unit (PHCU) implemented through HPF2 Lot 6 by Healthnet TPO in Aweil North County, Northern Bahr el Ghazal on 17 May 2017.

IMPACT utilised the following methodologies to assess this project:

Remote verification of project site (email correspondence)

### Facility Overview

Facility Name: Ariath PHCU Type of Facility: PHCU

Location: Aweil North County, Northern Bahr el Ghazal

**Hours of Operation:** Outpatient: 8:30 - 17:00

Inpatient (maternal and child health emergencies): 24 hours

**Healthnet HPF2** 

Contract Start Date: Not reported

**Healthnet HPF2** 

Contract End Date: Not reported

Staffing: 2 staff in total - 2 outreach workers (both present on day of site

**Reported Utilisation** Rates for January and February 2017:

233 curative consultations for under-fives 347 curative consultations for over-fives 10 births in facility with skilled birth attendant

### **Table 1: Lot 6 Consortium Overview**

equipment and essential medicine supply)

Monitoring Methodology

**Programme Manager** 

HPF2 Lot 6 is administered through Healthnet, Cordaid and Action for Development (AFOD). Majak Bai PHCC is implemented by Healthnet.

Two Key Informant Interviews (KIIs) with Outreach Worker and Healthnet

GPS mapping and physical verification of site (including inventory of all medical

Lot 6 partners	Type of health specialisation	No. and type of health facilities
Healthnet	Primary healthcare	13 PHCCs and 42 Primary Healthcare Units (PHCUs)
Cordaid	Secondary healthcare	1 hospital
AFOD	Nutrition	13 nutrition sites

### **Summary of Findings**

The site visit revealed a clean and renovated facility. Neither of the two staff members present were wearing uniforms. The medical equipment at the facility was found to be functional. However, the essential medicine supply was deficient. According to Key Informants (KIs), the quantity of drugs supplied did not match an increase in the number of patients using the PHCU services over the past year. KIs reported that all services at the PHCU were provided to patients for free. As a quality assurance mechanism, the PHCU had established a Community Health Committee to provide feedback on community needs. Additionally, the PHCU reportedly collected feedback from patients and members of the community through their health promoters and community outreach workers. In terms of consortium structure, AFOD reportedly provided timely coordination for nutrition activities.

#### **Strengths** Challenges

1. Quality assurance: the facility reportedly formed a Community Health Internal<sup>4</sup> Committee to provide community feedback on operations.

- 1. Procurement: the essential medicine supply was reportedly often delayed with stockouts occuring weekly. Amoxicillin was reportedly the most frequently stocked out medication. KIs noted that the quantity of drugs supplied did not match a recent increase in the number of patients seen at the PHCU.
- 2. Motivation: a decrease in salary from HPF1 to HPF2 had reportedly reduced
- 3. Human resources: the facility struggled to attract and maintain high quality staff, who were often drawn towards better paid positions, especially with the decreased wages under HPF2.

2. UNHCR. South Sudan Situation Regional Overview. December 2016.

<sup>4.</sup> Internal challenges were recategorised following preliminary presentation to HPF donors and refer to any challenges that HPF is intended to address (e.g. prepositioning medical supplies to prevent stockouts during rainy season).





<sup>1.</sup> OCHA. South Sudan: People Internally Displaced by Violence. November 2016.

<sup>3.</sup> WHO. New initiative to more easily allow people living South Sudan's rural communities to access health services. April 2017.

## **HPF12 Project Factsheet: Ariath PHCU, Lot 6**

## **Third Party Monitoring for DFID Essential Services Team**

### Infrastructure

### Water, Sanitation and Hygiene (WASH)

Latrines: 2 functional latrines, 0 functional toilets

Clinical waste disposal: outdoor pit

Liquid waste disposal: outdoor pit

Solid waste disposal: burning

Water source: borehole

### Communication

2 mobile phones

#### **Power Source**

None

### **Transportation**

None

### **Table 2: Available Outpatient Services**

Outpatient medical services were reported by key informants while medical equipment was physically verified during the site visit by enumerator.

Medical Unit	Medical Services	Medical Equipment/ Medication
Child Health	<ul> <li>Growth monitoring</li> <li>Nutrition (Outpatient Therapeutic Programme, Therapeutic Supplementary Feeding Programme)</li> <li>Immunisation</li> </ul>	1 Middle Upper Arm Circumference (MUAC) tape, 1 weighing scale, 1 height Board
Maternal Health	<ul><li>Antenatal care (ANC)</li><li>Test and treat</li><li>Immunisation</li></ul>	1 fetoscope
General Health	<ul><li>Consultations</li><li>Test and treat</li></ul>	1 thermometer

### **Table 3: Availability of Essential Medicines**

2 Absent	Mar 2020  Mar 2020	Description Albendazole Amoxicillin Amoxicillin (dry powder) Artemether Artemether Artesunate + amodiaquine (adult) Artesunate + amodiaquine (child) Artesunate + amodiaquine (infant) Artesunate + amodiaquine (infant) Artesunate + amodiaquine (toddler) Azithromycin Azithromycin Benzathine benzylpenicillin Benzylpenicillin Ceftriaxone Chlorpheniramine maleate Ciprofloxacin Ciprofloxacin Cotrimoxazole Cotrimoxazole Dextrose Diclofenac Diclofenac sodium Doxycycline Ferrous sulphate	Unit  200mg chewable tablet  250mg/5ml bottle/100 ml  Injection 40mg/ml amp  Injection 80mg/ml amp  100mg+270mg  100mg+270mg  25mg+67.5mg  50mg+135mg  250 mg tablet  200 mg/5 ml suspension 200 mg/5 ml bottle/15 ml  2.4M IU, vial  1M IU, vial  Powder for injection 1mg vial  4mg scored tablet  500mg tablet  Injection (0.2%w/v) 200mg/100ml  100mg+20mg tablet  400mg+80mg scored tablet  5% bottle/ 500ml + infusion set  Sodium for injection 75mg/3ml amp/3ml  25mg enteric coated tablet  100mg (as hyclate) scored tablet
Absent		Amoxicillin (dry powder)  Artemether  Artemether  Artesunate + amodiaquine (adult)  Artesunate + amodiaquine (child)  Artesunate + amodiaquine (infant)  Artesunate + amodiaquine (infant)  Artesunate + amodiaquine (infant)  Azithromycin  Azithromycin  Benzathine benzylpenicillin  Benzylpenicillin  Ceftriaxone  Chlorpheniramine maleate  Ciprofloxacin  Ciprofloxacin  Cotrimoxazole  Cotrimoxazole  Dextrose  Diclofenac  Diclofenac sodium  Doxycycline  Ferrous sulphate	250mg capsule 250mg/5ml bottle/100 ml Injection 40mg/ml amp Injection 80mg/ml amp 100mg+270mg 100mg+270mg 25mg+67.5mg 50mg+135mg  250 mg tablet 200 mg/5 ml suspension 200 mg/5 ml bottle/15 ml 2.4M IU, vial 1M IU, vial Powder for injection 1mg vial 4mg scored tablet 500mg tablet Injection (0.2%w/v) 200mg/100ml 100mg+20mg tablet 400mg+80mg scored tablet 5% bottle/ 500ml + infusion set Sodium for injection 75mg/3ml amp/3ml 25mg enteric coated tablet 100mg (as hyclate) scored tablet
Absent	Mar 2020	Amoxicillin (dry powder)  Artemether  Artemether  Artesunate + amodiaquine (adult)  Artesunate + amodiaquine (child)  Artesunate + amodiaquine (infant)  Artesunate + amodiaquine (infant)  Artesunate + amodiaquine (toddler)  Azithromycin  Azithromycin  Benzathine benzylpenicillin  Benzylpenicillin  Ceftriaxone  Chlorpheniramine maleate  Ciprofloxacin  Ciprofloxacin  Cotrimoxazole  Cotrimoxazole  Dextrose  Diclofenac  Diclofenac sodium  Doxycycline  Ferrous sulphate	250mg/5ml bottle/100 ml Injection 40mg/ml amp Injection 80mg/ml amp 100mg+270mg 100mg+270mg 25mg+67.5mg 50mg+135mg  250 mg tablet 200 mg/5 ml suspension 200 mg/5 ml bottle/15 ml 2.4M IU, vial 1M IU, vial Powder for injection 1mg vial 4mg scored tablet 500mg tablet Injection (0.2%w/v) 200mg/100ml 100mg+20mg tablet 400mg+80mg scored tablet 5% bottle/ 500ml + infusion set Sodium for injection 75mg/3ml amp/3ml 25mg enteric coated tablet 100mg (as hyclate) scored tablet
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Absent Absent Absent Absent Absent Absent		Fluconazole	100mg tablet
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Absent Absent Absent		Gentamycin eye/ear drops	0,3 % 10ml bottle
Absent Absent		Hyoscine butylbromide	10mg tablet
Absent		Low sodium oral rehydration salts	Dilution to 1I solution
Absent		Malaria RDT	25 tests/box
Absent		Methyldopa	250mg tablet
		Metronidazole	200mg tablet
Absent		Metronidazole (dry powder)	Suspension 200mg/5ml/100ml
Absent		Multivitamin	Film coated tablet
Absent		Oxytocin	10 IU, amp/1ml
Absent		Paracetamol	500mg double scored tablet
Absent		Paracetamol	Suspension, 120mg/5ml, 60ml bottle
Absent		Povidone-iodine	10% B/ 200ml
Absent		Promethazine	25mg/ml, 2ml amp
Absent		Quinine dihydrochloride	Injection 600mg/2ml amp
Absent		Quinine sulphate	300mg film coated
Absent		Ranitidine	150mg tablet - blisterpack
Absent		Salbutamol	4mg tablet - blisterpack
Absent		Sodium chloride (normal saline)	Solution 0.9% bag/500ml+ infusion set
Absent		Sodium lactate compound solution (ringers lactate)	Bag/500ml+ infusion set
Absent		Sulphadoxine+pyrimethamine	500/25mg tablet
Absent		Syphilis, SD bioline	30 tests/box
Absent Absent		Syringe luer	5ml with needle, 0.7x30mm, sterile disposable 21g
Absent		Syringe luer	10ml with needle, 0.8x 40mm, sterile disposable 21g
Absent		Syringe luer	2ml with needle, 0.6x25mm, sterile disposable 23g
Absent		Tetracycline eye ointment	1% 5g tube
		<u> </u>	<u> </u>
Absent		Urine pregnancy test strips	50 tests/box
Absent		Vitamin A (retinol)	200,000IU caplet
Absent		Water for injection	10 ml, plastic vial
Absent		Zinc sulphate	20mg tablet - blisterpack

<sup>5.</sup> Quantity refers to number of packaged units of medication. This varied based on the medication delivery method. For example, 1 paracetamol unit referred to a medication bottle, whereas 1 fluconazole unit referred to an individually-wrapped medication packet.



